



TELSTRA ELITE™ MOBILE BROADBAND CARD

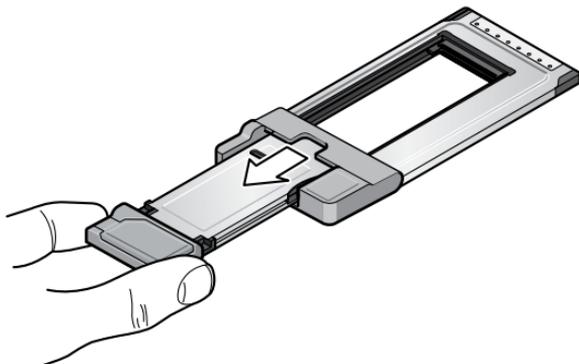
QUICK START GUIDE



WINDOWS® OPERATING SYSTEMS

This modem is TRU-Install™ enabled and does not require a CD for installation. These instructions are for users of Windows Vista®, Windows 7®, and Windows XP®.

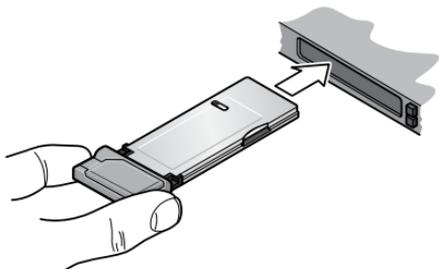
- 1 Remove the modem from the PC Card™ (PCMCIA) adapter.



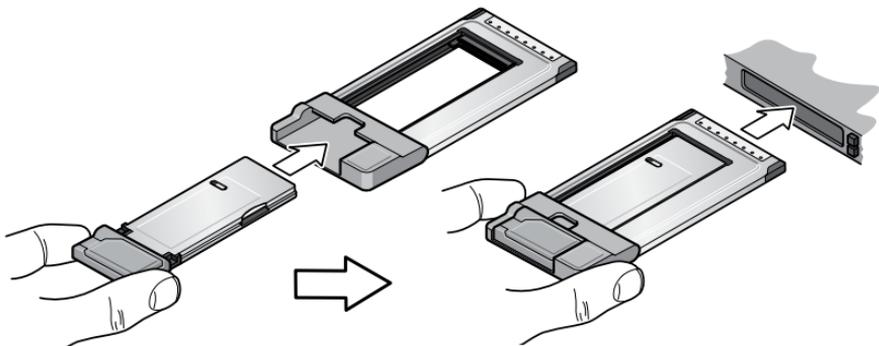
- 2 Insert the SIM / USIM card into the modem, as shown.



- 3** Insert the modem into your notebook computer's ExpressCard® or PC Card™ (PCMCIA) slot.



If your computer has a PC Card™ (PCMCIA) slot, insert the modem into the PC Card™ (PCMCIA) adapter, as shown.

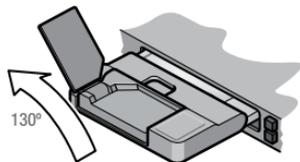


The software installation process starts automatically. If it does not, see page 7.

- 4 Once the software is installed, the modem searches for a network. When the modem finds a network, the Connect button in the Connection Manager becomes available.

Click Connect to connect to your network.

- 5 For optimal performance, flip up the antenna to 130°. Be careful not to damage the antenna. Do not bend it beyond its natural range of movement. Fold the antenna down when you are not using the modem.

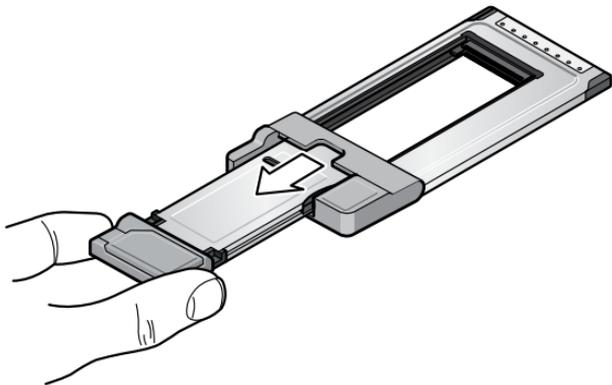


To access Connection Manager Help, select **Help > Help topics**.

MAC OS X

This modem is TRU-Install™ enabled and does not require a CD for installation. These instructions are for users of Mac OS X 10.4.11 or later.

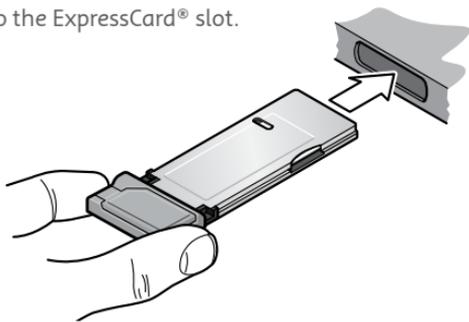
- 1 Remove the modem from the PC Card™ (PCMCIA) adapter.



- 2 Insert the SIM/USIM card into the modem, as shown.



- 3 Insert the modem into the ExpressCard® slot.

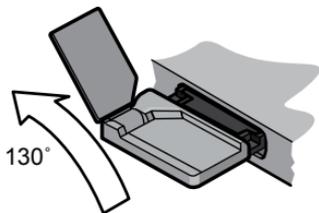


- 4 After you insert the modem, the TRU-Install™ folder appears. Launch the Installer package and follow the on-screen instructions to install the software.

- 5 Once the software is installed, the modem searches for a network. When the modem finds a network, the **Connect** button in the Connection Manager becomes available.

Click **Connect** to connect to your network.

- 6 For optimal performance flip up the antenna to 130°. Be careful not to damage the antenna. Do not bend it beyond its natural range of movement. Fold the antenna down when you are not using the modem.



To access the Connection Manager Help, select **Help > Telstra Connection Manager Help**.

LED OPERATION

When the modem is working normally, sending and receiving data on the Telstra Next G⁺ network, the two LEDs on the modem show solid blue (for LED location, see page 8). The table below describes other operating states that the LEDs indicate.

LED	State	Indicates
 Power	Off	One of the following states: <ul style="list-style-type: none">➤ The modem is not inserted in the computer.➤ The computer is off or in “suspend and resume” mode.➤ The modem radio has been turned off using Connection Manager.
	Blinking blue	The firmware is being updated. Do not remove the modem from the computer.
	Blinking amber	The modem is searching for service (initializing).
	Solid amber	Modem error — either the modem is having a problem initializing (searching for service) or is offline because of a failure. Contact your service provider.
 Data	Off	The modem is unable to detect 2G or 3G service.
	Blinking amber	The modem has detected a 2G network (EDGE, GPRS, GSM) and is ready to connect.
	Solid amber	The modem is connected to a 2G network and is able to send and receive data.
	Blinking blue	The modem has detected a 3G network (UMTS, HSPA) and is ready to connect.

FREQUENTLY ASKED QUESTIONS

What do I do if the software installation does not start automatically?

If TRU-Install does not start automatically, you can start the installation process manually.

Windows

1. Double-click **My Computer** (Windows XP) or **Computer** (Windows Vista, Windows 7) on your desktop.
2. Click the **TRU-Install** drive.
3. Under the **TRU-Install** drive, open the **Win** folder and double-click the **Setup.exe** file. Follow the on-screen prompts to install the software.

Mac OS X

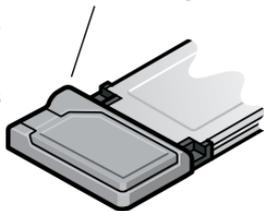
If you do not see the Telstra Connection Manager window:

1. Open Finder.
2. Under **Devices**, double-click **Telstra Connection Manager**.
3. Double-click the installer package.

When should I use an external antenna?

Use an external antenna to boost your signal in areas of low signal strength—outside of urban centres, for example, or when you are in or near a structure that is blocking the signal. If you experience dropped connections and Connection Manager signal strength indicator shows one or two bars (-100 dBm or lower), you should connect the external antenna.

The external antenna connector is located beside the main antenna hinge



Need more information?

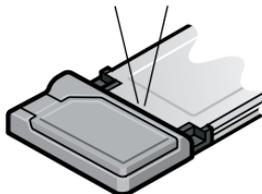
Visit www.sierrawireless.com/support (under **Carrier**, select **Telstra**, then your product model), or call 125 111.

TROUBLESHOOTING

For a more complete listing of errors and possible solutions, please see the User Guide or Connection Manager online Help.

Problem/Error	Solution
The device has no power—the  LED indicator is off.	Ensure the following: <ul style="list-style-type: none">➤ The device is properly inserted.➤ The computer is turned on and not in standby mode (Windows) or Sleep mode (Mac).
No service is available—the  LED indicator is off).	Try the following: <ul style="list-style-type: none">➤ Reorient your computer.➤ If you are inside a building or near a structure that may be blocking the signal, change the position or location of your computer.➤ Connect an external antenna.➤ Contact Telstra regarding the status of the network or your account.

Power and Data LEDs



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