

ProSafe® Dual Band Wireless-N Access Point with RFID support WNDAP380R

Thank you for selecting NETGEAR products.

Follow the instructions in this installation guide to set up your WNDAP380R wireless access point. For information about advanced configuration options, see the reference manual.

Note: In this installation guide, the WNDAP380R wireless access point is referred to as the access point.

Package Contents

Unpack the box and verify the contents:

- ProSafe® Dual Band Wireless-N Access Point with RFID support WNDAP380R
- Straight through Category 5 Ethernet cable
- Power adapter and cord (12V, 1A)
- Wall-mount kit
- Installation guide

Set Up the Access Point

Setting up the access point consists of three short procedures:

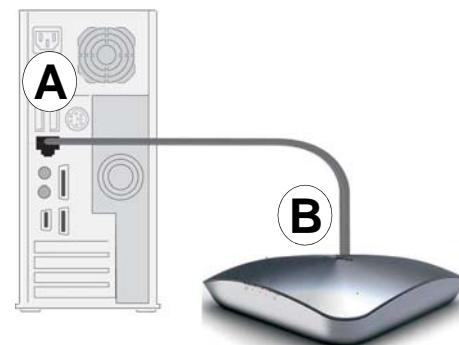
- Connect the access point to your computer.
- Configure the LAN and wireless access settings.
- Test wireless connectivity.

Estimated total time for these procedures: 5 minutes.

Tip: Before you mount the access point in a high location, first set up and test the access point to verify wireless network connectivity.

Connect the Access Point to Your Computer

1. Prepare a computer with an Ethernet adapter. If this computer is already part of your network, record its TCP/IP configuration settings. Configure the computer with a static IP address of 192.168.0.210 and 255.255.255.0 as the subnet mask.
2. Insert an Ethernet cable in the Ethernet port of the computer (point **A** in the illustration).
3. Securely insert the other end of the cable into the Ethernet port on the back panel of the access point (point **B** in the illustration).
4. Connect the power adapter to the access point and verify the following:

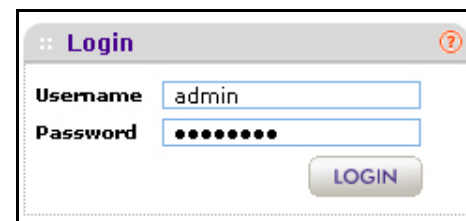


- **Power LED.** The Power LED blinks when you turn on the access point. After a few seconds, the Power LED should turn steady green. If the Power LED is off or is still blinking after 30 seconds, check the connections, and check if the power outlet is controlled by a wall switch that is turned off.
- **ACTIVE LED.** The ACTIVE LED blinks when there is Ethernet traffic.
- **LAN LED.** The LAN LED indicates LAN speeds: green for 1000 Mbps, amber for 100 Mbps or 10 Mbps. If no link is detected, the LAN LED is off.
- **2.4 GHz LED.** The 2.4 GHz LED indicates 2.4 GHz traffic on the WLAN.
- **5 GHz LED.** The 5 GHz LED indicates 5 GHz traffic on the WLAN.

Configure the LAN and Wireless Access Settings

1. On the computer that is connected to the access point, enter **http://192.168.0.100** in the address field of a browser.
2. A login window displays. When prompted, enter **admin** for the user name and **password** for the password, both in lowercase letters.

The web management interface of the access point displays. The menu lets you navigate to the various screens.



3. Select **Configuration > System > Basic > General** from the menu. In the Access Point Name field, enter a unique name or leave the default name. From the Country/Region drop-down list, select the country where the access point is installed. Click **Apply** to save your changes.
4. Select **Configuration > IP > IP Settings** from the menu. By default, the access point has a static IP address of 192.168.0.100 with a subnet mask of 255.255.255.0 and the DHCP client is disabled. Configure the IP settings for your LAN. Click **Apply** to save your changes.

Tip: If you configure the access point as a DHCP client, reserve an IP address on the DHCP server in your network by binding the access point's MAC address to the IP address that is issued by the DHCP server. The next time that you log in to the access point, you need to use the reserved IP address.

5. Select **Configuration > Wireless > Basic > Wireless Settings** from the menu. Enable one or both radios:
 - To turn on the 2.4 GHz radio, click the **802.11b/bg/ng** tab and select the **Turn Radio On** check box. The default wireless mode is ng (that is, 802.11ng). Click **Apply** to save your changes.
 - To turn on the 5 GHz radio, click the **802.11a/na** tab and select the **Turn Radio On** check box. The default wireless mode is na (that is, 802.11na). Click **Apply** to save your changes.
6. Select **Configuration > Security > Profile Settings** from the menu. Configure one or more security profiles for your wireless network. After configuring each security profile, click **Apply** to save your changes.

The online help and the reference manual provide more information.

Test Wireless Connectivity

Using a computer or another wireless device, verify that you can establish a wireless connection to the access point.

Now that you have finished the setup, you are ready to deploy the access point in your network. You can reconfigure the computer that you used to configure the access point back to its original TCP/IP settings.

Deploy the Access Point

1. Disconnect the access point and position it where you plan to deploy it. The best location is elevated such as wall or ceiling mounted, at the center of your wireless coverage area, and within line of sight of all wireless devices.
2. Connect an Ethernet cable from the Ethernet port on your access point to a LAN port on your router, switch, or hub.
3. Connect the power adapter to the access point and plug the power adapter into a power outlet. The Power and LAN LEDs should light.

Tip: The access point supports Power over Ethernet (PoE). If you have a switch that provides PoE, you do not need to use the power adapter to power the access point. This can be especially convenient when the access point is installed in a high location far from a power outlet.

Verify Wireless Connectivity

1. Using a computer or another wireless device, verify that you can establish a wireless connection to the access point.
2. Using a computer or another wireless device, verify Internet connectivity by using a browser to connect to the Internet, or check for file and printer access on your network.

Note: If you cannot connect, see the troubleshooting tips on this page.

Troubleshooting Tips

This section provides some tips for correcting simple problems that you might encounter. For more troubleshooting information, see the troubleshooting chapter in the reference manual.

Problem	Cause	Possible Solution
No LEDs are lit on the access point.	The access point has no power.	<ul style="list-style-type: none"> • Make sure that the power cord is connected to the access point and plugged in to a working power outlet or power strip. • Make sure that you are using the correct NETGEAR power adapter supplied with your access point. • If the access point is using PoE, make sure that the PoE switch is providing power to the access point.
The LAN LED is off.	There is a hardware connection problem.	<ul style="list-style-type: none"> • Make sure that the cable connectors are securely plugged in to the access point and to the network device (hub, [PoE] switch, or router). • Make sure that the network device is turned on.
The 2.4 GHz LED, 5 GHz LED, or both are off.	The wireless connection does not work.	<ul style="list-style-type: none"> • If a WLAN LED stays off, disconnect the power adapter from its power source and then plug it in again. • Log in to the access point and verify that the radio or radios are turned on. • Contact NETGEAR if a WLAN LED remains off.
You cannot configure the access point from a browser.	Multiple causes.	<ul style="list-style-type: none"> • Make sure that the access point is correctly installed, it is powered on, and the LAN connections are OK. Check that the LAN LED is lit to verify that the Ethernet connection is OK. • Ensure that your computer is using an IP address in the range of the access point. The access point default IP address is 192.168.0.100 and the default subnet mask is 255.255.255.0. • Quit the browser, clear the cache, delete the cookies, and launch the browser again.

Problem	Cause	Possible Solution
You cannot access the Internet or the LAN from a wireless device.	There is a configuration problem.	<ul style="list-style-type: none"> • You might not have restarted the wireless device to let the TCP/IP changes take effect. Restart the computer. • Make sure that the SSID and wireless security settings of the wireless device are the same as those of the access point. • The wireless device might not have the correct TCP/IP settings to communicate with the network. Restart the wireless device and check that TCP/IP is set up correctly for that network. In Windows, the usual setting for Network Properties is to obtain an IP address automatically. • The access point default values might not work with your network. Check the access point default configuration against the configuration of other devices in your network. <p>For information about changing the default values of the access point, see the reference manual.</p>

Technical Support

After installing your device, locate the serial number on the label of your product and use it to register your product at <https://my.netgear.com>. You must register your product before you can use NETGEAR telephone support. NETGEAR recommends registering your product through the NETGEAR website.

For product updates and web support, visit <http://support.netgear.com>.

NETGEAR recommends that you use only the official NETGEAR support resources.

You can access the reference manual online at <http://downloadcenter.netgear.com> or through a link in the product's user interface.

