Getting Started with NETGEAR Insight

Your NETGEAR Insight manages your Wi-Fi clients and is included in all Insight-managed products on your network and all Insight network status notifications.

1. Connect to power and Internet

To connect the Insight-manageable device(s) to Insight, make sure the Insight network is online.

2. Get connected with NETGEAR Insight

Your Insight-manageable device connects to Insight by including its enrollment in all Insight-managed network devices on your network and all Insight status notifications.

3. Log in or Create an Insight account

For more information about creating an Insight Premium or Pro account, visit kb.netgear.com/000044343.

4. Onboard your device to NETGEAR Insight

The Insight Cloud Portal is your go-to management platform with an extensive set of tools and features. Onboard devices by entering serial numbers and anchors for Insight Cloud Portal or Insight app access.

Overview

Package contents

- Power/Cloud LED
- DC power connector
- Reset button
- LAN PoE+ port
- 2.4 GHz WLAN LED
- LAN LED
- 5 GHz WLAN LED

NOTE:
- The Power/Cloud LED lights solid blue:
  - The radio is processing traffic.
  - The AP is now connected to the Insight cloud-based management platform. The Power/Cloud LED lights solid blue.

4. Onboard your device to NETGEAR Insight

Choose the method that best suits you to onboard your device.

A. Onboard via the NETGEAR Insight Cloud portal

1. Make sure that the AP is connected to the Insight network.

2. On a computer or tablet, open the Insight Cloud Portal (or Insight Insight Cloud Portal)

3. Enter the Insight credentials.

4. Choose the Insight device.

5. Select the Insight connection.

6. Click on the Insight button.

NOTE:
- Insight connects the device to the Insight network.
- Insight connections are made through Insight-powered systems.

B. Onboard via the NETGEAR Insight app

1. Enter the serial number and password for your device and the Insight Cloud Portal

2. A. Onboard via the NETGEAR Insight Cloud portal

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C. Onboard via the NETGEAR Insight Cloud Portal

1. Enter the Insight credentials.

2. Make sure that the AP is connected to the Insight network.

3. Select the Insight connection.

4. Enter the serial number and password for your device and the Insight Cloud Portal

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Mount the AP to a T-bar

1. Slide the T-bar partially into the metal bracket.
2. Attach the metal bracket to the ceiling bar.
3. Push the T-bar over the ceiling bar.
4. Use the lock screw to lock the metal bracket into place.
5. Use the four short screws to attach the mounting plate to the T-bar.
6. Connect a PoE cable or power adapter to the AP before mounting.

Mounting options

You can mount the AP to a wall or ceiling with a 15/16 in. (24 mm) T-bar, or you can install it as a freestanding unit on a flat surface.

Mount the AP on a wall

1. Place the mounting plate on the wall.
2. Mark the wall where the mounting holes are.
3. Using a 3/16 in. (4.7 mm) drill bit, drill holes in the wall.
4. Tap each anchor into the wall with a soft mallet until the anchors are flush with the wall.
5. Use the screws to attach the mounting plate to the wall.

NOTE: Do not screw the screws into the wall without anchors.

Mounting options

Mount the AP on a wall or ceiling with a 15/16 in. (24 mm) T-bar, or you can install it freestanding on a flat surface.

Before you mount the AP, first set up and test the AP to verify WiFi network connectivity.

Mounting options

Scott the AP clockwise to lock it onto the mounting plate.

CAUTION: Make sure the wall is not damaged. For example, water damage can destroy a drywall.

CAUTION: Make sure you hold the AP so that it does not drop when you release it from the mounting plate.

Support and Community

For more information or help, visit our community website at community.netgear.com.

We recommend that you use a flat Ethernet cable so that the cable fits in the narrow space between the AP and the surface on which it is mounted or placed.

Mounting options

Regulatory and Legal

To comply with regulations, we recommend that you print this document to transport or archive it.

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The AP is designed to be unobtrusive, so it sits flat on the ceiling surface when it is mounted.

Mounting options

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