Quick Start
Model RBS40V

Orbi Voice overview

Alexa status information
After you add Amazon Alexa, your Orbi Voice uses its ring LED to indicate its Alexa status:

- **Solid cyan**: Alexa is listening.
  - **Note**: For Alexa to start listening, press the Alexa trigger button or say “Alexa” to your Orbi Voice.
- **Fast pulsing cyan and blue**: Alexa is thinking.
- **Slow pulsing cyan and blue**: Alexa is speaking.
- **Solid red**: Your Orbi Voice’s microphone is muted.
- **One-time yellow burst**: A notification arrived.
- **Pulsing yellow**: You have unread notifications.
- **Pulsing amber**: An error occurred.

If you see an LED behavior that is not described above, see the user manual for more information.

Change the Orbi Voice mode
To change the mode on your Orbi Voice to Orbi mode or Extender mode, do the following:

1. Power off your Orbi Voice by pressing the Power On/Off button.
2. Press and hold the Sync button on your Orbi Voice.
3. While holding the Sync button, press and release the Power On/Off button (don’t release the Sync button). Your Orbi Voice powers on.
4. Continue to hold the Sync button.
5. Wait for the Orbi Voice’s ring LED to pulse blue and white, then release the Sync button.
   - If your Orbi Voice is switching to Extender mode, the LED behavior occurs after you release the Sync button:
     - **Pulsing blue**: Your Orbi Voice is changing to Extender mode. The LED pulses blue for a few minutes.
     - **Solid blue**: Your Orbi Voice is in Extender mode and is ready to sync with your router.
   - If your Orbi Voice is switching to Orbi mode, the following LED behavior occurs after you release the Sync button:
     - **Pulsing white**: Your Orbi Voice is changing to Orbi mode. The LED pulses white for a few minutes.
     - **Solid white**: Your Orbi Voice is in Orbi mode and is ready to sync with your Orbi router.

Troubleshooting
During the setup, if you don’t see the correct LED color as described in the setup steps, try the following:

- Place the Orbi Voice closer to the router.
- Check if your Orbi Voice is powered on.
- If you think your Orbi Voice is in the wrong mode, follow the steps in Change the Orbi Voice mode and check the LED behavior.
- After you release the Sync button in the last step, if the ring LED lights white, your Orbi Voice is in Orbi mode. If the ring LED lights blue, your Orbi Voice is in Extender mode.

Package Contents
- Orbi Voice (Model RBS40V)
- Power adapter (varies by region)

Support
Thank you for purchasing this NETGEAR product. You can visit https://www.netgear.com/support/ to register your product, get help, access the latest downloads and user manuals, and join our community. We recommend that you use only official NETGEAR support resources.

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For regulatory compliance information including the EU Declaration of Conformity, visit https://www.netgear.com/about/regulatory/.

See the regulatory compliance document before connecting the power supply.

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- Power adapter (varies by region)
Set up your Orbi Voice

When your Orbi Voice connects with your router, your Orbi Voice’s ring LED lights the following colors:
- **White:** Your Orbi Voice is attempting to connect with your router.
- **Blue, amber, or magenta:** These colors indicate the connection status between your Orbi Voice and router. The ring LED lights one of the following colors:
  - **Blue:** Good connection
  - **Amber:** Fair connection
  - **Magenta:** Connection failed

Your Orbi Voice works best with an Orbi router. Extender mode allows your Orbi Voice to be set up with a router or gateway that is not an Orbi router. By default, your Orbi Voice is set to Extender mode.

To add Amazon Voice Assistant capabilities to your Orbi Voice, you need an Amazon account.

If you were not prompted to enter your Amazon account credentials during the installation process, follow these steps.

1. Launch the Nighthawk app.
2. Tap Voice Controls.
3. Tap Amazon Alexa.
4. Follow the prompts to add Amazon Alexa.

Set up with an Orbi Router

Your Orbi Voice works best with an Orbi router.

1. Visit Orbi-app.com and download the NETGEAR Orbi app on your mobile device.
2. Place your Orbi Voice near your Orbi router.
3. Connect your Orbi Voice to a power source, but do not turn on your Orbi Voice.
4. Change the mode on your Orbi Voice to Orbi mode:
   - Press and hold the Sync button on your Orbi Voice.
   - While holding the Sync button, press and release the Power On/Off button (don’t release the Sync button). Your Orbi Voice powers on.
   - Wait for the Orbi Voice’s ring LED to pulse blue and white, and then release the Sync button.
   - The following LED behavior occurs after you release the Sync button:
     - **Pulsing white:** Your Orbi Voice is changing to Orbi mode. The LED pulses white for a few minutes.
     - **Solid white:** Your Orbi Voice is in Orbi mode and is ready to sync with your Orbi router.
   - The Network Map displays.
   - The dashboard displays.
   - Tap + ADD SATELLITE.
   - Launch the NETGEAR Orbi app on your dashboard to begin.
5. Follow the prompts to sync your Orbi Voice to your Orbi router and add Amazon Alexa.
6. Tap Voice Controls.
7. Follow the prompts to sync your Orbi Voice with your Orbi router.
8. After the setup is complete, move your Orbi Voice to a new location.

For help finding the best location, see Orbi Voice sync LED behavior.

If your Orbi Voice syncs with your Orbi router, your Orbi Voice’s ring LED lights one of the following colors:
- **Blue:** Good connection
- **Amber:** Fair connection
- **Magenta:** Connection failed

Use the ring LED on your Orbi Voice to find a spot where the Orbi Voice-to-router connection is optimal.

Your Orbi Voice puts on a Buddy voice at the new location.

After your Orbi Voice is synced to your router and Amazon Alexa is added, your Orbi Voice’s ring LED behavior changes. For more information, see Alexa status information.

Add Amazon Alexa using the Orbi app

To add Amazon Alexa capabilities to your Orbi Voice, you need an Amazon account.

If you were not prompted to enter your Amazon account credentials during the installation process, follow these steps.

1. Launch the Orbi app.
2. Tap the Orbi router image on the dashboard.
3. Tap your Orbi Voice.
4. Tap the Amazon Alexa not connected message.
5. Follow the prompts to add Amazon Alexa.

Orbi Voice sync LED behavior

The connection between your router and Orbi Voice is good. The LED lights blue for three minutes and then turns off.

The connection between your router and Orbi Voice is fair. Consider moving your Orbi Voice closer to your router. The LED lights amber for three minutes and then turns off.

Your router and Orbi Voice failed to sync. The LED does not turn off if it is a lights magenta. Move your Orbi Voice closer to the router and try again.

After your Orbi Voice is synced to your router and Amazon Alexa is added, your Orbi Voice’s ring LED behavior changes. For more information, see Alexa status information.

Add Amazon Alexa using the Nighthawk app

To add Amazon Voice Assistant capabilities to your Orbi Voice, you need an Amazon account.

If you were not prompted to enter your Amazon account credentials during the installation process, follow these steps.

1. Launch the Nighthawk app.
2. Tap Voice Controls.
3. Tap Add Amazon Alexa.
4. Follow the prompts to add Amazon Alexa.