

How to Find the Switches IP address

Multiple ways to Find the IP address of the switch.

NETGEAR[®] AV

M4300 & M4250 How to access the web interface of my switch

This guide will go over how to find the IP address of the M4300 & M4250 and how to access the web interface of the switch.

There are multiple ways to find the IP address:

- VLAN 1 of the switch is configured by default to receive DHCP.
 - Check the DHCP server to find the new lease from the switch.
- VLAN 1 default IP address.
 - VLAN 1 is configured by default to receive DHCP, but after 120 seconds it will default to an IP address of "169.254.100.100."
 - For this method, you will need to make sure that there is no DHCP server connected to the switch.
 - You will need to configure your computer with an IP address that is in the "169.254.X.X" subnet.
- Console port will allow you to access the CLI of the switch and allow you to view the IP address that VLAN 1 received.
 - This will require you to install the USB console drivers on your computer.
- Using the "OOB" port on the device to access the interface using the default address for the management port.
 - This will require you to configure a static address on your computer to access the interface.
 - The default address for the OOB port is 192.168.0.239 with a subnet mask of 255.255.255.0. NOTE: the OOB port will request an address via DHCP, if it does not receive an address within 120 seconds it will default to the 192.168.0.239/24.

We are going to go through each of these methods.

Checking the DHCP Server for the address.



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. CAN ICES-3 (A)/NMB-3 (A)

置告使用者 : 此為甲類資訊技術設備 、於居住環境中使用 , 可能會造成射頻擾動 , 在此種情況下 , 使用者會做要求採取要

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On the bottom of the switch there is a sticker that contains the serial number and the MAC address of the switch.

We will need the MAC address of the switch to find the DHCP lease.

We will then need to login to our DHCP server and look at the DHCP leases to find the MAC address of the switch.

For this example, our DHCP is a pfSense firewall.





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Open a browser and type in the IP address of the switch.

This will take you to the web interface of the switch.

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Login Name	Main UI allows for advanced network configuration setup with additional network switching features.
Password	Main UI Login
AV UI Login	If you do not see the "AV UI Login," you may need to update the firmware on the device.
Login using the " AV UI Login ."	Login © Username* Password Topm

Accessing the switch interface using VLAN 1's default IP address

The default management VLAN (VLAN 1) will request a DHCP address, after 120 seconds, it will default to an address of "169.254.100.100" with a subnet mask of "255.255.0.0."

To access the switch, you will need to configure a static IP address on your computer that is on the "169.254.X.X" subnet.

If the switch has been rebooted recently, you will have to wait for VLAN 1 to go into the default address.









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Open a browser and type in the default IP address of VLAN 1 "169.254.100.100."

This will take you to the web interface of the switch.

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Password	Main UI Login
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Login using the " AV UI Login ." The default login is " admin " with no password.	

Accessing the switch interface using the OOB port

The "Out of Band" port is an isolated port on the switch that allows you to access the switch by connecting an ethernet cable directly to this port. This port can receive an address via DHCP, after 120 seconds it will revert to the default address.

This port will not provide you with a DHCP address, you will have to configure a static address on your computer with a subnet of "192.168.0.0/24."

The port will have a default address of "192.168.0.239/24." The "/24" means that the subnet mask will be "255.255.255.0."









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Open a browser and type in the default IP address for the OOB port "**192.168.0.239**."

This will take you to the web interface of the switch.

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Password	Main UI Login
AV UI Login	If you do not see the "AV UI Login," you may need to update the firmware on the device.
	Login Username* Password Logn
Login using the " AV UI Login ." The default login is " admin " with no password.	

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You can then connect back to the main network and access the switch using the IP address for VLAN 1.

NOTE: Don't forget to switch your computer back to DHCP.

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Login using the "AV UI Login."		

Accessing the switch interface using the OOB port using a DHCP server

The "Out of Band" port can receive an address via DHCP by default.

To access the OOB port on a switch via DHCP, you will need to connect the OOB port to another switch on a network that has a DHCP server.

The ports will all receive an address from the DHCP server, and you will have to check the DHCP leases to view the address to access the switch.

Switch 1 IP address: 192.168.100.100 Subnet Mask: 255.255.255.0

In this example we have the OOB ports for 3 switches connecting to a switch that has a DHCP server and the laptop that we are using to access the switches.



Accessing the switch via console to find the IP address

To access the switch via console you will need the console cable, a USB-A to USB-C that comes in the box with your switch.



USB C



In order for your computer to recognize the USB connection as a console connection, you will need to install the drivers on your computer.

It is recommended to install the drivers first, and then use the console cable to connect from the USB C port on the switch to your computer







Welcome to NETGEAR Support

Let's get started.

Selecting your model allows us to tailor our support site for you.

M4250

M4250 — AV Line Managed Switches / M4250

M4250-10G2F-PoE+ (GSM4212P) — AV Line 8x1G PoE+ 125W 2x1G and 2xSFP Managed Switch / M4250-10G2F PoE+ (GSM4212P)

M4250-10G2XF-PoE+ (GSM4212PX) — AV Line 8x1G PoE+ 240W 2x1G and 2xSFP+ Managed Switch / M4250-10G2XF-PoE+ (GSM4212PX)

M4250-10G2XF-PoE++ (GSM4212UX) — AV Line 8x1G Utra90 PoE++ 802.3bt 720W 2x1G and 2xSFP+ Managed Switch / M4250-10G2XF-PoE++ (GSM4212UX)

M4250-12M2XF (MSM4214X) - AV Line 12x2.5G and 2xSFP+ Managed Switch / M4250-12M2XF (MSM4214X)

M4250-16XF (XSM4216F) - AV Line 16x1G/10G Fiber SFP+ Managed Switch / M4250-16XF (XSM4216F)

M4250-26G4F-PoE+ (GSM4230P) — AV Line 24x1G PoE+ 300W 2x1G and 4xSFP Managed Switch / M4250-26G4F-PoE+ (GSM4230P)

Select M4250-28G4F-PoE++ (GSM4230UP) — AV Line 24x1G Ultra@0 PoE++ 802.3bt 1,440W 2x1G and 4xSFP Managed Switch / M4250-28G4F-PoE++ (GSM4230UP)

How to Find Your Model Number?

To find the model/version number of a device, check the bottom or back panel. **Example:**



Type in "M4250" and go to the "M4250 – AV Line Managed Switches /M4250"

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Find Your Model Number >



Support / M4250

M4250 — AV Line Managed Switches

Model / Version: M4250





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Troubleshooting		
Compatibility and Adding Devices	Firmware Version 13.0.4.12 for M4250 switches with 24-or-more ports	~
Login and Password	MIB Version 13.0.4.12 for M4250 switches with 24-or-more ports	~
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Once the drivers are installed connect the USB cable from the console port on the switch to your computer.

We will be using "Tera Term" to connect to the switch.

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<u>File Edit Setup Control Window H</u>elp

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New password:

After changing the speed, the screen may remain blank, just press "Enter" and you will see the "User:" prompt.

Login with the user "admin" and no password.

You will be prompted to enter and verify the new password.

COM4 - Tera Term VT

File Edit Setup Control Window Help

User : admin
Password:
Default password authentication successful.
Change the default password for user 'admin'.
Password: requires 8 or more characters.
New password :********
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Re-enter new password :********
Re-enter new password change is successful.

fif: For Guest user access, change the default 'guest' password.
Log in again using the new password.
Config file 'startup-config' created successfully .

Login using the user "admin" and the new password that you created.

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COM4 - Tera Term VT

<u>File Edit Setup Control Window Help</u>

User:admin Password: Default password authentication successful. Change the default password for user 'admin'. Password reguires 8 or more characters.

New password:******** Re-enter new password:******** Password change is successful.

!!! For Guest user access, change the default 'guest' password.

Log in again using the new password.

Config file 'startup-config' created successfully .

User:admin

(M4250-10G2F-PoE+>>en

<M4250-10G2F-PoE+>#

Type in "**en**" or "**enable**" to access enable mode. You will then see the "#" on the prompt.

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COM4 - Tera Term VT \times <u>File Edit Setup Control Window Help</u> User:admin oser:aumin Password: Default password authentication successful. Change the default password for user 'admin'. Password requires 8 or more characters. New password:******** Re-enter new password:******** Password change is successful. **!!!** For Guest user access, change the default 'guest' password. Log in again using the new password. Config file 'startup-config' created successfully . User:admin Password:********* (M4250-10G2F-PoE+)>en (M4250–10G2F–PoE+)#show ip vlan Type in the command "show ip vlan" and press "Enter."

💻 COM4 - Tera Term VT	
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<u>File Edit Setup Control Window Help</u>

User:admin

Password: Default password authentication successful. Change the default password for user 'admin'. Password requires 8 or more characters.

New password:********* Re-enter new password:********* Password change is successful.

!!! For Guest user access, change the default 'guest' password.

Log in again using the new password.

Config file 'startup-config' created successfully .

User:admin Password:********* (M4250–10G2F–PoE+)>en

<M4250-10G2F-PoE+)#show ip vlan

MAC Address used by Routing VLANs: 9C:C9:EB:15:EE:F7

VLAN ID	Logical Interface	IP Address	Subnet Mask
1	vlan 1	192.168.77.101	255.255.255.0

<M4250-10G2F-PoE+>#

Here we can see the IP address that our management VLAN (VLAN 1) received via DCHP. We can now open a browser and go to this IP address to access the switches web UI.

You can also use the command: **show ip management**

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← \rightarrow С A Not secure 192.168.77.101/+/login

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Open a browser and type in the IP address of the switch.

This will take you to the web interface of the switch.

NETGEAR[®]

Login Name	Main UI allows for advanced network configuration setup with additional network switching features.
Password	Main UI Login
AV UI Login	If you do not see the "AV UI Login," you may need to update the firmware on the device NETGEAR M4300-838F * * * * * * * * * * * * * * * * * * *
Login using the " AV UI Login ."	Login Usemame* Password Logn

If you are using "**PuTTY**," you will need to manually type in the USB console "**COM**" port number. You can find this information by opening "**Device Manager**."

Recycle Bin

You can then click on "**Open**" and follow the commands that we went over.

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present on Ritger or Octorian

Engineered for AV over IP

Gittland AVYAZ and Anna A