1. Connect the access point to a PoE+ switch

Power up the WAX620 access point (AP) by connecting the LAN/PoE+ port to a PoE+ switch that supplies 802.3at (PoE+) power.

- If you have a Power/Cloud LED, note that the switch has Internet connectivity:
  - Solid green: The AP is functioning in Insight mode and is connected to the Insight cloud.
  - Blinking blue: The radio has at least one connected client.
  - Solid blue: The radio is operating without clients.
  - Solid amber: The LAN 1 port detects a speed of 2.5 Gbps.
- If the 5 GHz WLAN LED was solid amber, it now lights solid blue.
- If the 2.4 GHz WLAN LED was solid amber, it now lights solid blue.

2. Configure and manage the AP

To configure and manage the AP, use the following table.

<table>
<thead>
<tr>
<th>Configuration Method</th>
<th>Access Point Model</th>
<th>Insight Cloud Portal or Insight app access</th>
<th>NETGEAR Insight Cloud Portal or Insight Cloud app access</th>
<th>NETGEAR Insight Cloud Portal or Insight Cloud app access</th>
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<tbody>
<tr>
<td>Insight Cloud Portal or Insight app access</td>
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- Make sure that the AP is within range of your WiFi clients.
- On a computer or tablet, tap on the Insight Cloud Portal or Insight app button and follow the on-screen instructions. For more information, see https://kb.netgear.com/000062467.
- In most situations, Insight detects the AP automatically, which can take several minutes. If the AP is not detected, turn off the Insight Cloud Portal or Insight app, and then turn it on again.

3. Connect your mobile device to the AP

- Connect your mobile device to the AP's setup SSID (WiFi network name).
- Enter the WiFi passphrase provided with your account and tap the “Next” button.
- Tap the “ADD DEVICE” icon in the top bar, and do one of the following:
  - If you are an Insight Pro user, you can either add a single device or you can add multiple Insight-managed devices to the Insight Cloud Portal or Insight Cloud app. For more information, see https://kb.netgear.com/000062467.
  - In that situation, add port and DNS entries for outbound access to the firewall. For more information, see https://kb.netgear.com/000062467.
- After starting up and during setup, the AP's LEDs can light in these colors:
  - Power/Cloud LED: Blinking amber
  - LAN/PoE+ port: Solid green
  - 5 GHz WLAN LED: Solid amber
  - 2.4 GHz WLAN LED: Solid amber

- The AP is starting, the firmware is being upgraded, or the AP is trying to get an IP address.

- The AP is connected to the Insight cloud.

- The AP automatically updates to the latest Insight firmware and Insight location configuration.

- The AP is automatically detected and listed in the Insight Manageable Devices section, if it is connected to the Insight Cloud Portal or Insight Cloud app.

4. Configure the AP with the NETGEAR Insight Cloud Portal

- Follow the on-screen instructions. This might take up to 10 minutes, during which time the AP will restart.

- If you do not already have a NETGEAR account, you can create an account now.
- Enter the email address and password that you used for your account and tap the “Next” button.
- Select an existing network location, or create a new network location. Tap the “Next” button and then tap “Add.

- The device admin password that you entered for the new network location replaces the existing admin password on all devices that you add to the network location.

- If you already have the Insight Cloud Portal or Insight app access, you can click the “Sign in to Insight Cloud Portal or Insight app access” button.

5. Select the location to which you want to add the AP.

- If the AP is automatically detected and listed in the Insight Manageable Devices section, tap the AP, and then tap the “ADD DEVICE” button.

6. Click the “Deselect” button.

- If you are an Insight Pro user, you can either add a single device or you can add multiple Insight-managed devices to the Insight Cloud Portal or Insight Cloud app. For more information, see https://kb.netgear.com/000062467.

- In that situation, add port and DNS entries for outbound access to the firewall. For more information, see https://kb.netgear.com/000062467.

- The AP automatically updates to the latest Insight firmware and Insight location configuration.

- The AP is automatically detected and listed in the Insight Manageable Devices section, if it is connected to the Insight Cloud Portal or Insight Cloud app.

- The AP is now an Insight managed device that is connected to the Insight Cloud-based management platform. If the Power/Cloud LED was amber, it now lights solid blue.

- Use the Insight Cloud Portal to manage your device.
Use this method if you want to operate the AP in standalone mode.

C. Configure the AP as standalone in a web browser

1. Connect your computer or mobile device to the AP using Ethernet or WiFi.

2. Open the browser and enter the AP login credentials.

3. Follow the instructions to configure the AP as standalone.

- The AP label on the bottom of the AP is shown in the format NETGEARxxxxx, where xxxxxx are the last six digits of the AP's MAC address.
- The default WiFi passphrase is shown in the format default WiFi passphrase.

4. Visit the web browser you used to configure the AP.

5. In the Day Zero Easy Setup page, enable the AP for WiFi.

6. Connect your computer or mobile device to the AP using WiFi.

The Day Zero Easy Setup page displays.

A message displays to indicate that your settings are being applied.

Then, line up the guides on the bottom of the AP with the bracket.

Slide the AP into the bracket until it locks in place.

The AP is registered to your NETGEAR account.

A confirmation email is sent to your NETGEAR account email address.

- Serial Number: The serial number is 13 digits long. It is printed on the AP label.

- My Products page: You can access the My Products page by visiting my.netgear.com.

If you do not already have a NETGEAR account, you can create an account now.

- Regulatory and Legal: For regulatory compliance information including the EU Declaration of Conformity, visit https://www.netgear.com/support/download/. If you do not agree, return the device to your place of purchase within your return period.

Support and Community

NOTE: To unlock the AP, push the unlocking tab on the AP.

Mounting options

Mount a to a solid wall

1. Mount the AP without the wall surface (a wall or ceiling), or to a wall with a 15/16 in. (23.8 mm) T-bar.

2. Slide the AP into the bracket until it locks in place.

The unlocking tab must be facing the ceiling.

Mounting to a T-bar

1. Mount the AP without the wall surface (a wall or ceiling), or to a wall with a 15/16 in. (23.8 mm) T-bar.

2. Slide the AP into the bracket until it locks in place.

The unlocking tab must be facing the ceiling.

Regulatory and Legal

NOTE: To unlock the AP, push the unlocking tab on the AP.

- Regulatory and Legal: For regulatory compliance information including the EU Declaration of Conformity, visit https://www.netgear.com/support/download/.

- Support and Community: For technical support and assistance, contact your NETGEAR Support center by visiting https://www.netgear.com/support/

- Warranty and Returns: For more information about the NETGEAR warranty and support policies, visit https://www.netgear.com/about/returns/.

- Privacy Policy: By using this device, you are agreeing to NETGEAR’s Privacy Policy. If you do not agree, return the device to your place of purchase within your return period.

- Children’s Privacy: This device is not intended for use by children. Children’s privacy

Do not use this device indoors. The Full power is intended for use in building connection only. Applicable to 5 GHz devices only: The operation of 5 GHz devices is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted on oil platforms only for control of or communications with unmanned aircraft systems.