Technical Support

Thank you for selecting NETGEAR products.

After installing your device, locate the serial number on the label of your product and use it to register your product at https://my.netgear.com. You must register your product before you can use NETGEAR telephone support. NETGEAR recommends registering your product through the NETGEAR web site.

Phone (US only): 1-888-NETGEAR
Phone (Other Countries):
See http://support.netgear.com/app/answers/detail/a_id/984.

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What’s in the Box

NeoTV Streaming Player
Power adapter
AAA batteries (x2)
Installation guide
Remote control
Front and Rear Views

What You Need to Use Your NeoTV Player

• TV with HDMI port
• HDMI cable
• Broadband Internet connection
• A wireless or wired network
• Device with Internet browser for service activation
Connect to the TV

1. Make sure that your TV is on and set to display the correct video input.

2. Connect an HDMI cable (sold separately) to the HDMI port on your player and to the HDMI IN port on your TV. HDMI supports 5.1 surround sound (if available). You do not need a separate audio cable.

3. Connect the power adapter to your player, and plug it into an electrical outlet.
Connect to Your Home Network

To use your player, you need to connect it to your home network with either a wireless or a wired connection. After you get your network ready, the onscreen guided setup helps you connect your player to your network.

**IMPORTANT:** Do not place anything on top of your NeoTV player. Placing objects on top of your player can interfere with the wireless signal or cause the player to overheat.
Wired Connection

Use an Ethernet cable (sold separately) to connect your player to a LAN port on your router.
**Wireless Connection**

1. If you are using a wireless connection, place your player within range of your wireless network. For best wireless reception, avoid enclosing your player in a cabinet.

To connect wirelessly, you can use Wi-Fi Protected Setup (WPS), or you can select your network and enter its password using the onscreen setup guide.

2. If you do not receive a strong signal during the onscreen setup, rotate your player or move it closer to your router.
Onscreen Guided Setup

On your TV:

• Use the remote control to follow the NeoTV onscreen setup instructions, which include setting the output resolution to the TV, and the standby timing, connecting to a network, and checking for the latest NeoTV software update.

• Your player might download software updates or restart during setup.

• Once you complete setup, select a channel icon (such as Netflix or Pandora) to enjoy the content.
Remote Control App

NeoTV Remote app turns your iPhone or Android phone into a NeoTV Streaming Player remote control.
To Install the Remote Control App

1. Using your iPhone or Android smartphone, navigate to the Apple App Store or Google Play, and search for NeoTV Remote. You can use the following QR codes to speed up this process:

   ![Apple App Store QR Code](image1)
   ![Google Play QR Code](image2)

   Apple App Store    Google Play

2. Install the app on your phone.

3. Make sure that the phone is connected to the same WiFi network (SSID) as your NeoTV Streaming Player.

4. Launch the app, and it searches for your device and connects.
User Manual

You can get the user manual online at

Compliance

For the complete EU Declaration of Conformity, visit:
http://support.netgear.com/app/answers/detail/a_id/11621/.

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