# NETGEAR<sup>®</sup>

## ProSafe 16 AP Wireless Management System WMS5316 Reference Manual

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## **Getting Started**

The ProSafe 16 AP Wireless Management System WMS5316 allows you to manage up to 16 NETGEAR wireless access points on a LAN. You can use the wireless management system to:

- Discover NETGEAR access points on the LAN.
- Optimize wireless access point performance with centralized RF management, QoS, and load balancing.
- Streamline security configuration tasks and set up guest access.
- Monitor network usage.
- Perform maintenance tasks including user management, remote management, and firmware updates for the wireless management system and for NETGEAR access points on the LAN.

Depending on your network configuration, you can use basic settings or advanced settings to manage your access points:

- Basic Settings for a typical network: The basic settings work with the most common network configuration. All access points on the LAN are for the same organization or business.
- Advanced Settings for access point groups: If completely separate networks share a single LAN, use the advanced settings to set up access point groups. For example, a shopping mall might need access point groups if several businesses share a LAN, but each business has its own network.

## Logging In

**Note:** For help installing the Wireless Management System, see the *Installation Guide* included in the package and on the *Resource CD*.

To log in to the wireless management system you have to use a computer that is configured with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0. Connect the computer to a LAN port on the wireless management system with an Ethernet cable.

- > To log in:
  - In the address field of your Internet browser, type the IP address for the ProSafe 16 AP Wireless Management System WMS5316. Its default IP address is http://192.168.0.250.

A login prompt displays:

Login	(
User Name	
Password	
	LOGIN

2. If you are logging in for the first time, use the default user name **admin** and password (**password**).

NETGEAR recommends that you change the password to a new, more secure password and record it in a secure location.

The user interface opens with the Configuration tab selected. This tab is shown in the following section, *Basic System Settings*.

This chapter covers the following topics:

- Logging In
- Basic System Settings

For more information about the topics covered in this manual, visit the Support website at *http://support.netgear.com*.

## **Basic System Settings**

When you log in, the Configuration tab displays General Settings.

## **General Settings**

To navigate to this screen, on the Configuration tab select **System > Basic > General**:

Configuration	Monitoring	Maintenance	Diagnostics	Support		LOGOUT
System Access	oint Discovery	Access Point G	roups   Wireless	Security	Guest Access	
- Basic	General	Settings				
<ul> <li>General</li> <li>Time</li> </ul>	Genera	al Settings			۲	
» IP Settings » VI AN Settings	Name		wmsD473	B2		
» DHCP Server	Country	/ Region	United Sta	tes 💌		
Settings > Advanced						

The General Settings screen lets you configure the basic settings of your wireless management system.

• **Name**: This unique value indicates the wireless management system name. By default, the name is wms5316.

NETGEAR recommends changing the name as soon as possible after setting up. The name can contain only alphabetical characters, numbers, and hyphens, and has to be 31 characters or less.

 Country/Region: This field displays the region of operation for the wireless management system and the access points managed by the wireless management system. In the United States, the country is preset and cannot be changed on the access points. If the country/region is not set up correctly, the wireless management system might not be able to access the access points.

For products sold outside the United States, you have to select a country or region. It might not be legal to operate the access points in a country/region not shown here. If your location is not listed, check with your local government agency or check the NETGEAR website for more information about which channels to use.

## Time Settings

On the Configuration tab, select **System > Basic > Time Settings**:

Configuration	Monitoring	Maintenance	Diagnostics	Support	<u>(</u>	LOGOUT	
System Access	Point Discovery	Access Point G	roups Wireless	s Security Guest A	ccess		
* Basic	Time Se	Time Settings					
<ul> <li>General</li> <li>Time</li> </ul>	a Time	· Time Settings					
» IP Settings » VLAN Settings	Time Zo	ne	USA-Pacific		~		
» DHCP Server	Current	Time	Fri Feb 19 11:30:2	26 PST 2010			
Settings	NTP Clie	ent	enable O dis	sable			
> Advanced	Use Cus	tom NTP Server					
	Hostnar	ne / IP Address	time-b.netgear.co	om			

This screen lets you configure the time-related settings of your wireless management system and managed access points. It has the following options:

- **Time Zone**: Select the local time zone for your region or country.
- **Current Time**: The current time at your location.
- **NTP Client**: Enable this to use a Network Time Protocol (NTP) server to synchronize the clock of the wireless management system and managed access points. Disable this option if you do not want to use an NTP server.
- Use Custom NTP Server: Select this check box if you wish to use an alternate NTP server. By default, the NETGEAR NTP server is used by the access point.
- **Hostname / IP Address**: Provide the host name or IP address of the NTP server, if you are using a custom NTP server.

## **IP** Settings

On the Configuration tab select **System > Basic > IP Settings**:

Configuration	Monitoring Ma	aintenance	Diagnostics	Support	
System Access F	oint Discovery A	cess Point Gr	oups Wireless	Security	Guest Access
v Basic	IP Settings	11.			
» General » Time	IP Settings	i			•
<ul> <li>IP Settings</li> <li>VI AN Settings</li> </ul>	IP Address		192.168.0	.250	
» DHCP Server	IP Subnet Ma	ask	255.255.2	55.0	
Settings	Default Gate	way	192.168.0	.1	
Advanced	Primary DNS	Server			
	Secondary D	NS Server			

This screen lets you to configure the management IP address settings of the wireless management system. It has the following options:

• **IP Address**: This is the IP address of the wireless management system. The default IP address is 192.168.0.250. To change it, enter an available IP address from the address range used on your LAN.

- **IP Subnet Mask**: Enter the subnet mask value used on your LAN. The default value is 255.255.255.0.
- Default Gateway: Enter the IP address of the gateway for your LAN.
- **Primary DNS Server**: Enter the IP address of the primary Domain Name Server (DNS) that you want to use.
- Secondary DNS Server: Enter the IP address of the secondary DNS that you want to use.

### VLAN Settings

To go to VLAN settings, click the Configuration tab, and select **System > Basic > VLAN Settings**.

Configuration	Monitoring	Maintenance	Diagnostics	Support		LOGOUT
System Access	Point Discovery	Access Point G	roups Wireles	s Security	Guest Access	
v Basic	VLAN S	ettings				
» General » Time	I VLAN	Settings			0	
» IP Settings » VI AN Settings	🗹 Unta	gged VLAN	1			
» DHCP Server	Manage	ment VLAN	1			
Settings Advanced						

The 802.1Q VLAN protocol on the wireless management system logically separates traffic on the same physical network. The settings apply only to the wireless management system.

#### Untagged VLANs

When the **Untagged VLAN** check box is selected, one VLAN can be configured as an untagged VLAN.

For each profile group up to 8 VLANS can be configured per radio, for example, a maximum of 15 SSIDs per group for both the radios. The active VLANs depend on the active SSIDs and access points that are deployed. If the access point is a ProSafe dual band, such as the WNDAP350, then all 16 can be active. If it is a ProSafe single band, then only 8 SSIDs can be active. If it is a SoHo access point, then only one SSID can be active.

The wireless management system itself can support 2 VLANs, one management VLAN and one untagged VLAN.

When the wireless management system sends frames associated with the untagged VLAN out the LAN (Ethernet) interface, those frames are untagged. When the wireless management system receives untagged traffic from the LAN (Ethernet) interface, those frames are assigned to the untagged VLAN.

If this check box is cleared, the wireless management system tags all outgoing LAN (Ethernet) frames, and accepts only incoming frames that are tagged with known VLAN IDs.

**Note:** The **untagged VLAN** check box should be cleared only if the hubs or switches on your LAN support the VLAN (802.1Q) standard. Likewise, the untagged VLAN value should be changed only if the hubs and switches on your LAN support the VLAN (802.1Q) standard.

Changing either of these values will result in a loss of IP connectivity if the hubs and switches on your network have not yet been configured with the corresponding VLANs.

Management VLANs are used for managing traffic (Telnet, SNMP, and HTTP) to and from the wireless management system and managed access points.

Frames belonging to the management VLAN are not given any 802.1Q header when sent over the trunk. If a port is in a single VLAN, it can be untagged. But if the port needs to be a member of multiple VLANs, it needs to be tagged.

#### **DHCP** Server Settings

The wireless management system can function as a DHCP server. Multiple DHCP server pools can be added for different VLANs. Click the Configuration tab and select **System > Basic > DHCP Server Settings** to display the following screen:

Configuration	Monitoring	Maintenance Di	agnostics	Support		LOGOUT
System   Access P	oint Discovery	Access Point Group	s   Wireless	Security	Guest Access	
• Basic	DHCP Se	ettings				
⇒ General ⇒ Time	DHCP	Settings				0
<ul> <li>IP Settings</li> <li>VLAN Settings</li> <li>DHCP Server Settings</li> <li>Advanced</li> </ul>	Use VLA VLAN IP Netwo Subnet N Start IP End IP Use Defa Primary Seconda	N Interface ork Hask Gateway ault DNS Server DNS Server Iry DNS Server				
	DHCP	Server List				0
	Use	vlan interface 🔶 Vlan	• Ip netwo	rk 🕴 Defa	ult gateway 🖗 Start ip 🖗 End ip 🍁 Primary dns server 🌢 Secondary dns serve	. •

This screen lets you to enable and configure the DHCP server. You can specify the following information:

• Use VLAN Interface: Select this check box to enable the wireless management system to provide IP addresses to clients in a specified VLAN.

**Note:** Selecting the **Use VLAN Interface** check box allows you to access the VLAN IP Address and Subnet Mask fields. Select this option if the DHCP pool being added is only for a particular VLAN.

- VLAN: Enter the DHCP server VLAN ID. The range is between 1 and 4094. The DHCP server will service this VLAN.
- **IP Address**: The IP address for the wireless management system in the specified VLAN; when the **Use VLAN Interface** check box is not selected, the wireless management system management IP/VLAN is used.
- **Subnet Mask**: The subnet mask that will be assigned to the wireless clients by the DHCP server.
- **Default Gateway**: The IP address of the default network gateway for all traffic beyond the local network.
- **Start IP**: The starting IP address of the range that can be assigned by the DHCP server.
- End IP: The ending IP address of the range that can be assigned by the DHCP server.
- Use Default DNS Server: Select this check box to allow the wireless management system DNS server to be provided to the clients of the specified VLAN.
- **Primary DNS Server**: The IP address of the primary DNS server for the network.
- Secondary DNS Server: The IP address of the secondary DNS server for the network.
- **DHCP Server List**: This displays DHCP server configuration for all configured VLANs.

## Syslog Settings

This screen lets you configure the settings to connect to a syslog server, if you have one configured in your network. Click the **Configuration** tab and select **System > Advanced**.

Configuration	Monitoring Maintenance	Diagnostics	Support	
System Access	Point Discovery 🕴 Access Point G	roups Wireless	Security	Guest Access
» Basic	Syslog Settings			
<ul> <li>Advanced</li> <li>Syslog</li> </ul>	Syslog Settings			0
	Enable Syslog			
	Server Port Number	514	]	

- Enable Syslog: Enable the syslog settings, if you have a syslog server on your network.
- **Syslog Server IP Address**: The IP address to which the wireless management system and managed access points will send all syslogs, if the Syslog option is enabled.
- Server Port Number: The number of the port at which your syslog server is configured to listen to requests.

## **Access Point Discovery**

You can discover supported NETGEAR access points on the LAN that can be managed by the wireless management system. See *Appendix A, Access Point Firmware Compatibility* for a list of compatible access points. The wireless management system supports Auto Discovery and IP Discovery.

- **Auto Discovery**: Use this feature if the wireless management system and all access points on the LAN are in the same IP subnet. This is a Layer 2 discovery method.
- **IP Discovery**: If the wireless management system and access points use different IP subnets, you can use IP discovery to find the access points for each subnet (one subnet at a time). This is a Layer 3 discovery method.
  - **Note:** For discovery to work, each access point has to have an IP address. If more than one access point has the same default IP address, then only one of them is discovered with the model number at a time. You have to add the access point to the managed list, change its IP address, and then run discovery again to discover the next access point with the default IP.

This chapter covers the following topics:

- Auto Discovery
- IP Discovery
- Discovery Results
- Adding Access Points

## Auto Discovery

Use Auto Discovery if the wireless management system and all access points on the LAN are in the same IP subnet. The process of Auto Discovery depends on how your access points are configured.

- > To use Auto Discovery:
  - 1. On the Configuration tab select Access Point Discovery.

Configuration	Monitoring	Maintenance	Diagnostics	Sup	port	LOGOUT
System Access	Point Discovery	Access Point G	roups   Wirele	ss   Sec	urity   Guest Access	
> Discover Acces Point	Access	Point Discove	ry			
	Acces	s Point Discovery	, ,		۲	
	Auto D	iscovery IP D	scovery			
	Searc	n Unmanaged Acc	ess Points in lo	cal netw	ork	
		Model	🔶 Ip	¢ M	ac 🔶	
		14				

- 2. Click Search.
  - The wireless management system searches for NETGEAR products on the LAN based on MAC address, and then identifies which are access points.
  - A list of the access points located through discovery is displayed on the screen.
- **3.** Check the discovery results to make sure that all the access points are listed. See *Discovery Results* on page 15.
- 4. Add the access points as described in *Adding Access Points* on page 16.

## **IP Discovery**

Use IP Discovery to discover access points in a different IP network from the wireless management system. You can search for a maximum of 255 IP addresses at a time. NETGEAR recommends that you split up your search if you have access points in multiple networks.

- > To use IP Discovery:
  - 1. On the Configuration tab select Access Point Discovery, and then click the IP Discovery tab:

Configuration M	Ionitoring Maintenance Diagnostics Support
System Access Poir	t Discovery   Access Point Groups   Wireless   Security   Guest Access
> Discover Access Point	Access Point Discovery  Auto Discovery  IP Discovery
	Start IP

- 2. To specify the range of IP addresses, fill in the Start IP and End IP fields.
- 3. Click Search.
  - The wireless management system locates devices on the LAN within the range of IP addresses that you specified.
  - The devices are displayed in a list.
- 4. Check the discovery results to make sure that all the access points are listed. See *Discovery Results* on page 15.
- 5. Add the access points as described in *Adding Access Points* on page 16.

## **Discovery Results**

The effectiveness of the discovery feature depends in part on how the access points on your LAN are set up. If each access point is configured with a unique IP address and is running current firmware, then discovery is usually simple.

If the discovery results are not what you expect, check the following:

- Access points already managed by the wireless management system are not in the discovery list.
- If two or more access points still have their factory default settings, their IP addresses might be identical. If this is the case, the wireless management system discovers one of these access points. Add that access point, change its IP address, and then use discovery to find the next access point.

- If discovery results show unknown access points, it could be due to these reasons:
  - The access point is running an older version of firmware. Upgrade firmware as needed so that discovery can locate the access point.
  - The wireless management system located a NETGEAR access point that is not supported or located a NETGEAR device that is not an access point.

For a list of compatible access point models and their supported firmware, see *Appendix A*, *Access Point Firmware Compatibility*.

 If a new NETGEAR access point is not discovered, it might have a MAC address that the wireless management system does not recognize, though this is not common. See Using Discovery OUI on page 62.

## Adding Access Points

After the wireless management system discovers the access points, add them so that they can be managed by the wireless management system.

1. On the Access Point Discovery screen, select the access point and click Add.

Configuration	Monitoring	Maintena	nce Diagno	stics Support	t		LOGOUT
System Access	Point Discover	Access Po	oint Groups   V	Vireless Securit	y Guest Access		
> Discover Acces Point	s Access	Point Disc	overy				
	Acce	ss Point Disc	overy			(1)	
	Auto	Discovery	IP Discovery				
	Searc	h Unmanage	d Access Point	s in local network			
		Model 🔶	Ip 🔶	Мас	New ip	÷	
	Г	WNAP320	192.168.0.100	e0:91:f5:01:3c:38			
		WNDAP360	192.168.0.100	00:88:66:44:22:1	8		
					(10) (10) (10) (10) (10) (10) (10) (10)		

2. Enter a password for the access point.

inter access poi	nt password
assword	
f the password	field is blank, the default
accword will be	used to login to all APs

## Wireless Configuration

You can configure centralized RF management and specify wireless settings in the Basic RF Management screen. If you use access point groups, you can use the Advanced Wireless Settings screen to customize wireless settings for each group.

This chapter covers the following topics:

- Configuring Centralized RF Management
- Configuring QoS
- Load Balancing

## Configuring Centralized RF Management

In this screen you can specify RF management settings. RF management, when run, optimizes the channel allocation for access points based on clients, user data traffic, and observed nearby RF environment of access points.

1. On the Configuration tab, select **Wireless** to display the following screen:

Basic	Wireless Settings							
<ul> <li>RF Management</li> <li>QoS Settings</li> </ul>	Centralized RF Management							
» Load Balancing Advanced	Centralized RF Management							
Autoniceu	Valid corporate channels							
	2.4 Ghz 1 2 3 4 5 6 7 8 9 10 11							
	5 Ghz 36 40 44 48 149 153 157 161 165							
	Client aware RF Management © enable O disable							
	Run channel allocation at hr : 1 M min : 0 M							
	Run channel allocation every $m = t = w = t = t = s = s$ $\overline{v} = \overline{v} = \overline{v} = v = t = s = s$							
	Run channel allocation now RUN NOW							

- 2. Specify the centralized RF management:
  - Centralized RF Management: The enable radio button is selected by default. This
    allows the wireless management system to allocate access point channels based on
    the access point performance in the local environment. For example, if an access
    point experiences interference on a channel, the wireless management system
    allocates a different channel to that access point.
  - Client aware RF Management: If this enable radio button is selected, the wireless management system does not modify the channel for an access point with associated clients that would be impacted by the channel change. The wireless management system waits for the next scheduled channel allocation to adjust the channel.
  - Usage aware RF Management: If this enable radio button is selected, the wireless management system does not modify the channel for an access point that is switching more than 1 Mbps of wireless data traffic.
  - **Run channel allocation at**: Specify at what time of the day the channel allocation can modify access point RF configuration.
  - **Run channel allocation every**: Specify a weekly schedule for running channel allocation.
  - **Run channel allocation now**: Click the **Run Now** button to run channel allocation immediately.
- **3.** Enter the custom RF settings:
  - **Mode Settings**: Specify the radio mode preference to set on the access points.

Most access points are configured with the fastest mode by default. You can use the **Mode Settings** field to change this. For example, you could specify that an access

point that supports wireless-n mode run in b/g mode in order to support clients that do not support wireless n technology.

• **2.4GHz or 5GHz band selection**: This selection affects only dual band access points that can be set to only one band at a time. You can use this field to specify which band the access point should use.

**Note:** For dual concurrent access points, both radio modes are enabled by default.

4. Click **Apply** so that your changes take effect.

### Advanced Wireless Settings for Access Point Groups

This screen is for advanced users who wish to control the WLAN settings of the access points manually.

- > To manually specify the WLAN parameters for access points:
  - 1. On the Configuration tab, select **Wireless > Basic > RF Management**, and disable the Central RF Management on the Wireless Settings screen.

This prevents the wireless management system from automatically using RF management and adjusting power and channel settings for the access point group.

2. On the Configuration tab, select Wireless > Advanced > Wireless Settings:

» Basic	Wireless Settings		
Wireless Settings     OoS Settings	$\bigtriangleup$ Note: To configure advanced wireless param from Basic page. For more details see Help of	eters of the APs, you should disable Centralized RF Manageme on this page.	nt
<ul> <li>Load Balancing</li> </ul>	Advanced Wireless Settings		0
	group-1 group-2 group-3 group-4	group-5 group-6 group-7 group-8	
	802.11b/bg/ng 802.11a/na		
	Turn Radio On	<u>N</u>	
	Wireless Mode	802.11ng +	
	Data Rate	Best 🝚	
	Channel Width	40 MHz 👻	
	Guard Interval	long - 800 ns 👻	
	Output Power	Full	
	RTS Threshold (0-2347)	2347	
	Fragmentation Length (256-2346)	2346	
	Beacon Interval (100-1000)	100	
	Aggregation Length (1024-65535)	65535	
	AMPDU	@ enable	
	RIFS Transmission	enable @ disable	
	Diffi Interval (1-255)	3	

**3.** Specify the settings in this screen (see *Table 1, Advanced Wireless Settings* for a description of the fields).

#### 4. Click **Apply** so that your changes take effect.

#### Table 1. Advanced Wireless Settings

Feature	Setting
Turn Radio On	Disable this option to disable wireless access for the selected mode. To disable all wireless access through this access point, you have to turn off the 802.11b/g/n, as well as the 802.11a/n radios.
Wireless Mode	<ul> <li>Specify the wireless mode for the access points. Access points use the mode enabled for the group, unless the access point does not support the group setting. In that case, the access point uses the mode providing highest performance.</li> <li>The default setting is 802.11ng mode.</li> <li>If you specify 802.11b or 802.11bg mode, both 802.11n- and 802.11g-compliant devices can be used with this access point. However, 802.11b devices will not be able to connect.</li> <li>If you select this option and other settings on this screen are disabled, then you need to select the <b>Turn Radio On radio</b> check box to enable available options on this screen.</li> </ul>
MCS Index/Data Rate	Select the available transmit data rates of the wireless network.
Channel Width (11n only)	Select the available channel width of the access point. A wider channel improves the performance, but some legacy devices can operate only on either 20 MHz or 40 MHz.
Guard Interval (11n only)	Select the value that will protect transmissions from interference. A shorter guard interval improves performance, but some legacy devices can operate only with a long guard interval.
Output Power	Select the available transmit power of the access point. This option sets the transmit signal strength of the access point. Increasing the power improves performance, but if two or more access points are operating in the same area, on the same channel, it can cause interference.
RTS Threshold (0-2347)	The transmission mechanism (CSMA/CA or CSMA/CD) for the packets. If the packet size is equal to or less than this threshold, then the data frame is transmitted immediately. However, if the packet size is larger than the specified value, then the transmitting station has to send out an Request to Send Threshold (RTS) packet to the receiving station, and then wait for the receiving station to send back a Clear to Send (CTS) packet before sending the actual packet data.
Fragmentation Length (256-2346)	The maximum packet size that used for fragmentation of data packets. Packets larger than the specified fragmentation length are broken up into smaller packets before being transmitted. The fragmentation length needs to be an even number.
Beacon Interval (100-1000)	The time interval for each beacon transmission that allows the access point to synchronize the wireless network.
Aggregation Length (1024-65535, 11n only)	The length that defines the maximum length of Aggregated MAC Protocol Data Unit (AMPDU) packets. Larger aggregation lengths might sometimes lead to better network performance. Aggregation is a mechanism used to achieve higher throughput.
AMPDU (11n only)	Allow the aggregation of several MAC frames into a single large frame to achieve higher throughput. Enabling AMPDU can sometimes lead to better network performance.

Feature	Setting
RIFS Transmission (11n only)	Enable the Reduced Interframe Space (RIFS) option to allow transmission of successive frames at different transmit powers. Enabling RIFS can lead to better network performance.
Enable Wi-Fi MultiMedia (WMM)	Select this check box to ensure that applications that require better throughput and performance are provided special queues with higher priority. For more information about WMM, see <i>QoS for Managed Access Points</i> on page 22.
DTIM Interval (1–255)	Enter the DTIM or the data beacon rate that you want to use. This sets the message period of the beacon delivery traffic indication in multiples of beacon intervals.
Preamble Type (11b/bg only)	A long transmit preamble can provide a more reliable connection or a slightly longer range. A short transmit preamble gives better performance. The <b>Auto</b> setting automatically handles both long and short preambles. The default is Auto.
Access Point Channel	Each managed access point's channel and frequency can be individually selected. The access point mode is set either to the one enabled for the group, or if the selected mode is not available on the access point, to the mode providing highest performance.

Table 1. Advanced Wireless Settings (continued)

## Configuring QoS

You can use QoS to enable WMM for both upstream traffic from the station to the access point and downstream traffic from the access point to the client station. You can use basic QoS settings for access points or advanced QoS settings for access point groups. These settings are applied only to NETGEAR ProSafe access points that support QoS.

WMM defines the following four queues in decreasing order of priority:

- Voice: The highest-priority queue with minimum delay, which makes it ideal for applications like VOIP and streaming media.
- **Video**: The second-highest priority with low delay is given to this queue. Video applications are routed to this queue.
- **Best Effort**: The medium priority with medium delay is given to this queue. Most standard IP applications use this queue.
- **Background**: Low-priority queue with high throughput. Applications, such as FTP, that are not time-sensitive but require high throughput can use this queue.

With WMM enabled, QoS prioritizes and coordinates wireless access. QoS settings on the access point control downstream traffic to client stations (AP EDCA parameters) and the upstream traffic from the station to the access point (station EDCA parameters).

Disabling WMM deactivates QoS control of station EDCA parameters on upstream traffic flowing from the station to the access point. With WMM disabled, you can still set some parameters on the downstream traffic from the access point to the client stations (AP EDCA parameters).

## QoS for Managed Access Points

- > To specify QoS settings:
  - 1. On the Configuration tab select **Wireless > Basic > QoS Settings**:

Configuration	Monitoring	Maintenance	Diagnostics	Support				
System Access F	Point Discovery	Access Point	t Groups   Wireless	Security	Guest Access			
⇔ Basic	QoS Set	QoS Settings						
<ul> <li>» RF Management</li> <li>» QoS Settings</li> </ul>	QoS S	QoS Settings						
» Load Balancing Advanced	Apply to	all groups						
	802.11	lb/bg/ng 80	2.11a/na					
	Enable	Wi-Fi Multime	dia (WMM) 💿 enat	ole Odisable	e			
	WMM F	owersave	<li>enat</li>	ole Odisable	e			

- 2. Select the **Apply to all groups** check box to apply the settings to all managed access points.
- 3. Select either the 802.11b/bg/ng or 802.11a/na tab.
- 4. Enable the Wi-Fi MultiMedia (WMM) and WMM Powersave options.
- 5. Click Apply.

### Advanced QoS Settings for Access Point Groups

Most QoS settings can be controlled from the Basic QoS Settings screen. If you use access point groups and want to use different QoS settings for specific groups, use the Advanced QoS Settings screen.

#### > To specify advanced QoS settings:

1. On the Configuration tab, select **Wireless > Advanced > QoS Settings**:

Configuration	Monitoring Maintenance Diagnostics S int Discovery Access Point Groups Wireless	Support Security Guest Access
Basic	QoS Settings	
<ul> <li>Advanced</li> <li>Wireless Settings</li> <li>QoS Settings</li> </ul>	© QoS Settings	
» Load Balancing	group-1 group-2 group-3 group-4	group-5 group-6 group-7 group-8
	802.11b/bg/ng 802.11a/na	
	Enable Wi-Fi Multimedia (WMM) WMM Powersave	enable disable     enable disable

- 2. Click a tab to select an access point group.
- 3. Select either the 802.11b/bg/ng or 802.11a/na tab.
- 4. Enable the Wi-Fi MultiMedia (WMM) and WMM Powersave options.
- 5. Click Apply.

## Load Balancing

Load balancing allows the wireless management system to distribute access point clients equally among access points. These settings are applied only to managed NETGEAR ProSafe access points that support load balancing. See *Controller Features and Access Point Compatibility* on page 63 for more information about which access points models support this feature.

You can set up basic load balancing for managed access points or advanced load balancing for access point groups.

### Load Balancing for Managed Access Points

On the Configuration tab select **Wireless > Basic > Load Balancing**.

Configuration	Monitoring	Maintenance	Diagnostics	Support	
System Access P	oint Discovery	Access Point G	roups   Wireless	Security	Guest Access
v Basic	Load Ba	lancing			
<ul> <li>» RF Management</li> <li>» QoS Settings</li> <li>» Load Balancing</li> <li>» Advanced</li> </ul>	E Load B	· Load Balancing			
	Apply to Enable I	all groups oad Balancing			
	Max clie	nts per Access Po	int MAX 😒		
	Max clie	nts per Radio	MAX V		

- **Apply to all groups**: Select this check box to apply the settings to all managed access points regardless of group.
- **Enable Load Balancing**: Select this check box to allow the wireless management system to distribute access point clients equally among access points.
- Max Clients per Access Point: The maximum number of wireless clients that can connect to an access point at one time. You can select MAX to allow the maximum supported by the access point.
- **Max Clients per Radio**: The maximum number of wireless clients that can connect to each radio of the access point at one time. You can select **MAX** to allow the maximum supported by the access point.

## Advanced Load Balancing for Access Point Groups

On the Configuration tab select **Wireless > Advanced > Load Balancing**:

Configuration	Monitoring Maintenanc	e Diagnostics	Support	
System Access Po	int Discovery Access Poin	nt Groups   Wireles	Security Guest Access	
<sub>&gt;</sub> Basic	Load Balancing			
<ul> <li>Advanced</li> <li>Wireless Settings</li> <li>OoS Settings</li> </ul>	Load Balancing			
<ul> <li>Load Balancing</li> </ul>	group-1 group-2	group-3 group	o-4 group-5 group-6 g	roup-7 group-8
	Enable Load Balanci	ng	Π	
	Max clients per Acco	ess Point	MAX 💌	
	Max clients per Radi	0	MAX 💌	

- **Enable Load Balancing**: Select this check box to allow the wireless management system to distribute access point clients equally among access points.
- Max Clients per Access Point: The maximum number of wireless clients that can connect to the access point at one time. You can select MAX to allow the maximum supported by the access point.
- Max Clients per Radio: The maximum number of wireless clients that can connect to each radio of the access point at one time. You can select MAX to allow the maximum supported by the access point.

## Security Configuration



This chapter covers the following topics:

- Security Profiles Lists
- Rogue Access Points
- MAC Authentication
- Radius Server Settings
- Configuring Guest Access

## **Security Profiles Lists**

Details of each wireless network are contained in a security profile. You can use the basic profile settings for access points, or the advanced profile settings for access point groups.

### **Security Profiles List for Access Points**

This screen lets you edit up to eight security profiles per managed access point, depending on the number of profiles each access point supports. Separate profiles are applied to 802.11 b/bg/ng and 802.11a/na mode radios.

#### > To view or change security profiles:

1. On the Configuration tab, select **Security > Basic > Profile Settings**.

System Access Poi	nt Discov	ery	Access Poir	nt Groups   Wire	less i s	ecurity Guest /	Acce
• Basic • Profile Settings • Rogue Access Pointe	Secu Ba	rity l sic Se	Profiles Li ecurity Profi	st les			
<ul> <li>Mac</li> <li>Authentication</li> <li>Radius Server</li> </ul>	803	2.11b	/bg/ng 8	02.11a/na	0		
Advanced		# 🕈	Name 🔶	Ssid 🔶	Vlan 🔶	Security type 🕈	
	۲	1	NETGEAR	NETGEAR_11g	1	Open System	2
	0	2	NETGEAR-1	NETGEAR_11g-1	1	Open System	Г
	0	3	NETGEAR-2	NETGEAR_11g-2	1	Open System	Г
	0	4	NETGEAR-3	NETGEAR_11g-3	1	Open System	Г
	0	5	NETGEAR-4	NETGEAR_11g-4	1	Open System	Г
	0	6	NETGEAR-5	NETGEAR_11g-5	1	Open System	Г
	0	7	NETGEAR-6	NETGEAR_11g-6	1	Open System	Г
	0	8	NETGEAR-7	NETGEAR 11g-7	1	Open System	Г

- 2. Each security profile specifies:
  - **Name**: The unique profile name, up to 31 alphanumeric characters.
  - **SSID**: The SSID associated with this profile.
  - VLAN: The VLAN ID associated with this security profile.
  - Security: The security standard, such as WPA-PSK, associated with the profile.
- 3. Select the check box to enable (or disable) the corresponding profile.
- 4. To change the settings of a security profile, select its radio button and click the Edit button.

## Editing a Security Profile

To edit a security profile, select it on the Profile Settings screen, and then click **Edit** to go to the Edit Security Profile screen:

Configuration	Monitoring	Maintenance	Diagnostics	Support	LOGOUT
System Access	Point Discovery	Access Point G	roups Wirele	ess   Security   Guest #	Access
., Basic	Edit Sec	urity Profile			
<ul> <li>Profile Settings</li> <li>Rogue Access</li> <li>Points</li> </ul>	Profile	Definition			۲
<ul> <li>Mac</li> <li>Authentication</li> <li>Radius Server</li> <li>Advanced</li> </ul>	Name Wireless Broadca	s Network Name st Wireless Netw	(SSID) ork Name (SSI	NETGEAR NETGEAR_11g D) @ Yes © No	
2000 - C	Auther	ntication Settings	R		0
	Network Data Ene Wireless VLAN	: Authentication cryption s Client Security !	Separation	Open System None 💌 Disable 💌 1	

- **Name**: A unique name for the security profile, up to 32 alphanumeric characters. Use meaningful names instead of the default names. The default profile names are Profile1, Profile2, and so on.
- Wireless Network Name (SSID): The name of the wireless network associated with this profile.
- Broadcast Wireless Network Name (SSID): Enabled by default. If set to Yes, the SSID is broadcast. If you disable broadcast of the SSID, only devices that have the correct SSID can connect to the access point.
- Network Authentication: The authentication type to be used. See *Table 2* on page 26.
- **Data Encryption**: The data encryption type to be used. The options available for data encryption depend on the network authentication settings. See *Table 2* on page 26.
- Wireless Client Security Separation: If enabled, the associated wireless clients will not be able to communicate with each other. This feature is intended for hot spots and other public access situations.
- VLAN: The default VLAN ID to be associated with this security profile. This has to match the VLAN ID used by other network devices.

Network Authentication	Data Encryption	Description
Open	None. WEP.	No encryption.
Shared Key	WEP.	<ul> <li>64-bit WEP encryption uses 40/64 bit encryption.</li> <li>128-bit WEP encryption uses 104/128 bit encryption.</li> <li>152-bit WEP is a proprietary mode that works only with other wireless devices that support this mode.</li> </ul>
Legacy 802.1x WPA with RADIUS WPA2 with RADIUS	<ul> <li>Select the WPA2 option only if all clients support WPA2. If this option is selected, you have to use AES.</li> <li>WPA/WPA2 with RADIUS allows clients to use either WPA (with TKIP) or WPA2 (with AES). If this option is selected, you have to use TKIP + AES encryption.</li> </ul>	All require RADIUS configuration.
WPA-PSK WPA2-PSK	TKIP or TKIP + AES and a WPA passphrase (network key).	Standard encryption method for WPA2.
WPA2-PSK	AES and TKIP + AES .	Some clients support AES with WPA, but this is not supported by this access point.
WPA and WPA2	TKIP + AES encryption and enter the WPA passphrase (network key).	Clients can use either WPA (with TKIP) or WPA2 (with AES).
WPA-PSK/WPA2-PSK:	TKIP + AE.	Broadcast packets use TKIP. For unicast (point-to-point) transmissions, WPA clients use TKIP, and WPA2 clients use AES.

The following table shows the data encryption options based on network authentication.

### Advanced Security Profiles List for Access Point Groups

#### **Note:** Most networks do not require access point groups. See *Chapter 1, Getting Started* for more information about basic settings for a typical network and advanced settings for access point groups.

This screen lets you edit up to eight security profiles for managed access points in the selected group. The number of security profiles applied to managed access point depends on the supported profiles per access point. Separate profiles are applied to 802.11b/bg/ng and 802.11a/na mode radios.

- > To view or change security profiles for a specific access point group:
  - 1. On the Configuration tab select **Security > Advanced > Profile Settings**:

		10	in Dec	1			
<ul> <li>Basic</li> <li>Advanced</li> <li>Profile Settings</li> <li>Mac</li> </ul>	Advanc	nced S	ecurity Profi	s			(
<ul> <li>Radius Server</li> </ul>	group	-1	group-2 gro	up-3 group-4 g	group-5	group-6 group-7	group-8
		# (	Name	• Ssid	• Vlan	Security type	•
	0	1	NETGEAR	NETGEAR_11g	1	Open System	<b>v</b>
	and the second sec	-	NETGEAR-1	NETGEAR 11g-1	1	Open System	Г
	0	2	HEIGENN'S				
	0	3	NETGEAR-2	NETGEAR_11g-2	1	Open System	
	000	2 3 4	NETGEAR-2 NETGEAR-3	NETGEAR_11g-2 NETGEAR_11g-3	1	Open System Open System	Г
	00000	2 3 4 5	NETGEAR-2 NETGEAR-3 NETGEAR-4	NETGEAR_11g-2 NETGEAR_11g-3 NETGEAR_11g-4	1 1	Open System Open System Open System	
	00000	2 3 4 5 6	NETGEAR-2 NETGEAR-3 NETGEAR-4 NETGEAR-5	NETGEAR_119-2 NETGEAR_119-3 NETGEAR_119-4 NETGEAR_119-5	1 1 1 1	Open System Open System Open System Open System	
	0000000	2 3 4 5 6 7	NETGEAR-2 NETGEAR-3 NETGEAR-4 NETGEAR-5 NETGEAR-6	NETGEAR_11g-2 NETGEAR_11g-3 NETGEAR_11g-4 NETGEAR_11g-5 NETGEAR_11g-6	1 1 1 1	Open System Open System Open System Open System Open System	

- 2. Each security profile specifies:
  - **Profile Name**: The unique profile name. This value can be up to 31 alphanumeric characters.
  - **SSID**: The SSID associated with this profile.
  - **Security**: The security standard, such as WPA-PSK, associated with the profile.
  - VLAN: The VLAN ID associated with this security profile.
- 3. Select the a check box to enable the corresponding profile, or clear the check box to disable it.
- **4.** To change the settings of a security profile, select it's radio button and click the **Edit** button. See *Editing a Security Profile* on page 27.

## **Rogue Access Points**

Unidentified access points that use the SSID of a legitimate network can present a serious security threat. Rogue Access Point Detection is enabled by default on managed access points. To detect rogue access points, the wireless management system or access point scans the wireless environment on all available channels, looking for unidentified access points.

- > To detect rogue access points:
  - 1. On the Configuration tab select **Security > Basic > Rogue Access Points**:

Configuration M	onitoring Maintenance Diagnostics Support
System Access Poir	Discovery Access Point Groups Wireless Security Guest Access
Vessic     Profile Settings     Rogue Access Points     Mac Authentication     Radius Server     Advanced	Rogue Access Point       Import AP List from a file
	Known AP List       Erowse         Mac address • Ssid • Channel •       Mac address • Ssid • Channel •

The wireless management system can support up to 512 total rogue access points from the Known and Unknown lists combined.

- 2. Enter the following information:
  - Import AP List from a file: This field allows you to import a list of approved access points from a saved file. This file has to be a simple text file with one MAC address per line.
  - **Merge**: The current list is maintained, and the access points in the imported list will be added to the approved list and the Known AP List.
  - Known AP List: Approved access points. To remove an access point from this list, select its check box and click **Delete**.
  - Unknown AP List: Detected unidentified access points.
- 3. Adjust the Known AP List.
  - You can click **Refresh** to scan for other access points in the vicinity whose details are not in the Known AP List. If such access points are found, they are added to this list.
  - To move an access point from the Unknown AP list to the Known AP list, select its check box and click **Move**.
- 4. When you are finished making changes, click **Apply**.

### **MAC** Authentication

This lets you block the network access privilege of the specified stations with the wireless management system–managed access point. The settings are applied only to managed NETGEAR ProSafe access points.

## MAC Authentication for Access Points

#### > To set up MAC authentication:

1. On the Configuration tab, select **Security > Basic > MAC Authentication**:

Configuration M	onitoring Maintenance Diagnostic	Support		
System Access Poin	t Discovery Access Point Groups Wire MAC Authentication	less Security	Guest Access	
<ul> <li>Rogue Access</li> <li>Points</li> <li>Mac</li> </ul>	MAC Authentication Apply to all groups			0
Authentication Radius Server Advanced	802.11b/bg/ng 802.11a/na			
	Turn Access Control On Location	Local	MAC Address Database	
	Trusted Wireless Stations DELETE Mac address	•	Available Wireless Stations	•
		MOVE		
		( ) MOTE		
		2		1

A maxiumum of 512 MAC addresses can be supported.

- 2. Select the **Apply to all groups** check box to apply the settings to all managed access points regardless of group.
- Select the Turn Access Control On check box if you want the access point to interact only with stations present in the Trusted Wireless Stations list. This provides an additional layer of security.
- 4. Select one of the following databases:
  - Local MAC Address Database: The access point will use the local MAC address table for access control.
  - **Remote MAC Address Database**: The access point will use the MAC address table on an external RADIUS server on the LAN for access control.
- 5. Make sure that the correct wireless stations are in the Trusted Wireless Stations list. If you are using access control, only these stations will be allowed access to the network through this access point.
  - To remove a wireless station from this table, select it and click **Delete**.
  - To add a wireless station to this tablet, enter its MAC address and click Add.
  - To move a wireless station from the Available Wireless Stations list to the Trusted Wireless Stations list, select it, and click **Move**.
- 6. Click **Apply** so that your changes take effect.

#### Advanced MAC Authentication for Access Point Groups

This lets you block network access privilege of the specified stations through a specific group of managed wireless access points.

**Note:** Most networks do not require access point groups. See *Chapter 1, Getting Started* for more information about basic settings and advanced settings for access point groups.

- > To set up MAC authentication for only the selected access point group:
  - 1. On the Configuration tab, select Security > Advanced > MAC Authentication:.

Configuration	Monitoring Maintenance Diagnostics Support	LOGOUT
System Access F	oint Discovery   Access Point Groups   Wireless   Security   Guest Access	
<ul> <li>&gt; Basic</li> <li>&gt; Advanced</li> <li>&gt; Profile Settings</li> <li>&gt; Mac</li> <li>Authentication</li> <li>&gt; Radius Server</li> </ul>	MAC Authentication MAC Authentication group-1 group-2 group-3 group-4 group-5 group-6 group-7 group-8 802.11b/bg/ng 802.11a/na Turn Access Control On Location	•
	Trusted Wireless Stations DELETE Available Wireless Stations	

- 2. Click a group tab to select the access point group that will use access control.
- Select the Turn Access Control On check box if you want the access point to interact only with stations present in the Trusted Wireless Stations list. This provides an additional layer of security.
- 4. Select one of the following databases:
  - Local MAC Address Database: The access point will use the local MAC address table for Access Control.
  - **Remote MAC Address Database**: The access point will use the MAC address table located on an external RADIUS server on the LAN for access control.
- 5. Make sure that the correct wireless stations are in the Trusted Wireless Stations list. If you are using access control, only these stations will be allowed access to the network through this access point.
  - To remove a wireless station from this table, select it and click **Delete**.
  - To add a wireless station to this table, enter its MAC address and click Add.

- To move a wireless station from the Available Wireless Stations list to the Trusted Wireless Stations list, select it, and click **Move**.
- 6. Click **Apply** so that your changes take effect.

## Radius Server Settings

If you are using a RADIUS server in your network for authentication, you have to configure Radius settings. You can configure four types of servers:

- **Primary Authentication Server:** The primary authentication server is the main RADIUS server used for authentication.
- **Secondary Authentication Server**: A secondary authentication server can be configured for use if the primary authentication server fails or is unreachable.
- Primary Accounting Server: The primary accounting server is used for accounting on the network.
- **Secondary Accounting Server**: A secondary accounting server can be configured for use if the primary authentication server fails or is unreachable.
- > To configure Radius server settings:
  - 1. Click the Configuration tab and select **Security > Basic > Radius Server**:

Configuration	Ionitoring Maintenance Diagnost	ics Support		LOGOUT
System   Access Poir	nt Discovery   Access Point Groups   Wir	eless   Security	Guest Acces	is
• Basic	Radius Server Settings			
<ul> <li>» Prome Settings</li> <li>» Rogue Access</li> </ul>	· Apply to all groups			0
Points > Mac Authentication	Apply Radius settings to all groups	D		
<ul> <li>Radius Server</li> <li>Advanced</li> </ul>	Radius Server Settings			0
Č.		IP Address	Port	Shared Secret
	Primary Authentication Server		1812	•••••
	Secondary Authentication Server		1812	•••••
	Primary Accounting Server		1813	•••••
	Secondary Accounting Server		1813	•••••
	· Authentication Settings			0
	Reauthentication Time (Seconds)	0		
	□ Update Global Key Every (Seconds	) 0		

The primary server is used by default. If the primary server fails, the secondary server is used, if configured.

- Select Apply to all groups to apply the settings to all managed access points regardless of group.
- 3. Fill in the IP Address, Port, and Shared Secret fields for each RADIUS server.
  - The IP Address, Port, and Shared Secret information is required to communicate with the RADIUS server.
  - The shared secret is shared between the wireless access point and the RADIUS server while the server is authenticating the wireless client.

- 4. Enter the authentication settings.
  - **Re-authentication Time (Seconds)**: This is the time interval in seconds after which the supplicant will be authenticated again with the RADIUS server. The default interval is 3600 seconds.
  - **Update Global Key Every (Seconds)**: Enable this option to have the global key changed according to the time interval specified. If enabled, enter the time interval you want to use. This option is enabled by default. The default interval is 1800 seconds.
- 5. Click **Apply** so that your changes take effect.

## **Configuring Guest Access**

Guest access settings are useful when you are configuring a public access point. The guest access feature is not a captive portal. You can use guest access to:

- Redirect the user to a guest portal that you specify.
- Allow users to enter simple information such as an email address.
- Identify sessions and track usage.

#### > To set up guest access:

**1.** On the Configuration tab, select Guest Access > Config:



- 2. Specify the following settings:
  - **Enable**: Select this check box if you want all HTTP (TCP, port 80) requests to be routed to the URL you specify in the next field.
  - **Redirect Location**: Select **Local** to redirect to a redirect screen on the WMS5316. You can select **External** and enter a URL for redirecting all HTTP (TCP, port 80) requests.
  - **URL**: Enter the URL of the Web server that you want all HTTP requests to be redirected to.
  - Select Image File: Specify a jpeg or gif image to upload to the wireless management system. This image is set as background for the default wireless management system redirection screen, which is displayed when a client connects to an access point with guest access enabled.
  - **Preview**: Click this button to display how the redirection screen will look.

3. Click **Apply** so that your changes take effect.

#### **Guest Access Show**

When guest access is configured, the wireless management system redirects the first HTTP (TCP, port 80) request to the default guest access screen. The last 512 IP accesses and entered email address are recorded. This screen displays the collected information.

## Monitoring

5

This chapter covers the following topics:

- Monitoring Summary
- Access Point Status
- Client Status
- Network Usage
- DHCP Leases
- Monitoring Rogue Access Points

## **Monitoring Summary**

This screen displays a read-only summary of the current managed access point status, rogue access points detected, current wireless stations connected, wireless management system information, and network usage. Clicking the individual sections leads to a new screen showing greater detail.

Configuration	Monitoring Mainte	nance Dia	gnostics Support	)	LOGOUT
Summary   Rogue	Access Point				
» Basic	Monitoring Sun	nmary			
Advanced	Access Point S	tatus 👔	Rogue Access Point		0
	Total Configured	3	Rogue AP current	155	
	Down	0	Rogue AP count 24hrs	155	
	Critical	0			
	Major	0			
	Healthy	3			
	Wireless Statio	ns 👔	··· Network Info		0
	open 0		Last Channel Allocation Run		
	wep 0		Last Configuration Change	Sun Mar 29 18:01:35 PDT 2009	
	wpa 0		Last WMS5316 Reboot	Sun Mar 29 17:01:30 PDT 2009	
	wpa2 0		Last Admin Login	Sun Mar 29 19:24:56 PDT 2009	
			WMS5316 Firmware Version	2.0	

### Access Point Status

This section displays status of managed access points.

- Total Configured: Total number of managed access points.
- **Down**: Number of managed access points that cannot be pinged.
- **Critical**: The wireless management system can ping these managed access points, but either cannot log in or has detected that the device is different from the one that was configured.
- **Major**: Number of managed access points whose configuration differs from the one that is set on the wireless management system. This is most likely due to an access point running old firmware or because the wireless management system changed the configuration when the access point was down or offline.
- **Healthy**: Managed access points are running correctly.

### **Rogue Access Points**

This section displays the count of rogue or neighboring access points discovered by managed access points.

- **Rogue AP current**: The number of unique rogue or neighboring access point BSSID that can be observed now.
- **Rogue AP count 24hrs**: The number of unique rogue or neighboring access point BSSID observed over the last 24 hours.

## Wireless Stations

This section displays the count of the wireless stations currently associated with managed access points.

- **open**: Wireless stations connected to managed access points using security profiles configured with open mode.
- **wep**: Wireless stations connected to managed access points using security profiles configured with WEP.
- **wpa**: Wireless stations connected to managed access points using security profiles configured with WPA security.
- **wpa2**: Wireless stations connected to managed access points using security profiles configured with WPA2 security.

## Network Info

This section displays wireless management system information.

- Last Channel Allocation Run: When the last automatic channel allocation was performed.
- Last Configuration Change: When the configuration changed most recently on the wireless management system.
- Last WMS5316 Reboot: The last time the wireless management system was rebooted.
- Last Admin Login: The last time the admin user logged in.
- **WMS5316 Firmware version**: The current firmware version running on the wireless management system.

## Network Usage

You can scroll down to view network usage:



This section displays a graph of the average data traffic received and transmitted per managed access point over the last 24 hours.

## Access Point Status

On the Monitoring tab select **Summary > Advanced > Access Point Status**:

Configuration	Ionitori	ng Ma	intenance	Diagnostics	Support					LOGOU
ummary   Rogue A	cess Po	oint								
» Basic	Acc	ess Poin	t Status							
<ul> <li>Advanced</li> <li>Access Point</li> </ul>	( ) A	ccess Poir	nt Status							۲
Status > Client Status		Status 🕈	Group 🕈	Access point +	Ip address 🔶	Model 🔶	Bg channel 🕈	A channel 🕈	Bg clients 🕈	A clients 🕈
» Network Usage	۲	healthy	basic	netgear4E1BF1	192.168.0.233	WN802Tv2	11	-NA-	0	0
» Topology Map	0	healthy	basic	netgear8B1F08	192.168.0.237	WNDAP350	11	157	0	0
» DHCP Leases	0	Log Harrison	Access 1		102 168 0 226	WNAD210	6	-NA-	0	0

The access point status screen displays a read-only status summary of managed access points. Each access point entry specifies:

- Status: Access point connection and configuration status.
- **Group**: Group configured for the access point. Group 1 is the default setting for unassigned access points.
- Access Point: NetBIOS name of the access point.
- **IP address**: Management IP address used by the wireless management system to connect to the access point.
- **Model**: The access point model.
- **B/G channel**: The b/g/n mode channel configured on the access point.
- **A channel**: The a/n mode channel configured for the access point.
- **B/G clients**: The number of client stations connected to the access point using the 2.4 GHz channel.
- A clients: The number of client stations connected to the access point using the 5 GHz channel.

Click **Refresh** to update the displayed status of access points. Click **Details** to display detailed status of specific managed access points.

### Access Point Status Details

From the Access Point Status screen, click the **Details** button to display this screen:

netgear	4E1BF1				1.1
WN8021	Tv2				
basic					
192.168	3.0.233				
00:24:b	2:4e:1b	:f1			
11					
-NA-					
Central	ized				
Disable	d				
¢	Secu	rity	÷ \	/lan	() ¢
	open		1		
					G
Mode	٠	Auth	¢ Cip	her	¢
					Q
0					
0					
0					
	netgear WN802' basic 192.160 00:24:b 11 -NA- Central Disable	netgeer4E1BF1 WN802Tv2 basic 192.168.0.233 00:24:b2:4e:1b: 11 -NA- Centralized Disabled Secur open	netgear4E1BF1 WN802Tv2 basic 192.168.0.233 00:24:b2:4e:1b:f1 11 -NA- Centralized Disabled Security open	netgear4E1BF1 WN802Tv2 basic 192.168.0.233 00:24:b2:4e:1b:f1 11 -NA- Centralized Disabled Mode • Auth • Cip 0 0	netgear4E1BF1 WN802Tv2 basic 192.168.0.233 00:24:b2:4e:1b:f1 11 -NA- Centralized Disabled <b>Security Vlan</b> open 1 <b>Mode Auth Cipher</b> 0 0

Click the **Refresh** button to update access point statistics and information.

The Access Point Status screen displays details of an access point that includes configuration settings, current wireless settings, current clients, and current traffic statistics.

- Access Point Name: The access point's NetBIOS name.
- Model: The managed access point's model.
- **Group**: The configured group of the managed access point.
- IP Address: The IP address of the managed access point.
- Ethernet MAC Address: The Ethernet MAC address of the managed access point.
- **2.4 GHz Channel**: 2.4 GHz channel configured on the access point; set to -NA- if not available.
- **5 GHz Channel**: 5 GHz channel configured on the access point; set to -NA- if not available.
- Load Balancing: The enabled or disabled status of the access point.

#### **Profile Information**

The section displays configured and enabled security profiles on the access point.

- **Type**: 802.11 b/bg/ng or 802.11 a/na mode for the security profile.
- **SSID**: Wireless network name.

- **Security**: The mode of security configured for the profile.
- **VLAN**: VLAN configured for the security profile.

#### Client Information

This section displays client station information for the access point.

- **MAC**: Wireless MAC address of the access point client.
- **SSID**: Wireless SSID configured on the managed access point to which the client connects.
- Channel: The channel that the client is using to connect.
- **Mode**: The mode (802.11 b/bg/ng or 802.11 a/na) for the security profile.
- Auth: The security authentication mode (open, WEP, WPA, or WPA2).

#### Rogue Access Points

This section displays rogue or neighboring access points detected by the managed access point.

- Rogue Access Points Reported.
- Rogue Access Points in same channel.
- Rogue Access Points in interfering channels.

## **Client Status**

On the Monitoring tab select **Summary > Advanced > Client Status**:

Configuration	Monito	oring Mainte	nance D	iagnostics Supp	port					[1000]	TU
Summary   Rogue	Access	Point									
> Basic	Cli	ent Status									
<ul> <li>Advanced</li> <li>Access Point</li> </ul>	6	Client Status									
Status		Access point	🔶 Model 🔶	Mac ¢	Ssid 🔶	Bssid 🔶	Channel	Rate 🔶	State 😝	Type 🗘	Aid
» Network Usage	0	netgearA97958	WNAP210	00:26:b0:b4:74:53	NETGEAR_11g	00:22:3f:a9:79:50	6		QOS/ERP	open	1
<ul> <li>Topology Map</li> <li>DHCP Leases</li> </ul>											

The Client Status list specifies detailed information about each client node currently associated with managed access points.

- Click the **Refresh** button to update the list of available wireless stations.
- Click the **Details** button to get details of a selected wireless station.

## Network Usage

You can use this screen to view network usage statistics or network topology.

## **Network Usage Statistics**

On the Monitoring tab select **Summary > Advanced > Network Usage** to display this screen:



The screen displays plots of average received and transmitted network traffic per managed access point. Three different plots show Ethernet, wireless 802.11 b/bg/ng, and wireless 802.11 a/na mode traffic separately.

Click the **Refresh** button to update the plots.

## Network Topology



- **Display topology graph of the managed Access Points.** It displays a graph of managed access point connectivity. The access point icons can be moved on the topology background and their locations saved for later displays.
- **Background Image File**: Specify the image file that you want to use for the floor map. The image should be 800 x 600 in size and can be in either jpg or gif format. When the image is uploaded it is displayed as the topology background.

- Click the **Refresh** button to update the connectivity status.
- Click the **Apply** button to save the location of the access points on the floor displayed floor map.

## **DHCP** Leases

The DHCP Lease screen displays current DHCP clients that have been allocated IP addresses. On the Monitoring tab select **Summary > Advanced > DHCP Leases**:

Configuration	Monitoring	Maintena	nce Dia	gnostics	Support	
Summary Rogue	Access Point					
<ul> <li>&gt; Basic</li> <li>&gt; Advanced</li> <li>&gt; Access Point</li> </ul>	DHCP L	ease Lease				0
Status * Client Status * Network Usage * Topology Map * DHCP Leases	Host na	me 🕈 Ip 🕈	End time	🕈 End dat	e 🕈 Mac 🕈	Vlan 🕈

This screen displays information about the DHCP lease provided by DHCP server on the wireless management system.

- **Host name**: The host name of the client, if possible to determine.
- **IP**: The IP address allocated to the DHCP client by the wireless management system.
- End time: The DHCP lease end time for the DHCP client.
- End date: The DHCP lease end date for the DHCP client.
- MAC: The Ethernet MAC address of the DHCP client.
- VLAN: The VLAN the client is using to connect.

Use the **Refresh** button to update the client DHCP lease display.

## Monitoring Rogue Access Points

On the Monitoring tab select Rogue Access Point. You can view rogue or unknown access points.

To display the list of unknown rogue access points, On the Monitoring tab, select **Rogue Access Point > Unknown**:

Rogue Access Point	Unknown Rogue	Access Points							
= Unknown = Known	Unknown Rogue	Access Points							
	802.11b/bg/ng	802.11a/na							
	Mac address	Ssid	Channel •	Privacy 🖗	Rate 🕈	Beacon int. 🕈	# of beacons 🕈	Last beacon 🔶	Neighbour access poin
	00:0ficcie6:1fi6c	7141 0240	6	1	54.00	100	1	Sun Mar 29 17:52:52 2009	netgear8B1F08
	00:24:b2:4e:1b:f1	105_test	11	0	270.00	100	2332	Sun Mar 29 18:06:41 2009	netgear881F08
	00:c0:02:12:35:88	NETGEAR	11	0	130.00	100	1099	Sun Mar 29 18:06:41 2009	netgear881F08
	00:26:f2:bb:7e:58	35001	11	1	144.44	100	676	Sun Mar 29 18:06:36 2009	netgear8B1F08
	00:26:f2:9a:0d:00	NETGEAR_11g	11	0	130.00	100	404	Sun Mar 29 18:06:12 2009	netgear881F08
	00:26:f2:9a:24:20	NETGEAR_11g	11	0	130.00	100	338	Sun Mar 29 18:06:25 2009	netgear881F08
	00:1f:33:7a:ea:2c	NETGEAR	11	0	130.00	100	1419	Sun Mar 29 18:06:41 2009	netgear881F08
	001241b213f1791b8	NETGEAR	11	0	130.00	400	423	Sun Mar 29 18:06:30 2009	netgear881F08
	00:1f:33:7a:ea:88	NETGEAR	11	0	130.00	100	340	Sun Mar 29 18:06:39 2009	netgear881F08

Click Refresh to update the access point list, or click Export to save the list to a file.

To display the list of known rogue access points, on the Monitoring tab select Rogue Access Point > Known:

Configuration	Monitoring	Maintenance	Diagnostics	Support					LOGOU
Summary   Rogue	Access Point								
• Rogue Access	Known	Rogue Acces	s Points						
<ul> <li>Unknown</li> <li>Known</li> </ul>	= Known	n Rogue Access	Points						0
	802.11	b/bg/ng 802	.11a/na						
	Mac ad	ldress 🕈 🛛 Ssid 🕈	Channel • Priv	vacy 🔍 Rate 🕈	Beacon int. 🕈	# of beacons \$	Last beacon 🕈	Neighbour access	points 🕈

Click **Refresh** to update the access point list, or click **Export** to save the list to a file.

## Configuring Access Point Groups

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Most networks do not need access point groups. Access point groups are useful if completely separate networks share a single LAN. For example, a shopping mall might need access point groups if several businesses share a LAN, but each business has its own network.

This chapter covers the following topics:

- Managed Access Point List
- Access Point Groups

## Managed Access Point List

On the Configuration tab, select **Access Point Groups** to display the Managed Access Point List:

<ul> <li>Basic</li> <li>Managed List</li> <li>Advanced</li> </ul>	Manag	ged Access P	oint List					
	Edit	Ip 🔶	Model 🔶	Name 🔶	Group name 🔶	Synchronised ¢	Status 🔶	
	۲	192.168.0.233	WN802Tv2	netgear4E1BF1	basic	Yes	Connected	
	0	192.168.0.237	WNDAP350	netgear8B1F08	basic	Yes	Connected	Г
	0	192.168.0.236	WNAP210	netgear644D88	basic	Yes	Connected	Г

This screen shows details of each controlled access point. You can edit the connection settings for specific access points. Each access point entry shows:

- **IP**: The IP address of the access point.
- Model: The access point model.
- **Name**: The name you specify for the access point.
- **Group Name**: The name you specify for the access point group.
- **Synchronized**: Shows whether or not the access point is synchronized with the wireless management system.
- Status: The access point connection status.

To change the settings of an access point, select it and click the **Edit** button. You can use the Edit screen for each access point to change its IP settings, VLAN settings, and password.

Status	Implies	How to Correct
Connected	Normal operation. The wireless management system is able to contact the access point and manage it.	N/A
Authentication Failure	The password configured during synchronization from the wireless management system is not the same as the password of the access point.	Select the access point and click <b>Edit</b> . In the Edit screen, configure the correct password of the access point and click <b>Apply</b> . The wireless management system tries again to synchronize with the access point.
Not Connected	The wireless management system cannot connect to the access point with the configured IP address.	The wireless management system tries to log in to managed access points every 1 minute. If the error is temporary, then the status automatically changes to connected. If the error is prolonged, verify the access point IP address and network connection.

## **Editing Access Point Information**

Basic Edit Group(group-1)	
Groups     Add Access Points to group-1	¢
Ip Model Name Group name Syn	chronized 🗧 Status 🕯

- **IP**: The IP address of the managed access point.
- **Model**: The access point model. The field cannot be modified; it is set when the access point is added to the list.
- Name: The user name for logging in to the access point. This field is not modifiable.
- **Password**: The password for the access point. If you use the wireless management system to change a password for an access point, if it is offline or down, its password does not change. When the access point is unauthenticated, the new password is used to authenticate to the access point, and if successful, the new password is saved.
- **Group Name**: You can assign a group name from which the settings will applied to configure the access point.

## **IP** Settings

This screen lets you configure the management IP address settings of managed access points.

- **DHCP Client**: Enables the DHCP client on the access point. Do not enable this unless a DHCP server is configured to provide access points the same IP address every time. The WMS5316 will not recognize the access point as the same if its IP address changes.
- **IP Address**: This is the IP address of the managed access point. To change it, enter an unused IP address from the address range used on your LAN. This is allowed only when the access point is online and healthy.
- **Subnet Mask**: Enter the subnet mask value used on your LAN. The default value is 255.255.255.0.
- **Default Gateway**: Enter the IP address of the gateway for your LAN.

## **Access Point Groups**

This screen displays details of each access point in a configured group managed by the wireless management system. You can rename a group and add or delete other managed access points from the group. On the Configuration tab, select Access Point Groups:

Configuration System Access F	Monitoring         Maintenance         Diagnostics         Support         Locou           oint Discovery         Access Point Groups         Wireless         Security         Guest Access	<u>_</u>
» Basic	Groups	
<ul> <li>Advanced</li> <li>Groups</li> </ul>	· Groups	¢
	group-1 group-2 group-3 group-4 group-5 group-6 group-7 group-8	
	Rename Group group-1	
	Access Points in Group	
	Ip 🕈 Model 💠 Name 🗢 Synchronized 🔶 Status 🗧	

- To change group members, click the **Edit** button.
- To add access points to the group, select the access points. They will be synchronized to the settings you specified for the group.
- Click **Apply** so that your changes take effect.

Each access point shows the following information:

- **IP**: The IP address of the access point.
- **Model**: The access point model.
- **Name**: The name you specify for the access point.
- **Synchronized**: The synchronization status of the access point configuration.
- **Status**: The access point connecton status.

## Maintenance

7

This chapter covers the following topics:

- User Management
- Changing Passwords
- Reset
- SNMP
- Remote Management
- Upgrading the Firmware
- Backing Up Configuration Settings
- Restoring Settings from a File
- Downloading Wireless Management System Logs
- Using Discovery OUI

## **User Management**

The User Management screen lets you add and remove users. The user name **admin** is the default user name with administrative privileges and cannot be removed. On the Maintenance tab select **User Management**:

Configuration M	Ionitoring	Maintenance	Diagnostics Support	OUT
User Management 🕴	Password	Reset   Remote M	anagement   Upgrade   Logs	
, User Management	User M	anagement		
	Add	New User	۲	
	User N Passwo Retype User A	ame ord Password ccess	Read Only	
	User	List	0	
		User name	User type	
		admin	Administrative	
	Г	guest	Read Only	

- **1.** Fill in the following fields:
  - User Name: Add the name of the user.
  - **Password**: Type a new user password.
  - Retype Password: Retype the new user password to confirm.
  - User Access: Specify the type of access permitted to the wireless management system user **Read-only** or **Administrative**. A read-only user cannot make any configuration changes. This user is allowed to see the all the statistics and configuration information.
- 2. Click the Add button to add the user information entered. Up to eight users including admin can be added.

To remove users, select their check boxes and click **Remove**.

## **Changing Passwords**

This screen enables you to change the access point administrator's password. On the Maintenance tab, select Password:

Configuration	Monitoring Maintenance	Diagnostics Support
Jser Management	Password Reset Remote Ma	nagement 🕴 Upgrade 🕴 Logs
> Password	Change Password	
	Change Password	Q
	User Name Current Password	admin
	New Password Retype New Password	

#### > To change the password:

- 1. Type the old password. (The default password for the user name admin is **password**.)
- 2. Type a new password, and type it again in the **Repeat New Password** field to confirm it.
- 3. Be sure to record it in a secure location.
- 4. Click Apply so that your changes take effect, or click Cancel to keep the current password.

### Reset

The Reset screen lets you reboot the wireless management system, restore factory settings to the wireless management system, or reboot a managed access point.

#### **Rebooting the Wireless Management System**

On the Maintenance tab select **System > Reboot**:

Configuration M	onitoring Maintenance Diagnostics	LOGOUT
Support		
v System	Reboot WMS5316	
<ul> <li>Reboot</li> <li>Restore Defaults</li> </ul>	·· Reboot WMS5316	0
» Access Points	Reboot WMS5316 O Yes I Yes	No

Select the **Yes** radio button, and then click **Apply** to reboot the wireless management system.

## **Restoring Factory Default Settings**

You can restore the factory default settings (listed in *Appendix B, Factory Default Settings*) to the wireless management system.

**Note:** Restoring the factory default settings of the wireless management system does *not* restore the settings of the access points that are managed by the wireless management system.

System	Restore Defaults		
<ul> <li>Reboot</li> <li>Restore Defaults</li> </ul>	Restore Defaults	0	
Group	Restore to factory default settings O Yes ③ No		

- > To restore the wireless management system settings to factory defaults:
  - 1. Select Yes.
  - 2. Click **Apply** to restore factory default settings.

After restoring factory default settings, the wireless management system restarts. This takes about 1 minute.



#### WARNING!

Do not try to go online, turn off the access point, shut down the computer, or do anything else to the wireless management system until it finishes restarting!

When the Test light turns off, wait a few more seconds before doing anything with the wireless management system.

#### **Rebooting an Access Point Group**

On the Maintenance tab select Reset > Access Points > Reboot:

User Management	Password R	leset   Rem	ote Manage	ement Up	grade   Log	s	
» System	Reboot	Access Po	oints				
<ul> <li>Access Points</li> <li>Reboot</li> </ul>	Reboo	t All Access	Points in G	roup			
	basic	group-1	group-2	group-3	group-4	group-5	group-6
		group-7	group-8				
	Reboot	all access p	ooints in thi	is group	O Yes	No No	

- 1. Select the group of access points to be rebooted using the tabs. Access points not assigned to a specific group belong to Group 1.
- 2. Select the Yes radio button.
- 3. Click **Apply** to reboot the access points in the selected group.

## SNMP

You can use SNMP for the wireless management system or advanced SNMP for access point groups. Enable SNMP to allow the SNMP network management software, such as HP OpenView, to monitor the wireless management system by using SNMPv1/v2 protocol.

### SNMP for the Wireless Management System

On the Maintenance tab, select Remote Management > SNMP:

Configuration M	onitoring Maintenance Dia	gnostics Support	LOGOUT
User Management   P	assword   Reset   Remote Manage	ment   Upgrade   Logs	
* System	SNMP		
SNMP     Remote Console	SNMP		0
<ul> <li>Session Timeout</li> <li>Access Points</li> </ul>	SNMP	Г	
	Read-Only Community Name	public	
	Read-Write Community Name	private	
	Trap Community Name	trap	
	IP Address to Receive Traps		
	Trap Port	162	
	SNMP Manager IP		

- **SNMP**: Select this check box to enable SNMP for the wireless management system.
- **Read-Only Community Name**: The community string that allows the SNMP manager to read the WMS5316 MIB objects.
- **Read-Write Community Name**: The community string that allows the SNMP manager to read and write the WMS5316 MIB objects.
- **Trap Community Name**: The community name that is associated with the IP address to receive traps.
- **IP address to Receive Traps**: The IP address at which the SNMP manager receives traps sent from the wireless management system.
- **Trap Port**: The port on which the SNMP manager receives traps sent from the wireless management system. The default setting is port 162.
- **SNMP Manager IP**: Restrict access to the specified SNMP manager for doing SNMP v1/v2. Set this to 255.255.255.255 to allow any SNMP manager to access.

When you are finished making changes, click **Apply** to save your settings.

## SNMP for Access Point Groups

Enable SNMP to allow the SNMP network management software, such as HP OpenView, to monitor the managed access points by using SNMPv1/v2 protocol. These settings are only applied only on ProSafe access points that support SNMP.

Configuration M	lonitoring Maintenance Diagnostic	Support
User Management   P	assword   Reset   Remote Management	Upgrade   Logs
<ul> <li>System</li> <li>Access Points</li> <li>SNMP</li> <li>Remote Console</li> </ul>	SNMP SNMP	0
	basic group-1 group-2 grou SNMP Read-Only Community Name Read-Write Community Name Trap Community Name IP Address to Receive Traps Trap Port SNMP Manager IP	p-3 group-4 group-5 group-6 group-7 group-8

Use the Group tab to select the settings for a specified group of access points. The access points that have not been assigned any group share the settings of Group 1.

- **Read-Only Community Name**: The community string that allows the SNMP manager to read managed wireless access point MIB Objects.
- **Read-Write Community Name**: The community string that allows the SNMP manager to read and write managed wireless access point MIB objects.
- Trap Community Name: The community name of the IP address to receive traps.
- **IP Address to Receive Traps**: The IP address at which the SNMP manager receives traps sent from managed wireless access points.
- **Trap Port**: The port on which the SNMP manager receives traps sent from the managed wireless access points. The default setting is port 162.
- **SNMP Manager IP**: Restrict access to specified SNMP manager for doing SNMP v1/v2. Set this to 255.255.255.255 to allow any SNMP manager to access. This setting is specific to WG103 access points, and is not applied to any other access point models.

Click **Apply** to save the settings.

## **Remote Management**

You can enable SSH or Telnet in order to remotely log in to the controller or access point groups.

#### Remote Console for the Wireless Management System

From the Maintenance tab select **Remote Management > System > Remote Console**:

Configuration M	onitoring Maintenance	Diagnostics	Support	
Jser Management 🎚 P	assword   Reset   Remote M	anagement 🕴 Up	grade Logs	
v System	Remote Console			
» SNMP » Remote Console	Remote Console			(
» Session Timeout	Secure Shell (SSH)	enable	🔘 disable	
> Access Points	Telnet	O enable	disable	

- 1. Select the radio button for SSH or Telnet:
  - Secure Shell (SSH): If set to Enable, the wireless management system will allow remote access by using Secure Shell.
  - **Telnet**: If set to **Enable**, the wireless management system allows remote access by using Telnet.
- 2. Click Apply to save your settings.

#### Advanced Remote Console for Access Point Groups

Enable SSH or Telnet to log in to managed access points. These settings are applied only on managed ProSafe access points that support SSH and Telnet.

Jser Management P	assword   Reset   Remote Management   Up	grade Logs	
<ul> <li>&gt; System</li> <li>&gt; Access Points</li> <li>&gt; SNMP</li> </ul>	Remote Console		
	Remote Console		(
* Remote Console	basic group-1 group-2 group-3	group-4 group-5 group-6 group	-7 group-8
	Secure Shell (SSH)	enable	
	Telnet	enable isable	

- 1. Use the Group tab to select the settings for a specified group of access points. The access points that have not been assigned any group share the settings of Group 1.
  - Secure Shell (SSH): If set to Enable, the access points allow remote access using Secure Shell.
  - **Telnet**: If set to **Enable**, the access points allow remote access using Telnet.
- 2. Click Apply to save the selected settings.

## Session Timeout

If a session times out, the user is redirected to the login window for password verification.

Configuration M	Ionitoring Maintenance	Diagnostics	Support
User Management	Password   Reset   Remote	Management   Up	grade Logs
v System	Session Timeout		
<ul> <li>» SNMP</li> <li>» Remote Console</li> </ul>	Session Timeout		¢
<ul> <li>Session Timeout</li> <li>Access Points</li> </ul>	Timeout (minutes)	5	

To specify the length of the session timeout for the wireless management system:

- 1. In the **Timeout (minutes)** field, specify number of minutes before an active HTTP/HTTPS login session expires.
- 2. Click Apply to save your change.

## Upgrading the Firmware

You can use the Firmware Upgrade screen to install newer versions of firmware for the wireless management system or for access points.

#### Upgrading the Wireless Management System Firmware



#### WARNING!

In some cases, such as a major upgrade, you might need to erase the configuration and manually reconfigure the wireless management system after upgrading it. See the Release Notes included with the software to find out if you need to reconfigure.

#### > To upgrade the firmware:

1. Go to the NETGEAR website at *www.netgear.com* customer service downloads section to get new versions of the firmware.



#### WARNING!

Once you click Upload, do *not* interrupt the process of sending the new firmware to the wireless management system and restarting the unit.

2. Download the new firmware.

3. On the Maintenance tab select **Upgrade > System Upgrade**:

> System Upgrade	Upgrade		
Access Point Upgrade	Upgrade	0	
<ul> <li>Backup</li> <li>Restore Settings</li> </ul>	Current release version Current build version	0.1.0.13_Beta 940	
	Select upgrade file	Browse	

- 4. On the Upgrade screen, click **Brows**e.
- 5. Locate and select the file you downloaded.
- 6. Click Apply to send the software to the wireless management system.

This loads the new software into the wireless management system and causes the wireless management system to restart.

- **Note:** Do not try to go online, turn off the wireless management system, shut down the computer, or do anything else to the wireless management system until it finishes restarting! When the Test light turns off, wait a few more seconds before doing anything.
- 7. Check the Monitoring screen to see the firmware version to verify that the new software is installed.

### **Upgrading Access Point Firmware**

You can install a new version of the access point's firmware using the Access Point Upgrade screen.



#### WARNING!

#### In some cases, such as a major upgrade, you might need to erase the configuration of your access point after upgrading it.

See the Release Notes included with the software to find out if you need to reconfigure the access point. Reconfiguring access points already managed by the wireless management system requires only the IP address to be set manually. The wireless management system restores configuration for already managed access points running the supported firmware version.

#### > To upgrade the access point software:

1. Go to the NETGEAR website at *www.NETGEAR.com* customer service downloads section to get new versions of the access point software for supported models. After

downloading an upgrade file, you might need to unzip (uncompress) it before upgrading the access point.



#### WARNING!

Once you click Upload, do *not* interrupt the process of sending the software to the access point and restarting the access point.

- 2. Download the new software for a specific access point model to upgrade.
- **3.** If not done automatically, uncompress the downloaded file. If included, read the Release Notes before continuing.
- 4. On the Maintenance tab select Upgrade > Access Point Upgrade:

Configuration	Ionitoring Maintenance	Diagnostics Support	LOGOUT
User Management   P	assword   Reset   Remote M	anagement   Upgrade   Logs	
System Upgrade	Upgrade		
Access Point Upgrade	Upgrade	۲	
> Backup > Restore Settings	Model Select upgrade file	Select AP Model V Browse	
			APPLY

- 5. Make sure that status of the managed access point to be upgraded is healthy. Select the managed access point model from the drop-down list; only models of managed access points are in this list.
- 6. Click Browse.
- 7. Locate and select the file you just downloaded.
- 8. Click **Upload** to send the software to the access point.

This loads the new software into the access point and causes the access point to restart.

- **Note:** Do not try to go online, turn off the access point, shut down the computer or the wireless management system, or do anything else to the access point or the wireless management system until the access point finishes restarting! When the Test light turns off, wait a few more seconds before doing anything.
- 9. Check the firmware version on upgrade screen to verify that your access point now has the new software installed.

## **Backing Up Configuration Settings**

Once you have the wireless management system working correctly, you should back up the information to have it available if something goes wrong. When you back up the settings, they are saved as a file on your computer.

- > To back up the wireless management system settings:
  - 1. On the Maintenance tab select **Upgrade > Backup**:



- 2. Click the **Backup** button to create a backup file of the current settings:
- 3. If you do not have your browser set up to save downloaded files automatically, then locate where you want to save the file, and rename it if you like.

If your browser is set up to save downloaded files automatically, the file is saved to your browser's download location on the hard disk.

4. Click Backup.

## Restoring Settings from a File

- > To restore settings from a backup file:
  - 1. On the Maintenance tab select **Upgrade > Restore Settings**:

Configuration	Ionitoring Maintenance Diagnostics Support	LOGOUT
User Management	Password   Reset   Remote Management   Upgrade   Logs	
<ul> <li>System Upgrade</li> <li>Access Point Upgrade</li> </ul>	Restore Settings © Restore Settings	
<ul> <li>&gt; Backup</li> <li>&gt; Restore Settings</li> </ul>	Restore saved settings from a file Browse	
		APPLY

#### 2. Click Browse.

3. Locate and select the previously saved backup file, and click **Apply**.

After restoring previous settings, the wireless management system restarts. This takes about 1 minute.



#### WARNING!

Do not try to go online, turn off the wireless management system, shut down the computer, or do anything else until it finishes restarting! When the Test light turns off, wait a few more seconds before doing anything with the wireless management system.

## Downloading Wireless Management System Logs

You can download logs collected on the wireless management system. In the event of a problem or failure, these logs along with backed up configuration settings help developers determine the cause.

Configuration	Monitoring	Maintenance	Diagnostics	Support	
User Management	Password	Reset   Remote M	lanagement   Up	grade Logs	
, Logs	Downlo	ad Logs			
	Down	load Logs			0
	Downloa	ad log files	BACKUP		

#### > To download logs:

- 1. On the Maintenance tab, select Logs.
- 2. Click **Backup** to create a backup file of the current logs.
- **3.** If you do not have your browser set up to save downloaded files automatically, then locate where you want to save the file, and rename it if you like.

If your browser is set up to save downloaded files automatically, the file is saved to your browser's download location on the hard disk.

4. Click Backup.

## System Logs

The System Log screen displays wireless management system system activity. On the Diagnostics tab, select **System**:

onitoring	Mainter	nance	Diagnostic	s Sup	port			
System	n Log							
: Syste	em Log							0
Feb 19	19:18:48	null	syslog.info	syslogd	started:	BusyBox	v1.2.1	~
Feb 19	19:38:48	null	syslog.info	MARK				
Feb 19	19:58:48	null	syslog.info	MARK				
Feb 19	20:18:48	null	syslog.info	MARK				
	System System Feb 19 Feb 19 Feb 19 Feb 19	System Log E System Log Feb 19 19:18:48 Feb 19 19:38:48 Feb 19 19:58:48 Feb 19 20:18:48	System Log = System Log Feb 19 19:18:48 null Feb 19 19:38:48 null Feb 19 19:58:48 null Feb 19 20:18:48 null	System Log Feb 19 19:18:48 null syslog.info Feb 19 19:58:48 null syslog.info Feb 19 19:58:48 null syslog.info	System Log Feb 19 19:18:48 null syslog.info syslogd Feb 19 19:58:48 null syslog.info MARK Feb 19 19:58:48 null syslog.info MARK Feb 19 20:18:48 null syslog.info MARK	System Log Feb 19 19:18:48 null syslog.info syslogd started: Feb 19 19:38:48 null syslog.info MARK Feb 19 19:58:48 null syslog.info MARK Feb 19 20:18:48 null syslog.info MARK	System Log Feb 19 19:18:48 null syslog.info syslogd started: BusyBox Feb 19 19:58:48 null syslog.info MARK Feb 19 19:58:48 null syslog.info MARK Feb 19 20:18:48 null syslog.info MARK	System Log Feb 19 19:18:48 null syslog.info syslogd started: BusyBox v1.2.1 Feb 19 19:58:48 null syslog.info MARK Feb 19 19:58:48 null syslog.info MARK Feb 19 20:18:48 null syslog.info MARK

You can click **Refresh** to update this screen. To clear the existing log, click **Clear**. Preferably save the contents prior to clearing system log.

## Access Point Logs

The Access Points Log screen displays managed access point system activity.

System	Access Point Log	
Access Point	Access Point Log	0
	Access Point netgear88	31F08
	* Access Point System Log	0
	<pre>Dec 31 17:00:09 syslogd started: BusyBox v: Dec 31 17:00:09 kernel: klogd started: Busy 31 15:40:40 IST) Dec 31 17:00:09 kernel: Linux version 2.6 (root@build) (gcc version 4.2.4) #1 Mon Au Dec 31 17:00:09 kernel: flash_size passed: Dec 31 17:00:09 kernel: arg 1: console=tty Dec 31 17:00:09 kernel: arg 2: rootfstype= Dec 31 17:00:09 kernel: arg 3: root=31:03 Dec 31 17:00:09 kernel: arg 4: init=/sbin/? Dec 31 17:00:09 kernel: arg 5: mtdparts=ar</pre>	1.11.0 yBox v1.11.0 (2009-08- 23-WNDAP350_V2.0 g 31 15:48:09 IST 2009 from bootLoader = 8 50,9600 squashfs init 7100-nor0:256k(u-

Select one of the managed access points to display the system log. You can refresh the screen by using the **Refresh** button.

## **Diagnostic Ping Screen**

This screen provides a way to verify ping connectivity from the wireless management system to a managed access point. Select a managed access point from the drop-down list. The IP address of the access point to be pinged is displayed in the read-only IP Address field.

1. Select Diagnostics > Ping:

Configuration	Monitoring	Maintenance	Diagnostics	Support	LOGOUT
Log Ping					
, Ping	Ping				-
	Ping				0
	Ping Co	unt		10	
	Access IP Addr	Point ess		Select Access Point 💌	
	Ping F	Result			0

- 2. Specify the number of pings to be tried in the **Ping Count** field.
- 3. Click **Start** to begin pinging the selected access point.
- 4. When you are finished, click **Cancel** to stop the pinging.

## Using Discovery OUI

The wireless management system discovers NETGEAR access points on the LAN from the OUI (Organizationally Unique Identifier) of their unique MAC addresses. The first half of the MAC address is the OUI. Usually, the wireless management system identifies the OUI without incident during discovery. OUIs are allocated to businesses that produce products with MAC addresses.

Discovery OUI is not often needed, but is useful in the following circumstances:

- There is a new NETGEAR access point that has a new OUI.
- The WMS5316 controller is running older firmware that does not recognize the new OUI.
- You do not want to update the WMS5316 firmware.

You can use Discovery OUI to register and discover the access point. On the Configuiration tab, select **System > Advanced > Discovery OUI**:

Vistem Access Poi	nt Discovery	Access Point Groups	Wireless	Security	Guest Access
> Basic • Advanced	Discovery	OUI			
- Discovery OUI	DELETE		ADD		
		Oui list			•
	-	00-22-3E (Deset)			
	<b>F</b>	00:24:82 (Preset)			
		00:1F:33 (Preset)			
	F	00:14:6C (Preset)			
	E	00:09:58 (Preset)			
	F	00:0F:85 (Preset)			
		00:18:4D (Preset)			
	E .	00:1E:2A (Preset)			
	<b>m</b>	00:26:F2 (Preset)			
	F	00:18:2F (Preset)			

- > To change the settings:
  - 1. Click Add or Delete to add or delete a OUI into the list.

**Note:** OUIs already allocated for NETGEAR devices are preconfigured and cannot be deleted.

2. Click the **Apply** button to save your changes.

## Access Point Firmware Compatibility



## **Compatible Access Point Supported Firmware Versions**

Access Point Model	Supported Firmware	Security Profiles per Radio	Max Station Load Balancing	Auto Channel
WNDAP350	WNDAP350_V2.0.27	8	Yes	Yes
WNDAP360	WNDAP360_V2.0.7	8	Yes	Yes
WNAP210	WNAP210_V2.0.27	8	Yes	Yes
WNAP320	WNAP320_V2.0.3	8	Yes	Yes
WG103	WG103_V2.0.37	8	Yes	No

For the latest firmware images, visit the NETGEAR support website: http://www.netgear.com.

## **Controller Features and Access Point Compatibility**

Access Point Model	Topology	VLAN Config	Rogue Access Points	Remote Access SSH Telnet	Guest Access	Client Separation	Syslog	NTP (Time Server)
WNDAP350	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
WNDAP360	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
WNAP210	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
WNAP320	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
WG103	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

## Factory Default Settings



You can use Reset option to restore the wireless management system to its factory default settings (see *Restoring Factory Default Settings* on page 51). The wireless management system will return to the factory configuration settings shown in the following table.

Feature		Default Behavior
Login	User login URL	http:192.168.0.250
	User name (case-sensitive)	admin
	Login password (case-sensitive)	password
Local network (LAN)	LAN IP	192.168.0.250
	Subnet mask	255.255.255.0
	Time zone	PST for North America, GMT for other locations
	Time zone adjusted for daylight savings time	Enabled
	SNMP	Enabled

For technical specifications, see the NETGEAR website at www.netgear.com.

## Notification of Compliance



## NETGEAR Wired Products

#### Certificate of the Manufacturer/Importer

It is hereby certified that the ProSafe<sup>™</sup> 16 AP Wireless Management System WMS5316 has been suppressed in accordance with the conditions set out in the BMPT-AmtsblVfg 243/1991 and Vfg 46/1992. The operation of some equipment (for example, test transmitters) in accordance with the regulations may, however, be subject to certain restrictions. Please refer to the notes in the operating instructions.

The Federal Office for Telecommunications Approvals has been notified of the placing of this equipment on the market and has been granted the right to test the series for compliance with the regulations.

#### Bestätigung des Herstellers/Importeurs

Es wird hiermit bestätigt, daß das ProSafe™ 16 AP Wireless Management System WMS5316 gemäß der im BMPT-AmtsblVfg 243/1991 und Vfg 46/1992 aufgeführten Bestimmungen entstört ist. Das vorschriftsmäßige Betreiben einiger Geräte (z.B. Testsender) kann jedoch gewissen Beschränkungen unterliegen. Lesen Sie dazu bitte die Anmerkungen in der Betriebsanleitung.

Das Bundesamt für Zulassungen in der Telekommunikation wurde davon unterrichtet, daß dieses Gerät auf den Markt gebracht wurde und es ist berechtigt, die Serie auf die Erfüllung der Vorschriften hin zu überprüfen.

#### **FCC Caution**

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **Regulatory Compliance Information**

This section includes user requirements for operating this product in accordance with National laws for usage of radio spectrum and operation of radio devices. Failure of the end-user to comply with the applicable requirements may result in unlawful operation and adverse action against the end-user by the applicable National regulatory authority.

Note: This product's firmware limits operation to only the channels allowed in a particular Region or Country. Therefore, all options described in this user's guide may not be available in your version of the product.

#### **Europe – EU Declaration of Conformity**

Marking by the above symbol indicates compliance with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment meets the following conformance standards:

EN300 328, EN301 489-17, EN60950

For complete DoC please visit the NETGEAR EU Declarations of Conformity website at: http://kb.netgear.com/app/answers/detail/a\_id/11621/

#### EDOC in Languages of the European Community

Cesky [Czech]	NETGEAR Inc. tímto prohlašuje, že tento Radiolan je ve shode se základními požadavky a dalšími príslušnými ustanoveními smernice 1999/5/ES.
Dansk [Danish]	Undertegnede NETGEAR Inc. erklærer herved, at følgende udstyr Radiolan overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
Deutsch [German]	Hiermit erklärt <i>NETGEAR Inc.</i> , dass sich das Gerät Radiolan in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.
Eesti [Estonian]	Käesolevaga kinnitab <i>NETGEAR Inc.</i> seadme Radiolan vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
English	Hereby, <i>NETGEAR Inc.</i> , declares that this Radiolan is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Español [Spanish]	Por medio de la presente <i>NETGEAR Inc.</i> declara que el Radiolan cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ <i>ΝΕΤGEAR Inc.</i> ΔΗΛΩΝΕΙ ΟΤΙ Radiolan ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.
Français [French]	Par la présente <i>NETGEAR Inc.</i> déclare que l'appareil Radiolan est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
Italiano [Italian]	Con la presente <i>NETGEAR Inc.</i> dichiara che questo Radiolan è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
Latviski [Latvian]	Ar šo <i>NETGEAR Inc.</i> deklarē, ka Radiolan atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių [Lithuanian]	Šiuo <i>NETGEAR Inc.</i> deklaruoja, kad šis Radiolan atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
Nederlands [Dutch]	Hierbij verklaart <i>NETGEAR Inc.</i> dat het toestel Radiolan in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
Malti [Maltese]	Hawnhekk, <i>NETGEAR Inc.</i> , jiddikjara li dan Radiolan jikkonforma mal-htigijiet essenzjali u ma provvedimenti ohrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.
Magyar [Hungarian]	Alulírott, <i>NETGEAR Inc.</i> nyilatkozom, hogy a Radiolan megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
Polski [Polish]	Niniejszym NETGEAR Inc. oświadcza, że Radiolan jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.
Português [Portuguese]	NETGEAR Inc. declara que este Radiolan está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

#### EDOC in Languages of the European Community

Slovensko [Slovenian]	NETGEAR Inc. izjavlja, da je ta Radiolan v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.
Slovensky [Slovak]	NETGEAR Inc. týmto vyhlasuje, že Radiolan spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.
Suomi [Finnish]	<i>NETGEAR Inc.</i> vakuuttaa täten että Radiolan tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska [Swedish]	Härmed intygar NETGEAR Inc. att denna Radiolan står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.
Íslenska [lcelandic]	Hér með lýsir NETGEAR Inc. yfir því að Radiolan er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC.
Norsk [Norwegian]	NETGEAR Inc. erklærer herved at utstyret Radiolan er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

#### FCC Requirements for Operation in the United States

#### FCC Information to User

This product does not contain any user serviceable components and is to be used with approved antennas only. Any product changes or modifications will invalidate all applicable regulatory certifications and approvals

#### FCC Guidelines for Human Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### **FCC** Declaration Of Conformity

We, NETGEAR, Inc., 350 East Plumeria Drive, Santa Clara, CA 95134, declare under our sole responsibility that the ProSafe™ 16 AP Wireless Management System WMS5316 complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

#### FCC Radio Frequency Interference Warnings & Instructions

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following methods:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an electrical outlet on a circuit different from that which the radio receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ProSafe<sup>™</sup> 16 AP Wireless Management System



Tested to Comply with FCC Standards FOR HOME OR OFFICE USE PY306100037

Modifications made to the product, unless expressly approved by NETGEAR, Inc., could void the user's right to operate the equipment.

#### **Canadian Department of Communications Radio Interference Regulations**

This digital apparatus, (ProSafe™ 16 AP Wireless Management System WMS5316), does not exceed the Class B limits for radio-noise emissions from digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications.

Canada ID: 4054A-FVX538

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