

# NETGEAR Insight Datasheet

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The NETGEAR® Insight management solution offers plug-and-play setup and management of a business network, using an easy-to-use cloud web portal or mobile app for Insight compatible devices. The Insight platform allows any business or custom install project owner, managed service provider, or IT professional to discover and set up their NETGEAR devices and monitor and manage their network. The intuitive web interface and mobile app cover a variety of configuration options and network situations.

## NETGEAR Insight brings 3 major benefits:

1. Insight delivers centralized remote management covering select NETGEAR access points, switches, routers, and mobile hot spots for a complete network solution for small businesses and custom integrators.

Insight provides the full management function for devices as well as wireless and wired networks: Discovery, network setup, device configuration, ongoing monitoring, troubleshooting and firmware management

2. Business owners or MSPs and VARs are able to remotely manage networks across multiple locations -- all from a single pane-of-glass on any device.
3. Insight provides ongoing visibility of the network, and provide customized alerts based on specific needs.



## NETGEAR Insight subscription plans

**NETGEAR Insight management solution comes in 2 subscription plans: Insight Premium and Pro.**

**Insight Premium** includes management and monitoring through both the Insight mobile app and the Insight Cloud Portal, together with additional advanced features.

**Insight Pro**, designed for residential and commercial custom installers, MSPs and VARs, includes all Premium features and more, such as multi-tenancy & multi-admin.

INSIGHT OFFER DETAILS	Premium	PRO
Multi-Tenancy	No	Yes
Secondary Admin Capabilities	No	Yes
Simple Network-Level Replication	No	Yes
Multi Network Locations	Yes	Yes
Ideal Deployment	Multi-location / single business, remote workforce	Custom Installers, MSP, branch offices, remote workforce
Bulk Device Onboarding	No	Yes
Annual Subscription Cost (per device/per year)	\$9.99 (\$0.83 per month)	\$22.00 (\$1.83 per month)



## The Insight Premium and Pro Advantages

### Common User Interface

The Insight cloud portal performs setup, monitoring, and managing of devices. Through the portal, users have a single-pane-of-glass view of all devices and locations, including multiple sites, from any PC, Mac, or tablet. These larger screens are ideal for configuring larger port-count switches, such as the 28-port and 52-port Insight Managed Smart Pro switches. The Insight Cloud Portal is included with the Insight Premium and Pro subscription. A condensed version of the UI is available through the mobile app.

### Additional Insight Pro Benefits

Insight Pro comes with all the Insight Premium advantages and a lot more. Advantages include separated multi-tenancy support to remotely monitor multiple customer organizations in one Insight Pro account. Insight Pro excels with organizations that have numerous network locations, multiple administrative roles divided across multiple customer networks, and provide end-to-end delivery of services including registration, setup/configs, remote monitoring, firmware management, support escalation.

## Insight Advanced Features

The Insight Premium and Pro subscriptions also comes with many advanced features for optimal configuration of your business network.

### Multi-level network management: Organization, Location, Device Group

Ideal for MSPs and VARs with multiple accounts, locations, and groups of devices performing different functions on the network.

### Fast Roaming

Enhance the WiFi experience for employees and guests by allowing their WiFi connections to seamlessly move from one Insight access point to another, without loss of their session connectivity.

### Network-Level Config Replication: (Pro only)

- Allows admins to save and copy device configurations (SSIDs, VLANs, LAGs, etc) from other networks. Significantly reduce time set up for multiple networks and enable speedy deployment for any new network location.

### Energy Efficiency Mode

- Save energy at the location level with a power saving feature that works automatically to lower the overall energy consumption of each access point.

### Multi Pre-Shared Key (MPSK)

- Give the network admins better WiFi network access control and a higher level of security over groups of users. Have up to 32 passphrases divided amongst the eight possible (8) SSIDs. Multi PSK is currently supported by WEP, WPA, and WPA2.

### WiFi and PoE Scheduling

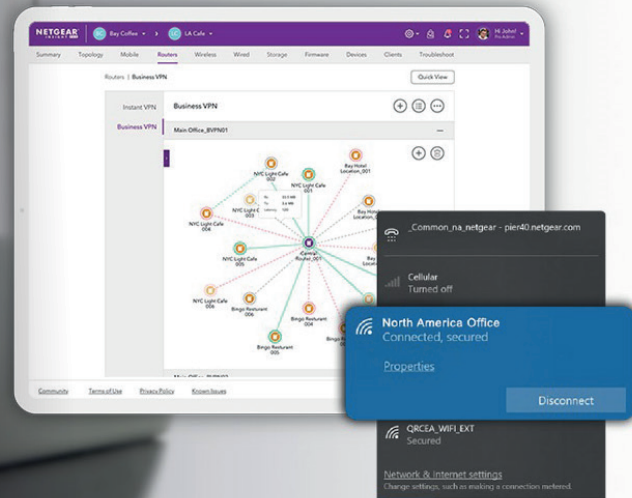
- Create, setup and save granular schedules that can apply across multiple networks or locations using the same SSID. Easily set-up multiple schedules/timers for your Power-over-Ethernet devices connected to your PoE Insight Switches right through the Insight mobile app or Cloud Portal.

### License Key Allocation and Scheduling

- Add an Insight Subscription license at the organization level to limit extra steps to allocate each license key from the account to each organization.
- Eliminate operational gaps when Insight licenses expire by scheduling individual license key activations in advance. Simply buy license keys and schedule the keys to activate tomorrow, a month, or over two years from now, when the previous license expires. Available on Pro only.

# NETGEAR Insight Add-On Services

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NETGEAR Insight is your gateway to advanced services. Enhance your network management and security with NETGEAR Insight advanced add-on services such as Instant Captive Portal.

## Instant Captive Portal

A captive portal is a web page that customers use to access public WiFi networks. NETGEAR Insight Instant Captive Portal gives businesses the ability to set up a professional captive portal within minutes, with features and capabilities similar to those of more expensive captive portals. Available on Insight managed access points.

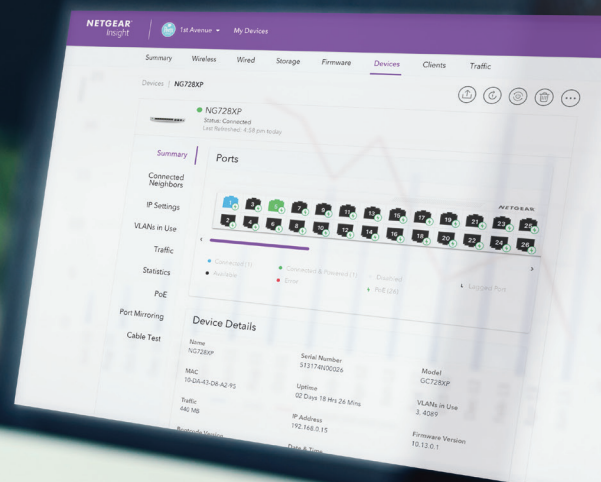
- **Easy Portal Customization:** Gain full flexibility and control by easily customizing your company page and login page, payment features, marketing communications, and more
- **User Analytics:** Collect detailed user analytics through your customers' social login.
- **PayPal Integration:** Enhance user experience with payment through PayPal. Customize guest WiFi payment by charging by usage time
- **Multilingual Support:** Insight Instant Captive Portal is available in five different languages: English, Chinese, French, German and Japanese
- **One-Year User Log Storage:** Access and store user logs for one year. Improve traceability when your business is prompted for an investigation

### Service Pack Notes

Instant Captive Portal is available for packs of 1, 3, 10, and 40 access point licenses. Each license is applicable to one WiFi Network (SSID). All packs have a duration of 1 year. This service is enabled on a per location basis.

# Insight Subscription Product Features

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Feature	Switches	Wireless Access Points	Mobile Hotspot
Insight web portal and Insight mobile app (iOS and Android)	•	•	•
Device discovery with network scan	•	•	•
Multiple pro admin support (Insight Pro only)	•	•	•
Device scan by QR or bar code via Insight mobile app	•	•	•
One-tap device registration	•	•	•
Bulk device onboarding	•	•	•
Secure device onboard with device MAC and S/N	•	•	•
Single sign-on (SSO)	•	•	•
Two-factor authentication	•	•	•
Email alerts	•	•	•
Client Isolation List	•	•	•
mDNS Gateway	•	•	•
Push notifications	•	•	•
Support for multiple locations	•	•	•
In-app access to NETGEAR support	•	•	•
Data History: up to 7 days with Premium and 30 days with Pro	•	•	•
Advanced account-based notification management	•	•	•
Customizable dashboard with account, location, and device views	•	•	•
One-tap/click add device to network	•	•	•
Firmware scheduler	•	•	•
Location level topology	•	•	•
Guided tour and contextual help	•	•	•
Organization-wide SSID	•	•	•
SNMP device status - read only & log export	•	•	•
Network-Level config replication (Insight Pro only)	•	•	•
Troubleshooting: DNS lookup and speed test, and traceroute	•	•	•
Wired and wireless networks setup and configuration	•	•	•
Advanced PoE configuration	•	•	•
Energy Efficiency Mode	•	•	•



## Switches



GS108Tv3 8-Port Gigabit Ethernet  
Smart Switch  
with Cloud Management



GS110TPv3 8-Port Gigabit PoE+ Ethernet  
Smart Switch with  
2 SFP Ports & Cloud Management



GS724TPv3 24-Port Gigabit PoE+  
Smart Switch  
with 2 SFP Ports and Cloud Management



GS724TPv3 24-Port Gigabit PoE+  
Smart Switch  
with 2 SFP Ports and Cloud Management



GS728TPv3 - 24-Port Gigabit Ethernet  
PoE+ Smart Switch with  
4 SFP Ports (190W)



GS728TPv3 - 24-Port Gigabit Ethernet  
PoE+ Smart Switch  
with 4 SFP Ports (380W)



GS752TPv3 - 48-Port Gigabit Ethernet  
PoE+ Smart Switch with  
4 SFP Ports (380W)



GS752TPv3 - 48-Port Gigabit Ethernet  
PoE+ Smart Switch with  
4 SFP Ports (190W)



MS510TXM 8-Port Multi-Gigabit/10G  
Ethernet Smart Switch with 2 SFP+  
Ports and Cloud Management



MS510TXUP 8-Port Multi-Gigabit/10G  
Ethernet Ultra60 PoE++ Smart Switch  
with 2 SFP+ Ports and Cloud Management



MS108TUP  
8-Port Multi-Gigabit (2.5G) Ethernet  
Ultra60 PoE++ Smart Switch



MS324TXUP  
24-Port Multi-Gigabit (2.5G) Ethernet  
Ultra60 PoE++ Smart Switch with 4 SFP+ Ports



XS508TM  
8-Port 10G/Multi-Gigabit Ethernet Smart Switch  
with 2 10G SFP+ Ports



XS516TM  
16-Port 10G/Multi-Gigabit Ethernet Smart Switch  
with 2 10G SFP+ Ports

INCLUDES 1 YEAR  
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## Professional Routers



PR60X 10G/Multi-Gigabit  
Dual WAN Pro Router

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**NETGEAR®**  
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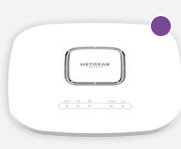
Wireless Systems & Access Points



WAX630E Insight Managed Tri-Band  
WiFi 6E AXE7800 Access Point



WAX630 Insight Managed Tri-Band  
AX6000 Access Point



WAX625 Insight Managed Dual-Band  
AX5400 Access Point



WAX620 Insight Managed Dual-Band  
AX3600 Access Point



WAX615 Insight Managed Dual-Band  
AX3000 Access Point



WAX610 Insight Managed Dual-Band  
AX1800 Access Point



WAX610Y Insight Managed Dual-Band  
AX1800 Outdoor Access Point

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Mobile Hotspot



MR1100  
Nighthawk M1 4G LTE Mobile Router



MR5100  
Nighthawk 5G WiFi 6 Mobile Hotspot Pro for AT&T



MR5200  
Nighthawk M5 5G WiFi 6 Mobile Router



MR6110  
Nighthawk M6 5G WiFi 6 Mobile Router for AT&T



MR6500  
Nighthawk M6 Pro 5G WiFi 6E Mobile Router for AT&T



MR6220  
Nighthawk M6 5G WiFi 6 Mobile Hotspot Router for Verizon