# Configuring SSL VPNs

This guide describes how to use the Unified Threat Management appliance (UTM) SSL VPN Wizard to configure the Secure Sockets Layer (SSL) virtual private networking (VPN) feature. This feature provides remote access for mobile users to their corporate resources, bypassing the need for a preinstalled VPN client on their computer. Using the Secure Sockets Layer (SSL) protocol the UTM can authenticate itself to an SSL-enabled client, such as a standard web browser. Once the authentication and negotiation of encryption information are complete, the server and client can establish an encrypted connection.

For information about other features and for complete configuration steps, see the *ProSecure Unified Threat Management (UTM) Appliance Reference Manual* at: *http://support.netgear.com*.

This guide contains the following sections:

- SSL VPN Portal Options
- Use the SSL VPN Wizard for Client Configurations

# **SSL VPN Portal Options**

The UTM's SSL VPN portal can provide two levels of SSL service to the remote user:

 SSL VPN tunnel. The UTM can provide the full network connectivity of a VPN tunnel using the remote user's browser instead of a traditional IPSec VPN client. The SSL capability of the user's browser provides authentication and encryption, establishing a secure connection to the UTM. Upon successful connection, an ActiveX-based SSL VPN client is downloaded to the remote computer to allow the remote user to access the corporate network.

The SSL VPN client provides a point-to-point (PPP) connection between the client and the UTM, and a virtual network interface is created on the user's computer. The UTM assigns the computer an IP address and DNS server IP addresses, allowing the remote computer to access network resources in the same manner as if it were connected directly to the corporate network.

- SSL port forwarding. Like an SSL VPN tunnel, SSL port forwarding is a web-based client that is installed transparently and then creates a virtual, encrypted tunnel to the remote network. However, port forwarding differs from an SSL VPN tunnel in several ways:
  - Port forwarding supports only TCP connections, but not UDP connections or connections using other IP protocols.

- Port forwarding detects and reroutes individual data streams on the user's computer to the port-forwarding connection rather than opening up a full tunnel to the corporate network.
- Port forwarding offers more fine-grained management than an SSL VPN tunnel. You define individual applications and resources that are available to remote users.

The SSL VPN portal can present the remote user with one or both of these SSL service levels, depending on how you set up the configuration.

# Use the SSL VPN Wizard for Client Configurations

The SSL VPN Wizard facilitates the configuration of the SSL VPN client connections by taking you through six screens, the last of which allows you to save the SSL VPN policy. For information about how to edit policies or to configure policies manually, see the reference manual.

#### > To start the SSL VPN Wizard:

1. Select **Wizards** from the main menu. The Welcome to the NETGEAR Configuration Wizard screen displays:

| Network Config Network Security Application Security VPN Users Administration Monitoring Support W |     |
|--|-----|
|  |     |
| # Welcome to the NETGEAR Configuration Wizard  | (?) |
| 🔿 Setup Wizard   |     |
| O IPSec VPN Wizard   |     |
| SSL VPN Wizard   |     |
| Next   |     |

- 2. Select the SSL VPN Wizard radio button.
- 3. Click Next. The first SSL VPN Wizard screen displays.

The tables in the following sections explain the buttons and fields of the SSL VPN Wizard screens. See the reference manual for additional information about the settings in the SSL VPN Wizard screens.

# SSL VPN Wizard Step 1 of 6 (Portal Settings)

| SSL VPN Wizard Step 1 of 6  |  |
|---|--|
| Portal Layout and Theme Name  | 0  |
| Portal Layout Name:   |  |
| Portal Site Title:  |  |
| Banner Title:   |  |
| Banner Message:   | ۸<br>۲<br>۲  |
| Display banner message on login page:   |  |
| HTTP meta tags for cache control (recommended):   |  |
| ActiveX web cache cleaner:  |  |
| SSL VPN Portal Pages to Display   | 3  |
| VPN Tunnel page:  |  |
| Port Forwarding:  |  |
| Note:<br>Leave the Portal Layout Name field blank if you wish to use<br>changes. Otherwise the wizard will attempt to create a new po<br>Please make sure that the portal layout name is NOT used.<br>If the Portal Layout Name already exists, the wizard will no<br>You should check at least one of VPN Tunnel page and Port<br>In this case, SSL VPN Wizard will skip step 4 if VPN Tunnel p<br>And the wizard will skip step 5 if Port Forwarding is uncheck | ortal layout.<br>t be able to create a new portal layout under that name.<br>Forwarding if input a new portal layout name.<br>age is not selected. |
| Back Ne   | Cancel   |

Figure 1. Portal Settings

- > Configure the portal settings:
  - 1. Enter the settings as explained in the following table.
    - Note: If you leave the Portal Layout Name field blank, the SSL VPN Wizard uses the default portal layout. You need to enter a name other than SSL VPN in the Portal Layout Name field to enable the SSL VPN Wizard to create a portal layout. Do not enter an existing portal layout name in the Portal Layout Name field. If you do, the SSL VPN Wizard fails. The UTM does not reboot.

| Setting  | ting Description  |  |  |
|--|---|--|--|
| Portal Layout and                                    | Portal Layout and Theme Name  |  |  |
| Portal Layout<br>Name                                | A descriptive name for the portal layout. This name is part of the path of the SSL VPN portal URL.  |  |  |
|  | <b>Note:</b> Custom portals are accessed at a different URL than the default portal. For example, if your SSL VPN portal is hosted at https://vpn.company.com, and you create a portal layout named CustomerSupport, then users access the subsite at https://vpn.company.com/portal/CustomerSupport.   |  |  |
|  | <b>Note:</b> Only alphanumeric characters, hyphens (-), and underscores (_) are accepted in the Portal Layout Name field. If you enter other types of characters or spaces, the layout name is truncated before the first nonalphanumeric character.  |  |  |
|  | Note: Unlike most other URLs, this name is case-sensitive.  |  |  |
| Portal Site Title                                    | The title that displays at the top of the user's web browser window, for example, <i>Company Customer Support</i> .   |  |  |
| Banner Title   | The banner title of a banner message that users see before they log in to the portal, for example, <i>Welcome to Customer Support</i> .   |  |  |
| Banner Message                                       | The text of a banner message that users see before they log in to the portal, for example, <i>In case of login difficulty, call 123-456-7890</i> . Enter a plain text message, or include HTML and JavaScript tags. The maximum length of the login screen message is 255 characters.   |  |  |
| Display banner<br>message on login<br>page           | Select this check box to show the banner title and banner message text on the login screen that is shown in <i>step 2</i> on page 17.   |  |  |
| HTTP meta tags<br>for cache control<br>(recommended) | Select this check box to apply HTTP meta tag cache control directives to this portal layout.<br>Cache control directives include:<br><meta content="no-cache" http-equiv="pragma"/><br><meta content="no-cache" http-equiv="cache-control"/><br><meta content="no-cache" http-equiv="cache-control"/><br><meta content="must-revalidate" http-equiv="cache-control"/> |  |  |
|  | <b>Note:</b> NETGEAR strongly recommends enabling HTTP meta tags for security reasons and to prevent out-of-date web pages, themes, and data being stored in a user's web browser cache.  |  |  |
| ActiveX web<br>cache cleaner                         | Select this check box to enable ActiveX cache control to be loaded when users log in to the SSL VPN portal. The web cache cleaner prompts the user to delete all temporary Internet files, cookies, and browser history when the user logs out or closes the web browser window. Web browsers that do not support ActiveX ignore the ActiveX web cache control.       |  |  |

Table 1. SSL VPN Wizard Step 1 of 6 screen settings (portal settings)

| Setting          | Description  |  |  |
|------------------|--|--|--|
| SSL VPN Portal P | ages to Display  |  |  |
| VPN Tunnel page  | To provide full network connectivity, select this check box.   |  |  |
| Port Forwarding  | To provide access to defined network services, select this check box.  |  |  |
|                  | <b>Note:</b> Any pages that are not selected are not visible from the SSL VPN portal; however, users can still access the hidden pages unless you create SSL VPN access policies to prevent access to these pages. |  |  |

Table 1. SSL VPN Wizard Step 1 of 6 screen settings (portal settings) (continued)

#### 2. Click Next.

After you have completed the SSL VPN Wizard, you can change the portal settings by selecting **VPN > SSL VPN > Portal Layout**.

# SSL VPN Wizard Step 2 of 6 (Domain Settings)

| SSL VPN Wizard Step 2 of 6   |   |                        |            |                      |             |            |
|--|---|------------------------|------------|----------------------|-------------|------------|
|  |   |                        |            |                      |             | 0          |
| # Add Domain   |   |                        |            |                      |             | <b>(</b>   |
|  |   | nain Name:             |            |                      |             |            |
|  | Authentic                               | ation Type:            | Local User | Database (default) 💌 |             |            |
|  |   | Portal:                | Customer   | iupport              |             |            |
|  | Authenticat                             | ion Server:            |            |                      |             |            |
|  | Authenticat                             | ion Secret:            |            |                      |             |            |
|  | ١                                       | Workgroup:             |            |                      |             |            |
|  | LDA                                     | P Base DN:             |            |                      |             |            |
|  | Active Director                         | ry Domain:             |            |                      |             |            |
|  |   | LDAP Port:             | 389        |                      |             |            |
|  |   | Bind DN:               |            |                      |             |            |
|  | Bind                                    | Password:              |            |                      |             |            |
|  | LDAP                                    | Encryption:            | None \vee  |                      |             |            |
|  | Se                                      | arch Base:             |            |                      |             |            |
|  |   |                        | (Example:  | CN=users,DC=domain,D | C=com)      |            |
|  | UII                                     | Attribute:             |            |                      |             |            |
|  | Member Group                            | s Attribute:           |            |                      |             |            |
|  | Group Member                            | s Attribute:           |            |                      |             |            |
|  | Addit                                   | ional Filter:          |            |                      |             | (Optional) |
|  | R                                       | adius Port:            | 1812       |                      |             |            |
|  |   | Repeat:                | 3          |                      |             |            |
|  |   | Timeout:               | 5          |                      |             |            |
|  |   |                        |            |                      |             |            |
| Note:<br>Leave the DOMAIN NAME field<br>If you assign it an <b>existing</b> do<br>however the settings of the do<br>Otherwise the wizard will attern | main name, a new<br>main will NOT be ch | user will be<br>anged. |            |                      | without any | changes.   |
|  | Back                                    | Ne                     | яt         | Cancel               |             |            |

Figure 2. Domain Settings

- > To configure the domain settings:
  - 1. Enter the settings as explained in the following table.
    - **Note:** If you leave the Domain Name field blank, the SSL VPN Wizard uses the default domain name geardomain. You need to enter a name other than geardomain in the Domain Name field to enable the SSL VPN Wizard to create a domain.



### WARNING:

Do not enter an existing domain name in the Domain Name field. If you do, the SSL VPN Wizard fails and the UTM reboots to recover its configuration.

| Setting  | Description   |  |  |
|--|---|--|--|
| Domain Name  | A descriptive (alphanumeric) name of the domain for identification and management purposes.   |  |  |
| Authentication Type<br>Note: If you select<br>any type of RADIUS<br>authentication, make<br>sure that one or more<br>RADIUS servers are<br>configured (see the<br>reference manual). | <ul> <li>From the drop-down list, select the authentication method that the UTM applies:</li> <li>Local User Database (default). Users are authenticated locally on the UTM. You do not need to complete any other fields on this screen.</li> <li>Radius-PAP. RADIUS Password Authentication Protocol (PAP). Complete the following fields: <ul> <li>Authentication Server</li> <li>Authentication Secret</li> <li>Radius-CHAP. RADIUS Challenge Handshake Authentication Protocol (CHAP). Complete the following fields:</li> <li>Authentication Secret</li> <li>Radius-CHAP. RADIUS Challenge Handshake Authentication Protocol (CHAP). Complete the following fields:</li> <li>Authentication Secret</li> <li>Radius-CHAP. RADIUS Challenge Handshake Authentication Protocol (CHAP). Complete the following fields:</li> <li>Authentication Secret</li> <li>Radius Port</li> <li>Repeat</li> <li>Timeout</li> </ul> </li> <li>Radius-MSCHAP. RADIUS Microsoft CHAP. Complete the following fields: <ul> <li>Authentication Secret</li> <li>Radius-MSCHAP. RADIUS Microsoft CHAP. Complete the following fields:</li> <li>Authentication Secret</li> <li>Authentication Secret</li> <li>Radius-MSCHAPY. RADIUS Microsoft CHAP version 2. Complete the following fields:</li> <li>Authentication Secret</li> <li>Authentication Secret</li> <li>WIKID-PAP. WiKID Systems PAP. Complete the following fields:</li> <li>Authentication Secret</li> <li>WiKID-PAP. WiKID Systems PAP. Complete the following fields:</li> <li>Authentication Secret</li> <li>Authentication Secret</li> </ul> </li> </ul> |  |  |
|  | - Repeat<br>- Timeout   |  |  |

| Setting             | Description  |
|---------------------|--|
| Authentication Type | WIKID-CHAP. WiKID Systems CHAP. Complete the following fields:   |
| (continued)         | - Authentication Server  |
|                     | - Authentication Secret  |
|                     | - Radius Port  |
|                     | - Repeat   |
|                     | - Timeout  |
|                     | <ul> <li>MIAS-PAP. Microsoft Internet Authentication Service (MIAS) PAP. Complete the<br/>following fields:</li> </ul>                     |
|                     | - Authentication Server  |
|                     | - Authentication Secret  |
|                     | - Radius Port  |
|                     | - Repeat   |
|                     | - Timeout  |
|                     | MIAS-CHAP. Microsoft Internet Authentication Service (MIAS) CHAP. Complete th following fields:  |
|                     | - Authentication Server  |
|                     | - Authentication Secret  |
|                     | - Radius Port  |
|                     | - Repeat   |
|                     | - Timeout  |
|                     | • NT Domain. Microsoft Windows NT Domain. Complete the following fields:   |
|                     | - Authentication Server  |
|                     | - Workgroup  |
|                     | Active Directory. Microsoft Active Directory. Complete the following fields, and make a selection from the LDAP Encryption drop-down list: |
|                     | - Authentication Server  |
|                     | - Active Directory Domain  |
|                     | - LDAP Port  |
|                     | - Bind DN  |
|                     | - Bind Password  |
|                     | - Search Base  |
|                     | - Additional Filter (optional)   |
|                     | • LDAP. Lightweight Directory Access Protocol (LDAP). Complete the following   |
|                     | fields, and make a selection from the LDAP Encryption drop-down list:  |
|                     | - Authentication Server  |
|                     | - LDAP Base DN   |
|                     | - LDAP Port  |
|                     | - Bind DN  |
|                     | - Bind Password  |
|                     | - Search Base  |
|                     | - UID Attribute  |
|                     | - Member Groups Attribute (optional)   |
|                     | - Group Members Attribute (optional)   |
|                     | - Additional Filter (optional)   |

Table 2. SSL VPN Wizard Step 2 of 6 screen settings (domain settings) (continued)

| Setting                    | Description  |  |  |  |
|----------------------------|--|--|--|--|
| Portal                     | The portal that you selected on the first SSL VPN Wizard screen. You cannot change the portal on this screen. The portal is displayed for information only.  |  |  |  |
| Authentication Server      | The server IP address or server name of the authentication server for any type of authentication other than authentication through the local user database.  |  |  |  |
| Authentication Secret      | The authentication secret or password that is required to access the authentication server for RADIUS, WiKID, or MIAS authentication.  |  |  |  |
| Workgroup                  | The workgroup that is required for Microsoft NT Domain authentication.   |  |  |  |
| LDAP Base DN               | The LDAP base distinguished name (DN) that is required for LDAP authentication.  |  |  |  |
| Active Directory<br>Domain | The Active Directory domain name that is required for Microsoft Active Directory authentication.   |  |  |  |
| LDAP Port                  | The port number for the LDAP or Active Directory authentication server. The default port for the LDAP server is 389, which is generally the default port for TLS encryption or no encryption. When the encryption is SSL, the default port is generally 636.   |  |  |  |
| Bind DN                    | <ul> <li>The LDAP or Active Directory DN that is required to access the LDAP or Active Directory authentication server. Enter a user in the LDAP or Active Directory who has read access to all the users that you would like to import into the UTM. The Bind DN field accepts two formats:</li> <li>A display name in the dn format. For example: cn=Jamie Hanson, cn=users, dc=test, dc=com.</li> <li>A Windows login account name in email format. For example: jhanson@testAD.com. This last type of bind DN can be used only for a Windows Active Directory server.</li> </ul> |  |  |  |
| Bind Password              | The authentication secret or password that is required to access the LDAP or Active Directory authentication server.   |  |  |  |
| LDAP Encryption            | <ul> <li>From the drop-down list, select the encryption type for the connection between the UTM and the LDAP or Active Directory server:</li> <li>None (default). The connection is not encrypted.</li> <li>TLS. The connection uses Transport Layer Security (TLS) encryption.</li> <li>SSL. The connection uses Secure Socket Layer (SSL) encryption.</li> </ul>   |  |  |  |
| Search Base                | The DN at which to start the search. The DN is specified as a sequence of relative distinguished names (RDNs), connected with commas and without any blank spaces. For most users, the search base is a variation of the domain name. For example, if your domain is yourcompany.com, your search base DN might be as follows: dc=yourcompany, dc=com.   |  |  |  |
| UID Attribute              | The attribute in the LDAP directory that contains the user's identifier (UID).<br>For an Active Directory, enter <b>sAMAccountName</b> .<br>For an OpenLDAP directory, enter <b>uid</b> .  |  |  |  |
| Member Groups<br>Attribute |  |  |  |  |

Table 2. SSL VPN Wizard Step 2 of 6 screen settings (domain settings) (continued)

| Setting                    | Description  |
|----------------------------|--|
| Group Members<br>Attribute | The attribute that is used to identify the members of a group. This field is optional.<br>For an Active Directory, enter <b>member</b> .<br>For OpenLDAP, you can enter a customized attribute to identify the members of a<br>group.  |
| Additional Filter          | A filter that is used when the UTM is searching the LDAP server for matching entries<br>while excluding others. (See RFC 2254.) This field is optional.<br>The following search term examples match users only:<br>Active Directory. objectClass=user<br>Open LDAP. objectClass=posixAccount |
| Radius Port                | The port number for the RADIUS server. You can enter a value from 1 through 65535. The default port number is 1812.  |
| Repeat                     | The period in seconds that the UTM waits for a response from a RADIUS server. You can enter a value from 1 through 10. The default is 3 seconds.   |
| Timeout                    | The maximum number of times that the UTM attempts to connect to a RADIUS server.<br>You can enter a value from 3 through 30. The default is 5 times.   |

 Table 2. SSL VPN Wizard Step 2 of 6 screen settings (domain settings) (continued)

#### 2. Click Next.

After you have completed the SSL VPN Wizard, you can change the domain settings by selecting **Users > Domains**. For more information about domain settings, see the reference manual.

# SSL VPN Wizard Step 3 of 6 (User Settings)

| SSL VPN Wizard Step 3 of 6   |
|--|
| # Add User   |
| User Name:   |
| User Type: SSL VPN User  |
| Group: Support1  |
| Password:  |
| Confirm Password:  |
| Idle Timeout: 5 Minutes  |
|  |
| <b>Note:</b><br>Please make sure that the user name has <b>NOT</b> been used.<br>If the user name already exists, the wizard will not set SSL VPN configuration but output message and stop. |
| Back Next Cancel   |

Figure 3. User Settings

- > To configure the user settings:
  - 1. Enter the settings as explained in the following table.



### WARNING:

Do not enter an existing user name in the User Name field. If you do, the SSL VPN Wizard fails and the UTM reboots to recover its configuration.

| Table 3. SSL VPN Wizard Step 3 of 6 screen settings (user settings) |
|---|
|   |

| Setting          | Description   |
|------------------|---|
| User Name        | A descriptive (alphanumeric) name of the user for identification and management purposes.   |
| User Type        | When you use the SSL VPN Wizard, the user type is always SSL VPN User. You cannot change the user type on this screen. The user type is displayed for information only.   |
| Group            | When you create a domain on the second SSL VPN Wizard screen, a group with the same name is automatically created. (A user belongs to a group, and a group belongs to a domain.) You cannot change the group on this screen; the group is displayed for information only. |
| Password         | The user must enter the password to gain access to the UTM. The password needs to contain alphanumeric, hyphen (-), or underscore (_) characters.   |
| Confirm Password | This field needs to be identical to the password that you entered in the Password field.  |
| Idle Timeout     | The period after which an idle user is automatically logged out of the web management interface. The default idle time-out period is 5 minutes.   |

#### 2. Click Next.

After you have completed the SSL VPN Wizard, you can change the user settings by selecting **Users > Users** on the main menu.

# SSL VPN Wizard Step 4 of 6 (Client Addresses and Routes)

| SSL VPN Wizard Step 4 of 6   |  |
|--|--|
| 🗰 Client IP Address Range  | 0  |
| Enable Full Tunnel Support:  |  |
| DNS Suffix:  |  |
| Primary DNS Server:  | 192 .168 .50 .1  |
| Secondary DNS Server:  |  |
| Client Address Range Begin:  | 192 .168 .251 .1   |
| Client Address Range End:  | 192 .168 .251 .254   |
| Note:<br>Static routes should be added to reach any secure network in<br>In "FULL TUNNEL" mode all client routes will be ineffective.<br>You can leave the Destination Network and Subnet Mask f<br>set already.<br>Otherwise, the wizard will fail and the UTM will have to reboot<br># Add Routes for VPN Tunnel Clients | ields blank or assign a network address which has NOT been |
| Destination Network  | Subnet Mask  |
|  |  |
| Back Ne  | xt Cancel  |
|  |  |

Figure 4. Client Addresses and Routes

- > To configure the client addresses and routes:
  - 1. Enter the settings as explained in the following table.



### WARNING:

Do not enter an existing route for a VPN tunnel client in the Destination Network and Subnet Mask fields. If you so, the SSL VPN Wizard fails and the UTM reboots to recover its configuration.

| Setting                    | Description   |  |  |  |  |
|----------------------------|---|--|--|--|--|
| Client IP Address Range    |   |  |  |  |  |
| Enable Full Tunnel Support | Select this check box to enable full-tunnel support. If you leave this check box cleared (default setting), full-tunnel support is disabled but split-tunnel support is enabled, and you need to add a client route. Add a client route by completing the Destination Network and Subnet Mask fields. |  |  |  |  |
|                            | <b>Note:</b> When full-tunnel support is enabled, client routes are not operable.   |  |  |  |  |
| DNS Suffix                 | The DNS suffix appended to incomplete DNS search strings. This setting is optional.   |  |  |  |  |
| Primary DNS Server         | The IP address of the primary DNS server that is assigned to the VPN tunnel clients. This setting is optional. Note: If you do not assign a DNS server, the DNS settings remain unchanged in  |  |  |  |  |
|                            | the VPN client after a VPN tunnel has been established.   |  |  |  |  |
| Secondary DNS Server       | The IP address of the secondary DNS server that is assigned to the VPN tunnel clients. This setting is optional.  |  |  |  |  |
| Client Address Range Begin | The first IP address of the IP address range that you want to assign to the VPN tunnel clients.   |  |  |  |  |
| Client Address Range End   | The last IP address of the IP address range that you want to assign to the VPN tunnel clients.  |  |  |  |  |
| Add Routes for VPN Tunne   | I Clients   |  |  |  |  |
| Destination Network        | Leave this field blank or specify a destination network IP address of a local network or subnet that has not yet been used.   |  |  |  |  |
| Subnet Mask                | Leave this field blank to specify the address of the appropriate subnet mask.   |  |  |  |  |

 Table 4. SSL VPN Wizard Step 4 of 6 screen settings (client addresses and routes)

#### 2. Click Next.

After you have completed the SSL VPN Wizard, you can change the client IP address range and routes by selecting **VPN > SSL VPN > SSL VPN Client**. For more information about client IP address range and routes settings, see the reference manual.

# SSL VPN Wizard Step 5 of 6 (Port Forwarding)

| Local Server IP Address              |      | TCP Port Number                                     |  |
|--------------------------------------|------|---|--|
| 192 168 191 102                      |      | 3389  |  |
| dd New Host Name for Port Forwarding |      |   |  |
| Local Server IP Address              |      | Fully Qualified Domain Name<br>terminalservices.com |  |
| 192 168 191 102                      |      |   |  |
| Back                                 | Next | Cancel  |  |

Figure 5. Port Forwarding

- > To configure port forwarding (optional):
  - 1. Enter the settings as explained in the following table.



### WARNING:

Do not enter an IP address that is already in use in the upper Local Server IP Address field or a port number that is already in use in the TCP Port Number field. If you do, the SSL VPN Wizard fails and the UTM reboots to recover its configuration.

| Setting                                 | Description  |                 |  |  |  |
|---|--|-----------------|--|--|--|
| Add New Application for Port Forwarding |  |                 |  |  |  |
| Local Server IP Address                 | The IP address of an internal server or host computer that remote users have access to.  |                 |  |  |  |
| TCP Port Number                         | The TCP port number of the application that is accessed through the SSL VPN tunnel. Following are some commonly used TCP applications and port numbers |                 |  |  |  |
|   | FTP Data (not needed)  | 20              |  |  |  |
|   | FTP Control Protocol   | 21              |  |  |  |
|   | SSH  | 22 <sup>a</sup> |  |  |  |
|   | Telnet   | 23 <sup>a</sup> |  |  |  |
|   | SMTP (send mail)   | 25              |  |  |  |
|   | HTTP (web)   | 80              |  |  |  |
|   | POP3 (receive mail)  | 110             |  |  |  |

Table 5. SSL VPN Wizard Step 5 of 6 screen settings (port-forwarding settings)

| Setting                               | Description   |              |  |  |  |
|---------------------------------------|---|--------------|--|--|--|
| TCP Port Number                       | NTP (Network Time Protocol)   | 123          |  |  |  |
| (continued)                           | Citrix  | 1494         |  |  |  |
|                                       | Terminal Services   | 3389         |  |  |  |
|                                       | VNC (virtual network computing)   | 5900 or 5800 |  |  |  |
| Add New Host Name for Port Forwarding |   |              |  |  |  |
| Local Server IP Address               | The IP address of an internal server or host computer that you want to name.<br><b>Note:</b> The upper and lower Local Server IP Address fields in the Add New<br>Application for Port Forwarding section and in the Add New Host Name for Port<br>Forwarding section must be the same. |              |  |  |  |
| Fully Qualified Domain Name           | The full server name, that is, the host name-to-IP address resolution for the network server, as a convenience for remote users.  |              |  |  |  |

a. Users can specify the port number with the host name or IP address.

#### 2. Click Next.

After you have completed the SSL VPN Wizard, you can change the client IP address range and routes by selecting **VPN** > **SSL VPN** > **Port Forwarding**. For more information about port forwarding settings, see the reference manual.

# SSL VPN Wizard Step 6 of 6 (Verify and Save Your Settings)

Verify your settings. If you need to change a screen, click the **Back** action button to return to the screen you want to changes.

| SSL VPN Wizard Step 6 of | 6                              | _       |  |
|--------------------------|--------------------------------|---------|--|
| Portal Layout and The    | me Name                        | -       |  |
| Portal Layout Name: Ci   |                                |         | Display banner message on login page           |
|                          | ompanyCustumerSupport          |         | HTTP meta tags for cache control (recommended) |
|                          |                                |         | ActiveX web cache cleaner                      |
|                          | elcome to Customer Support     | V       | Activex web cache cleaner                      |
|                          | case of login difficulty, call |         |  |
| 12                       | 3-456-7890.                    |         |  |
| ≅ SSL ¥PN Portal Pages t | o Display                      |         |  |
|                          | 'N Tunnel page                 | ~       | Port Forwarding                                |
| III Domain               |                                | -       |  |
|                          | DOMAIN NAME:                   | SSLT    |  |
|                          | Authentication Type:           | Local   | I User Database(default)                       |
|                          | Select Portal:                 |         |  |
|                          | Authentication Server:         |         |  |
|                          | Authentication Secret:         |         |  |
|                          | Workgroup:                     |         |  |
|                          | LDAP Base DN:                  |         |  |
|                          | Active Directory Domain:       |         |  |
|                          |                                |         |  |
| III Group                |                                |         |  |
|                          | Name:                          | SSLT    | FestDomain                                     |
|                          | Domain:                        | SSLT    | l'estDomain                                    |
| III User                 |                                |         |  |
|                          | User Name:                     | Testl   | User   |
|                          | User Type:                     | SSL     | VPN User                                       |
|                          | Select Group:                  | SSLT    | TestDomain                                     |
|                          | Password:                      | 1234    | 567890   |
|                          | Idle Timeout:                  | 5 Min   | nutes  |
|                          |                                |         |  |
| III VPN Client           |                                |         |  |
|                          | Full Tunnel Support:           |         | 8  |
|                          | DNS Suffix:                    |         | 24.0 mil                                       |
|                          | Primary DNS Server:            | 192.1   | 168.50.1                                       |
|                          | Secondary DNS Server:          |         | The devices                                    |
|                          | Client Address Range Begin:    | 192.1   | 168.251.1                                      |
|                          | Client Address Range End:      | 192.1   | 168.251.254                                    |
|                          | Client Route:                  |         |  |
| III Port Forwarding      |                                |         |  |
|                          | Local Server IP Addres         | ss: 19  | 92.168.191.102                                 |
|                          | TCP Port Numb                  | er: 33  | 389  |
|                          | Local Server IP Addre          | ss: 19  | 2.168.191.102                                  |
|                          | Fully Qualified Domain Nam     | ie: ter | rminalservices.com                             |
|                          | Back A                         | pply    | Cancel   |
| -                        |                                |         |  |

Figure 6. Verify and Save your Settings

#### > To save your settings:

1. Click **Apply** to save your settings. If the UTM accepts the settings, the message *Operation Succeeded* displays at the top of the screen, and the Welcome to the NETGEAR Configuration Wizard screen displays.

## Access the New SSL Portal Login Screen

Screens that you can access from the SSL VPN configuration menu of the web management interface display a user portal link (User Portal) in the upper right corner of the screen. The link is the SSL VPN default portal and is not the same as the new SSL portal login screen that you defined with the SSL VPN Wizard.

#### > To open the new SSL portal login screen:

1. Select VPN > SSL VPN > Portal Layouts. The Portal Layouts screen displays.

| Policies Resources Portal Layouts SSL VPN Client Port Forwarding |                   |   |              |  |                  |
|--|-------------------|---|--------------|--|------------------|
|  |                   |   |              |  |                  |
|  | List of Layouts   |   |              |  | G                |
|  | Layout Name       | Description                                       | Use<br>Count | Portal URL                                   | Action           |
|  | SSL-VPN*          |   | 1            | https://192.168.1.1:443/portal/SSL-VPN       | 🔗 Edit 🔗 Default |
|  | CustomSupport     | In case of login difficulty,<br>call 123-456-7890 | 1            | https://192.168.1.1:443/portal/CustomSupport | 🔗 Edit 🔗 Default |
| * D  | efault Portal Lay | out   |              |  |                  |

 In the Portal URL field of the List of Layouts table, select the URL that ends with the portal layout name that you defined with the SSL VPN Wizard. The new SSL portal login screen displays. The following figure shows an SSL portal login screen.

|       | welcome to custom support  |
|-------|--|
|       |  |
| Login |  |
|       | INETGEAR Configuration Manager Login          Username:       ssl         Password / Passcode:       •••         Domain:       test マ         User Portal Login Link |
|       | Login Reset  |

- 3. Enter the user name and password that you created with the help of the SSL VPN Wizard.
- 4. Click Login. The default User Portal screen displays. The format of the User Portal screen depends on the settings that you selected on the first screen of the SSL VPN Wizard (see *SSL VPN Wizard Step 1 of 6 (Portal Settings)* on page 3).

*Figure 7* shows the User Portal screen with both a VPN Tunnel and a Port Forwarding menu option.



Figure 7. Portal screen with both a VPN Tunnel and a Port Forwarding menu option.

*Figure 8* shows the User Portal screen with a Port Forwarding menu option only. The VPN Tunnel menu option is not displayed.



Figure 8. User Portal screen with a Port Forwarding menu option only.

The default User Portal screen displays a simple menu that provides the SSL user with the following menu selections:

- VPN Tunnel. Provides full network connectivity.
- **Port Forwarding**. Provides access to the network services that you defined as described in *SSL VPN Wizard Step 5 of 6 (Port Forwarding)* on page 14.
- Change Password. Allows users to change their passwords.
- **Support**. Provides access to the NETGEAR website.

**Note:** The first time that a user attempts to connect through the VPN tunnel, the NETGEAR SSL VPN tunnel adapter is installed on the user's computer. The first time a user attempts to connect using the port forwarding tunnel, the NETGEAR port forwarding engine installs.