

Support

Thank you for purchasing this NETGEAR product. You can visit www.netgear.com/support to register your product, get help, access the latest downloads and user manuals, and join our community. We recommend that you use only official NETGEAR support resources.

Si ce produit est vendu au Canada, vous pouvez accéder à ce document en français canadien à <http://downloadcenter.netgear.com/other/>.

(If this product is sold in Canada, you can access this document in Canadian French at <http://downloadcenter.netgear.com/other/>.)

For the current EU Declaration of Conformity, visit <http://kb.netgear.com/11621>.

For regulatory compliance information, visit <http://www.netgear.com/about/regulatory/>.

See the regulatory compliance document before connecting the power supply.

NETGEAR

Quick Start

Model RBS20

The Orbi logo consists of the word "orbi" in a lowercase, blue, sans-serif font, with a small trademark symbol (TM) to the upper right of the letter "i".

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Package Contents



Orbi satellite



Power adapter
(varies by region)

Orbi Satellite Overview



- 1 Ring LED (not shown in image)
- 2 Sync button (also used for WPS connection)
- 3 Ethernet ports
- 4 Power On/Off button and Power LED
- 5 Power connector
- 6 Reset button

Sync Your Satellite With the NETGEAR Orbi App



You can use the NETGEAR Orbi app to sync your satellite with your router.

To download the app, visit [Orbi-app.com](https://www.netgear.com/support/Orbi-app.com).



Note: If you don't own a mobile device, follow the instructions in [Manually Sync Your Satellite With Your Router](#).

1. Launch the NETGEAR Orbi app.
2. Tap the menu icon  > **ADD SATELLITE**.
3. Follow the prompts to sync your satellite.
For more information about the satellite's ring LED sync colors, see [Satellite Sync LED Colors](#).

Manually Sync Your Satellite With Your Router

If you don't want to use the app to sync your satellite with your router, follow these steps:

1. Place and power on your satellite.
The satellite's ring LED pulses white.
For more information about where to place your satellite, see the user manual.
2. Wait for the satellite's ring LED to light solid white.
3. Press the **Sync** button on the back of your satellite, and within two minutes, press the **Sync** button on the back of your router.
For more information, see [Satellite Sync LED Colors](#).

Satellite Sync LED Colors

The satellite's ring LED lights white while the satellite attempts to sync with the router. Then the ring LED lights one of the following colors for about three minutes and then turns off:

-  **Blue.** The router and satellite successfully synced, and the connection between the router and satellite is good.
-  **Amber.** The router and satellite successfully synced, and the connection between the router and satellite is fair. Consider moving the satellite closer to the router.
-  **Magenta.** The router and satellite failed to sync. Move the satellite closer to the router and try again.