

NETGEAR Custom Training and Enablement Service

Design, deploy and operate networks with confidence

NETGEAR Custom Training & Enablement Service is a Professional Services offering designed to help organizations build the knowledge, confidence, and operational readiness needed to successfully design, deploy, manage, and support NETGEAR-based networks. Delivered by NETGEAR Professional Services, this service provides tailored technical training and practical enablement aligned to the customer's environment, use cases, and team responsibilities.

The Custom Training & Enablement Service is built for customers and partners who need more than generic product training. Customers engage NETGEAR Professional Services to create focused enablement sessions around real-world deployments, including AV-over-IP, enterprise switching, Pro AV, broadcast, education, hospitality, or multi-site network environments where technical confidence and repeatable execution are critical to success.

NETGEAR's Professional Services engineers work as an extension of the customer's technical team, bringing deep expertise in NETGEAR switching platforms, network design principles, configuration best practices, and operational troubleshooting. Training engagements may be delivered remotely, onsite, or as a hybrid model, depending on the audience, technical depth, and level of hands-on enablement required.

Prior to the training, NETGEAR Professional Services can work with the customer to understand the target audience, technical objectives, installed environment, and desired outcomes. This preparation helps ensure that the training agenda is relevant, practical, and aligned with the customer's specific network architecture, operational challenges, and deployment goals.

Training content may include product orientation, switching fundamentals, AV-over-IP network design, VLAN and multicast configuration, monitoring and troubleshooting

workflows, firmware and lifecycle practices, or hands-on configuration exercises. The engagement can also include knowledge transfer based on the customer's own topology, deployment plan, or operational procedures to make the session immediately applicable to the customer's environment.

For organizations preparing for a new deployment, expanding technical capabilities, or enabling internal teams and partners, NETGEAR engineers can provide guided sessions that accelerate readiness and reduce dependence on trial-and-error learning. Customers gain direct access to NETGEAR expertise, practical recommendations, and field-proven best practices that help teams operate with greater independence and confidence.

Following the training, the service may include follow-up recommendations, technical feedback, and suggested next steps to help the customer reinforce learning, close knowledge gaps, and improve future deployments. This enables teams to translate training into stronger day-to-day operations and better long-term outcomes.

The NETGEAR Custom Training & Enablement Service is intentionally flexible and customizable, allowing each engagement to be shaped around the customer's audience, technical level, business goals, and deployment priorities. Whether supporting a one-time enablement session, a partner readiness program, or a customer-specific technical workshop, NETGEAR Professional Services delivers a structured solution that accelerates adoption, improves execution, and strengthens operational confidence.

With a NETGEAR Custom Training & Enablement Service engagement, customers gain more than product education, they gain a trusted Professional Services partner focused on helping their teams succeed before, during, and after deployment.