## How to activate software license with Netgear managed switches?

Some of the Netgear managed switches support licensed feature to add additional functionalities to the switch.

When you purchase a software license, you will receive an email with a license key. If you have not received an email with the license key, please contact your place of purchase or Netgear Technical Support to obtain the license key before proceeding further.

If you have a license key, follow the steps below to activate your license.

1. To activate the license, the switch must be first registered at http://my.netgear.com.
2. Login using your existing account or register a new account.
3. After logged into the Netgear Service Portal, select "Register New Product" if the switch has not been registered or "My Registered Product" if the switch has been registered previously.
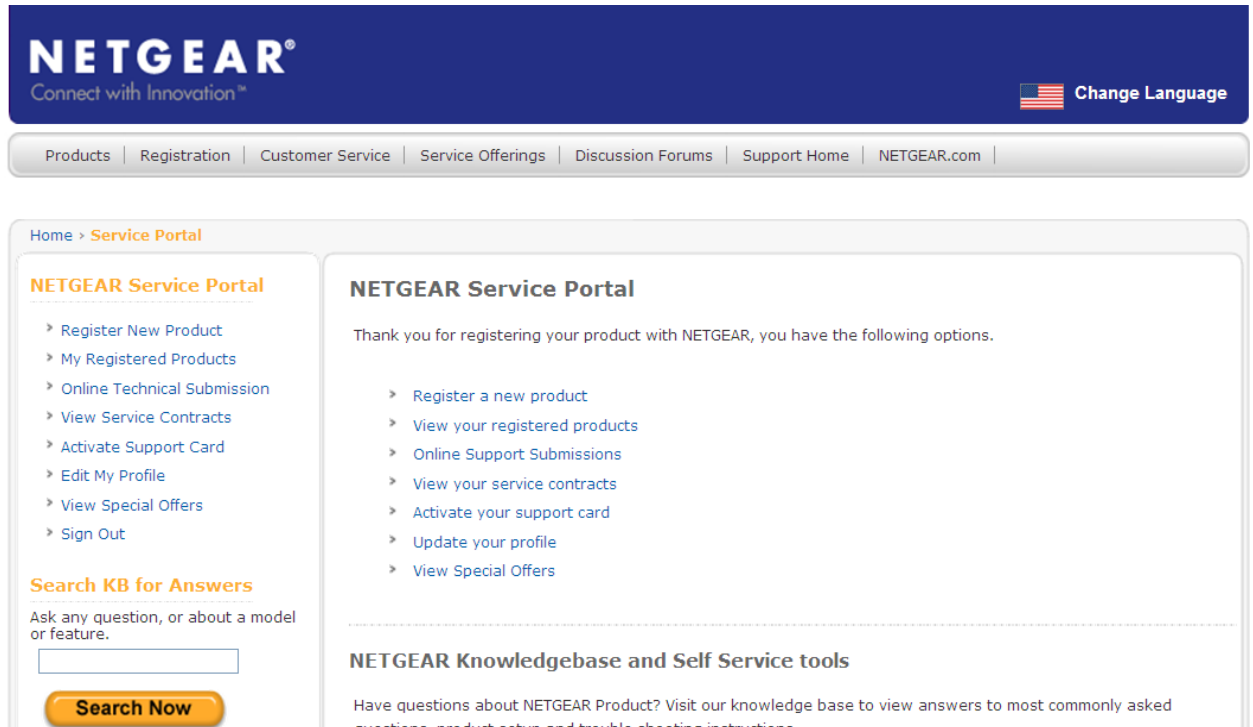
4. If the product has not been registered, enter the serial number, purchase date and place of purchase to register the product.

NETGEAR Service Portal

> Register New Product
> My Registered Products
> Online Technical Submission
> View Service Contracts
> Activate Support Card
> Edit My Profile
> View Special Offers
> Sign Out

Search KB for Answers

Ask any question, or about a model or feature.

Search Now

Register New Product

Add additional product registration

> NETGEAR products have a 13 digit serial number printed on the device.
> Serial number is usually found on the bottom or back panel of the device.
> Older NETGEAR products (manufactured before 2005) will have a 15 digit serial number.
> Infrant branded legacy ReadyNAS products without a serial number, can be registered using MAC address.
> CP-Secure branded products can be registered using the 36 digit license key.

Serial number: 2ER1114X0001A *

SERIAL
1KV573LX0004F

Sample:
Serial number is printed on the product

Product: XSM7224S

Date purchased: 01 / Jun / 2011 *

Purchased from: Other *

Has your NETGEAR product been successfully installed: Yes

How easy was the installation procedure: (Scale of 1-5, 1=difficult 5=simple) 5 (Simple)

How much time did the installation procedure take: < 10 min

register

5. After registered the switch, select "My Registered Products", a list of registered products will be displayed. Click on "Activate license key for registered product" button. A new window will be opened with a list of registered products that support license upgrade.

6. Click on "Activate" next to the product you wish to activate the license key. A new window will be opened. The serial number field will be automatically filled out. Copy the license key from the software license email into the license key field and click "Submit".

7. If that is successful, a Download button will appear. Click on the Download button to download the license file. Save the file in a folder on your computer. You will need to download this license file into the switch to activate the licensed features. You can always download license file again

in the future by logging into https://my.netgear.com, select "My Registered Products" and click on the "Activate license key for registered product" button.

8. With the license file, now you will need to download the license file into the switch. You can do that via the web GUI. Open the web GUI with the IP address of the switch. Select Maintenance->Download->HTTP File Download. Select "License key" as the File Type and select the license file from the folder where it was saved. Click Apply. You will get the message "License file download through HTTP is completed successfully" when transfer is completed.
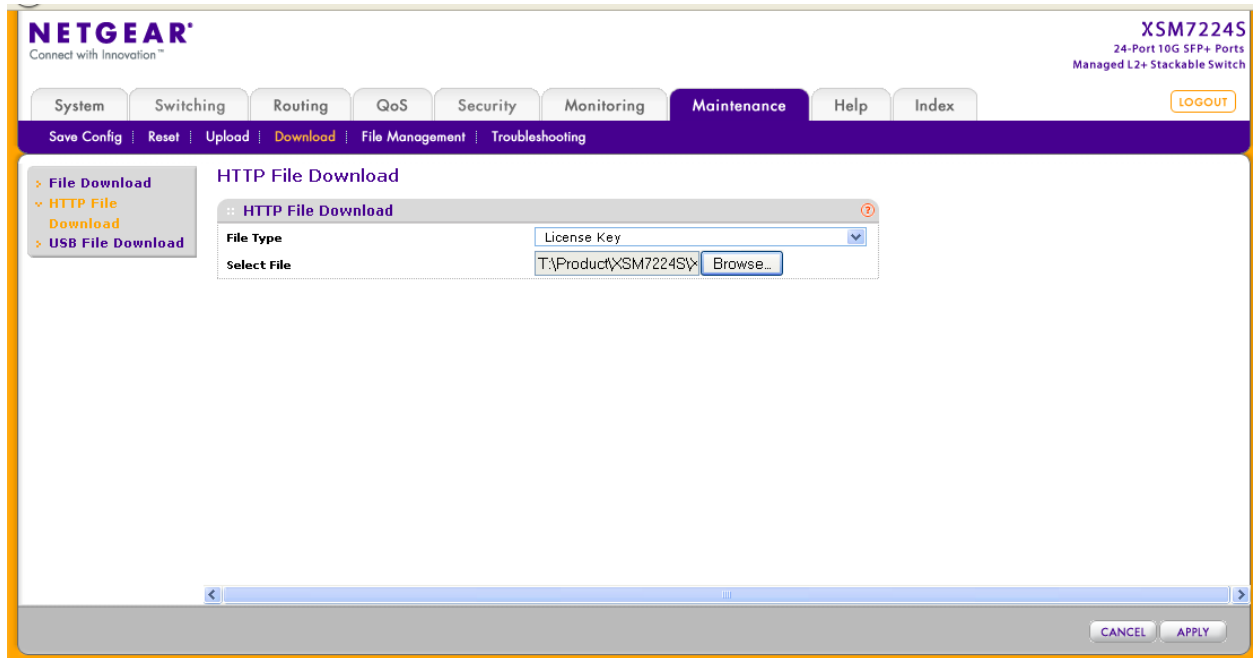
9. Reload the switch to activate the license. You can reload the switch from the web GUI Maintenance->Reset->Device Reboot.
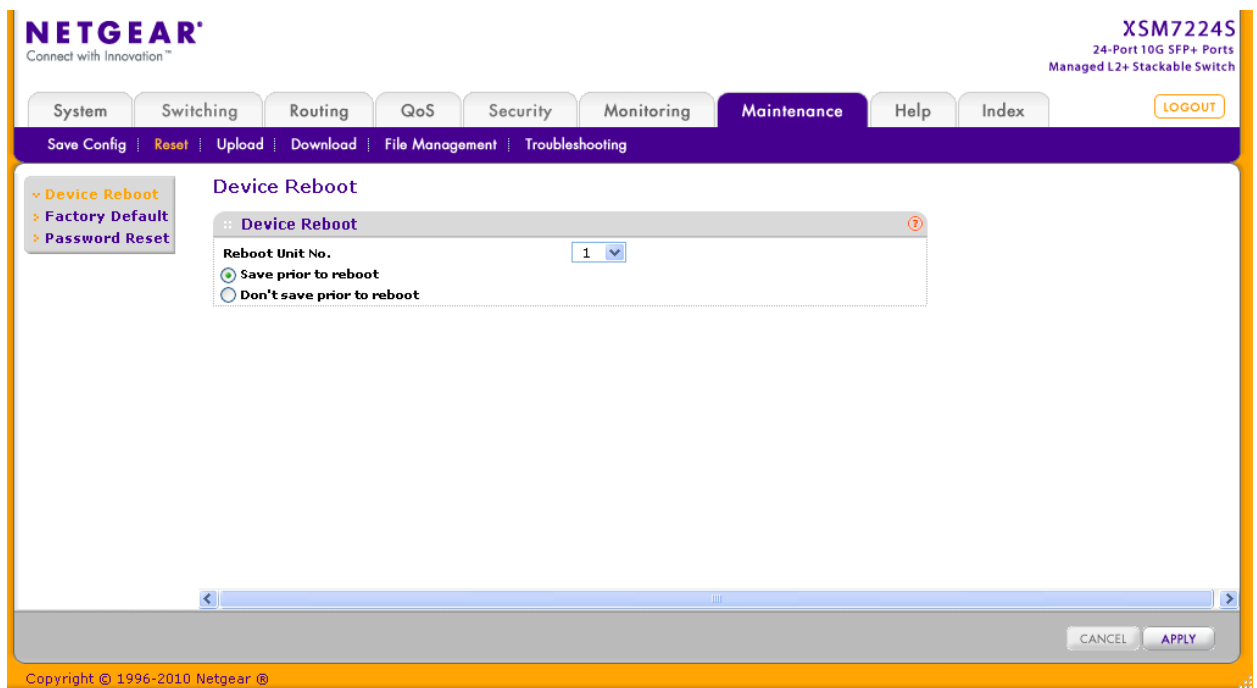
10. After the switch is rebooted. You can confirm the license have been activated from the web GUI System->License->License Key.

NETGEAR®
Connect with Innovation™

XSM7224S
24-Port 10G SFP+ Ports
Managed L2+ Stackable Switch

| System | Switching | Routing | QoS | Security | Monitoring | Maintenance | Help | Index | LOGOUT |

Management | Device View | License | Services | Stacking | SNMP | LLDP | ISDP

> License Key
> License features

License Key

License Key

License Date	June-7-2011
License Copy	1
License Status	Active
Description	License key is active.