

NETGEAR[®]

802.11a Wireless Access Point

54 Mbps

HE102



User's Guide

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FCC WARNING

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- ◆ Reorient or relocate the receiving antenna.
- ◆ Increase the separation between the equipment and the receiver.
- ◆ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ◆ Consult the dealer or an experienced radio/TXV technician for help. Modifications made to the product, unless expressly approved by NETGEAR, Inc., could void the user's authority to operate the equipment.
- ◆ **RF Exposure Requirements WARNING!!** To ensure compliance with FCC RF exposure requirements, the antenna used for this device must be installed to provide a separation distance of at least 20 cm (8 in) from all persons and must not be co-located or operating in conjunction with any other antenna or radio transmitter. Installers and end-users must follow the installation instructions provided in this user guide.

Radio Frequency Interference Requirements This device is restricted to indoor use due to its operation in the 5.15 to 5.25 GHz frequency range. FCC requires this product to be used indoors for the frequency range 5.15 to 5.25 GHz to reduce the potential for harmful interference to co-channel Mobile Satellite systems. High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage this device.

Canadian Department of Communications Radio Interference Regulations This digital apparatus (Model HE102 Wireless Access Point) does not exceed the Class B limits for radio-noise emissions from digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications.

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CHAPTER 1—INTRODUCTION

Congratulations on your purchase of NETGEAR's **HE102 54 Mbps 802.11a Wireless Access Point**, which gives you the ultimate in office mobility. This high-speed wireless device lets you quickly network multiple PCs and notebooks together without laying any new cabling, and gives users the freedom to roam throughout the workplace and stay connected to corporate resources, e-mail, and the internet. It provides built-in capacity and flexibility for growing networks so it's easy to add new clients and/or move your entire network to a new office site. Equipped with auto-sensing capability, it allows packet transfer at up to 54 Mbps for maximum throughput, or speed reduction to the lower 6 Mbps speed for distance or for operating in a noisy environment.

Benefits

- ◆ Blazing fast speeds – up to 54 Mbps, 72 Mbps in turbo mode
- ◆ Seamlessly integrate into the existing 10 Mbps or 100 Mbps Fast Ethernet LAN
- ◆ Ultra-reliable, standards-based IEEE 802.11a wireless local area networking
- ◆ Free from interference, it coexists with IEEE 802.11b and Bluetooth™ devices

Features

The key features of the HE102 Wireless Access Point are:

- ◆ Reliable IEEE 802.11a standards-based wireless technology.
- ◆ Interfaces directly to 10Mbps IEEE 802.3 Ethernet and IEEE802.3u Fast Ethernet networks.
- ◆ Roaming support between access points.
- ◆ Up to 72 Mbps high-speed rate in Turbo mode. Wireless nodes negotiate to operate in the optimal data transfer rate. In a noisy environment or when the distance between the wireless nodes is far, the wireless nodes automatically fall back to operate at the lowest transfer rate of 6 Mbps.
- ◆ Highest level of data encryption using 152-bit Shared Key data encryption method. Lower level of data encryption or no data encryption is available to simplify your network setup or to improve data transfer rate.
- ◆ Extensive coverage and available bandwidth with eight (8) non-overlapping channels in the 5 GHz band (5.15 to 5.35 GHz).

Related NETGEAR 54 Mbps Wireless LAN Products

- ◆ HA501 802.11a Wireless CardBus Adapter
- ◆ HA301 802.11a Wireless PCI Adapter
- ◆ HR814 802.11a Cable/DSL Router

CHAPTER 2—WIRELESS NETWORK FUNDAMENTALS

Wireless Network Configuration

Ad-hoc Mode (Peer-to-Peer Workgroup)

The Institute of Electrical and Electronics Engineers (IEEE) standard for wireless LANs (WLANs), 802.11 offers two methods for configuring a wireless network — ad-hoc and infrastructure. In an ad-hoc network, computers are brought together as needed; thus, there is no structure or fixed points to the network — each node can generally communicate with any other node. There is no access point involved in this configuration. It enables you to quickly set up a small wireless workgroup and allows workgroup members to exchange data or share printers as supported by Microsoft Networking in the various Windows operating systems. Some vendors also refer to ad-hoc networking as peer-to-peer workgroup networking.



In this configuration, network packets are directly sent and received by the intended transmitting and receiving stations. As long as the stations are within range of one another, this is the easiest and least expensive way to set up a wireless network.

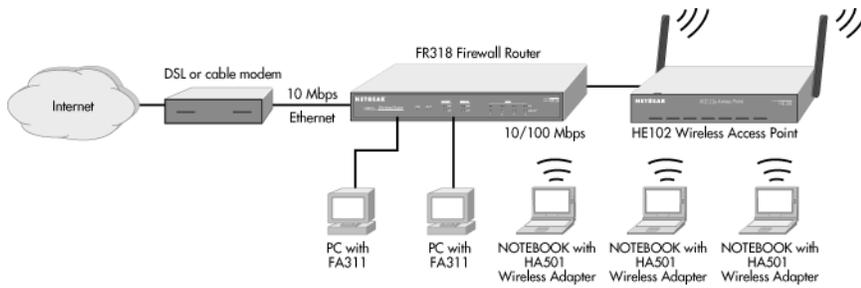
To set up an ad-hoc workgroup operating with standard protocols, do the following:

- ◆ Set all stations to connect in Ad-hoc mode (or Peer-to-Peer workgroup mode).
- ◆ Set all stations to use the same network name (or SSID). Please refer to page 6 for more information.
- ◆ Set all stations to use no WEP encryption key or an identical WEP encryption key.
- ◆ Set all stations to use the same wireless channel for communication.

Infrastructure Mode

With a wireless access point, you can put the wireless LAN into the infrastructure mode. It provides wireless connectivity to multiple wireless network devices within a fixed range or area of coverage, interacting with a wireless node via an antenna.

In the infrastructure mode, the wireless access point converts airwave data into wired Ethernet data, acting as a bridge between the wired LAN and wireless clients. Connecting multiple HE102 Wireless Access Points via a wired Ethernet backbone can further extend the wireless network coverage. As a mobile computing device moves out of the range of one access point, it moves into the range of another. As a result, wireless clients can freely roam from one access point domain to another and still maintain seamless network connection.



To set up an infrastructure network operating with standard protocols, do the following:

- ◆ Set all wireless stations to connect in infrastructure mode
- ◆ Set all stations to use the same network name (or SSID).
- ◆ Set all wireless access points to use the same network name (or ESSID). For more information, please refer to page 7.
- ◆ Set all stations to use no WEP encryption key or an identical WEP encryption key as the one used in Access points.
- ◆ Set up wireless channels used by individual access points. (It is not necessary to set channels on the stations as the stations will automatically scan through all channels for the nearest access point.)

Service Set Identification (SSID)

The Service Set Identification (SSID) is a thirty-two alphanumeric character (maximum) string identifying the wireless local area network. Some vendors refer to the SSID as “network name”. In order for stations to communicate with each other, all stations must be configured with the same SSID.

A wireless LAN consisting of nodes operating in ad-hoc configuration without an access point is called a Basic Service Set (BSS). All nodes in a BSS must use the same Basic Service Set ID (BSSID).

In an infrastructure configuration with access points, multiple BSS can be configured to form an Extended Service Set (ESS). In this configuration, the access points are configured with the same Extended Service Set ID (ESSID). Wireless clients configured with the same ESSID can freely roam from one access point domain to another and still maintain seamless connection to the network

Authentication and WEP Encryption

The absence of a physical connection between nodes makes the wireless links vulnerable to information theft. To provide a certain level of security, IEEE 802.11 standard has defined two types of authentication methods, Open System and Shared Key. Open System authentication is a null algorithm. Shared Key authentication is an algorithm where both the transmitting node and the receiving node share an authentication key to perform a checksum on the original message. By default, IEEE 802.11 wireless devices operate in an open system network.

Wired Equivalent Privacy (WEP) data encryption is utilized when the wireless nodes or access points are configured to operate in Shared Key authentication mode. There are three shared key methods implemented in NETGEAR's 802.11a solutions: the standard based 40-bit WEP data encryption and 128-bit WEP data encryption plus the extended 152-bit WEP data encryption.

The forty-bit WEP data encryption method allows for a five-character (forty-bit) input. Additionally, 24 factory-set bits are added to the forty-bit input to generate a 64-bit encryption key. (The 24 factory-set bits are not user configurable.) This encryption key will be used to encrypt/decrypt all data

transmitted via the wireless interface. Some vendors may refer to the 40-bit WEP data encryption as 64-bit WEP data encryption since the actual encryption key used in the encryption process is 64 bits wide.

The 128-bit WEP data encryption method consists of 104 configurable bits and the 152-bit WEP data encryption method consists of 128 configurable bits. Similar to the forty-bit WEP data encryption method, the remaining 24 bits are factory set and not user configurable.

Encryption Key Size	# of Hexadecimal Digits	Example of Hexadecimal Key Content
64-bit (24+40)	10	4C72F08AE1
128-bit (24+104)	26	4C72F08AE19D57A3FF6B260037
152-bit (24+128)	32	4C72F08AE19D57A3FF6B26003715DAC2

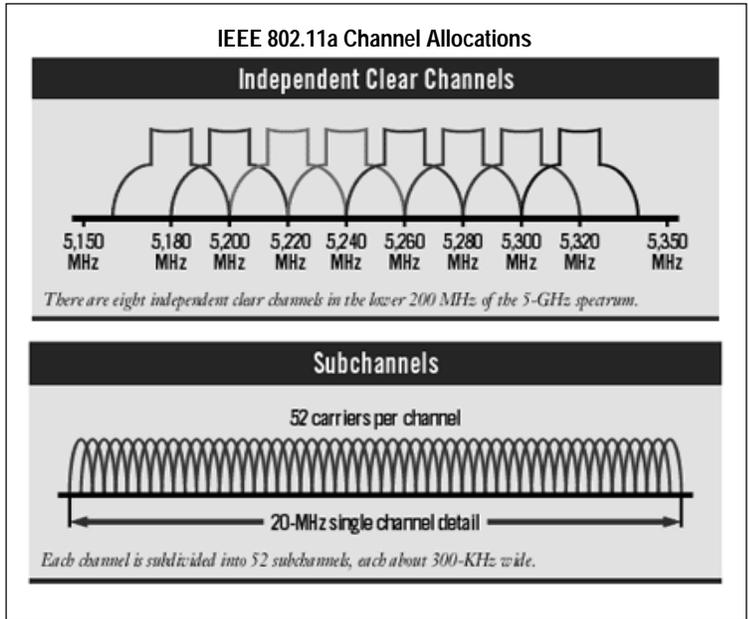
Wireless Channel Selection

IEEE 802.11a utilizes 300 MHz of bandwidth in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Though the lower 200 MHz is physically contiguous, the FCC has divided the total 300 MHz into three distinct domains, each with a different legal maximum power output.

U-NII Band	Low	Middle	High
Frequency (GHz)	5.15 – 5.25	5.25 – 5.35	5.725 – 5.825
Max. Power Output	50 mW	250 mW	1W

Note: The high band is not supported in HE102 Wireless Access Point.

IEEE 802.11a uses Orthogonal Frequency Division Multiplexing (OFDM), a new encoding scheme that offers certain benefits over a spread spectrum in channel availability and data rate. The 802.11a uses OFDM to define a total of 8 non-overlapping 20 MHz channels across the 2 lower bands; each of these is divided into 52 subcarriers and each carrier is approximately 300 KHz wide. By comparison, 802.11b uses only 3 non-overlapping channels.



The HE102 user can use eight channels in non-turbo mode.

TURBO MODE: OFF	
Channel	Frequency
36	5.18 GHz
40	5.20 GHz
44	5.22 GHz
48	5.24 GHz
52	5.26 GHz
56	5.28 GHz
60	5.30 GHz
64	5.32 GHz

The HE102 user can use three channels in turbo mode.

TURBO MODE: ON	
Channel	Frequency
42	5.21 GHz
50	5.25 GHz
58	5.29 GHz

Note: The available channels supported by the wireless products in various countries are different.

CHAPTER 3—INSTALLATION

Installation Overview

Please follow these instructions to successfully install your product. Estimated setup time is 10 to 15 minutes.

1. Determine the configuration of your wireless network.
2. Install the access point and connect it to your Ethernet network using the included Category 5 Ethernet cable.
3. Configure that computer to work with the access point and restart the computer.
4. Configure the access point.
5. Configure the computers with the wireless adapters and then restart them.
6. Test the connection.

Package Contents

This product package should contain:

- ◆ HE102 54 Mbps 802.11a Wireless Access Point
- ◆ Power Adapter and Cord (3.3Vdc, 3.7A)
- ◆ HE102 User's Guide
- ◆ Category 5 Ethernet Cable – 25 feet
- ◆ Support Information Card
- ◆ Warranty and Registration card

Please call the reseller or customer support in your area if there are any wrong, missing, or damaged parts. You can refer to the Support Information Card for the telephone number of customer support in your area. You should keep the Support Information Card, along with the original packing materials, and use the packing materials to repack the HE102 Wireless Access Point if you need to return it for repair.

To qualify for product updates and product warranty registrations, we encourage you to register on the NETGEAR Web page at: <http://www.NETGEAR.com>.

Hardware Description

The HE102 Wireless Access Point provides a bridge between Ethernet wired LANs and 802.11a compatible wireless LAN networks. It provides connectivity between 10/100 Mbps Fast Ethernet wired networks and radio-equipped wireless notebook systems, desktop systems, print servers, and other devices.

The HE102 Wireless Access Point uses the IEEE 802.11a standard Orthogonal Frequency Division Multiplexing (OFDM) radio modulation scheme to accomplish up to 54 Mbps fast data transfer rate on the radio network. The HE102 also provides up to 72 Mbps data transfer rate in turbo mode.

The HE102 Wireless Access Point supports these hardware functions:

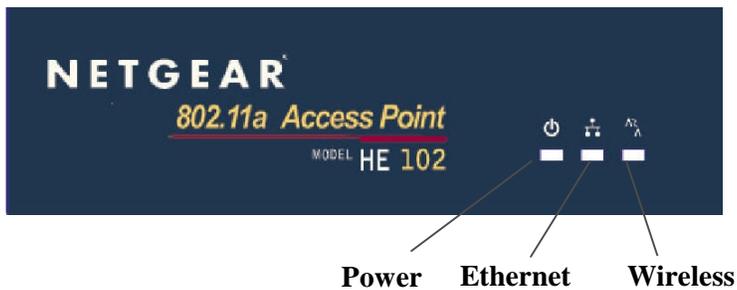
- ◆ Built-in dual antenna assembly to support antenna diversity on both transmit and receive
- ◆ Wired Equivalent Privacy (WEP) data encryption (64-bit/128-bit/152-bit) accomplished on the fly
- ◆ WEB based management and configuration
- ◆ Firmware stored in flash to allow easy firmware upgrade from remote locations

Additionally, the HE102 Wireless Access Point supports the following wireless features:

- ◆ Distributed coordinated function (CSMA/CA, Back off procedure, ACK procedure, retransmission of unacknowledged frames)
- ◆ RTS/CTS handshake
- ◆ Duplicate detection and Recovery
- ◆ Beacon generation
- ◆ Fragmentation and reassembly
- ◆ Authentication Algorithm (Open System, Shared Key)
- ◆ Roaming among access points on the same subnet

LED Indicators

The HE102 Wireless Access Point provides three green status LEDs: Power, Ethernet and Wireless.



LED	STATUS	DESCRIPTION
Power	Off	No Power
	On	Power On
	Blink	Indicates: 1. running self-test, or 2. loading software, or 3. system fault
Ethernet (Lnk/Activity)	Off	Indicates no Ethernet link detected
	Green On	100 Mbps Fast Ethernet link detected, no activity
	Green Blink	Indicates data traffic on the 100 Mbps LAN
	Amber On	10 Mbps Ethernet link detected but no activity
	Amber Blink	Indicates data traffic on the 10 Mbps LAN
WLAN (Link/Activity)	Off	Indicates no wireless link
	Very Slow Blink	Looking for network association
	Slow Blink	Associated with network but no activity
	Fast Blink	Indicates the HE102 is transmitting or receiving data through wireless links

System Requirements

Before installing the HE102, make sure of you meet the following requirements:

- ◆ A 10/100 Mbps Local Area Network device such as hub or switch.
- ◆ A Category 3 or 5 UTP Ethernet cable with RJ-45 connector
- ◆ An A/C Power outlet (100-240 V, 50-60 HZ)
- ◆ A Web browser for configuration: Microsoft I.E 5.0 or above or Netscape Navigator 4.7 or later version
- ◆ One computer with TCP/IP protocol installed

Determine the Configuration of your Wireless Network

Before installing the HE102 Wireless Access Point, you should make sure that your Ethernet network is up and working with a computer. You'll be connecting the access point to the Ethernet network so that computers with the 802.11a Wireless Adapter will be able to communicate with computers on the Ethernet network.

For each computer that you want to communicate with the access point, you must have an IEEE 802.11a compatible wireless adapter installed in the computer.

In order to set up the access point, you will need to determine the network settings of your wireless network, as follows.

What is the SSID for your wireless network? _____

The Service Set Identification (SS ID) identifies the wireless local area network. The default Service Set Identification (SS ID) is "Wireless," however, you may customize it by using up to 32 alphanumeric characters. We recommend that you write your customized SSID on the line above.

Note: In order for the HE102 Wireless Access Point to communicate with a wireless adapter, both must be configured with the same SSID. For the access point and wireless nodes to communicate with each other, all must be configured with the same SSID.

Which wireless channel should you use? _____

The HE102 Wireless Access Point will communicate with other 802.11a wireless devices in the pre-selected channel. For more information on reviewing the channel selections for your operations, please refer to the charts on page 10.

Note: Any access points configured to adjacent channels in the same vicinity will not interfere with each other.

What is the WEP encryption key? _____

The absence of a physical connection between nodes makes the wireless links vulnerable to information theft. To provide a certain level of security from eavesdroppers and hackers, you can enable WEP encryption. The following information is needed to determine the WEP encryption level.

The default WEP encryption key number is 1, and the default key size is 64 bits. Please refer to page 7 for more details.

Note: The key number as well as the key value used by both the HE102 Wireless Access Point and wireless nodes must be the same.

How to find the name of your Access Point:

The access point name, such as “**netgear1d4b5**,” represents a unique identifier for each HE102. It is used when you need to access and configure the access point from the Web browser of a computer. To find the name of your access point, refer to the label on the bottom of the access point device. For more information, refer to *Chapter 4—Access Point Configuration* on page 18.

Wireless Access Point Installation

Please follow these steps to successfully install the HE102 Wireless Access Point.

1. Position and mount the HE102 Wireless Access Point.

The best location is elevated, such as wall mounted or on the top of a cubicle, and at the center of your wireless coverage area and must be *within line of sight* of all the mobile devices.

2. Connect the Ethernet Cable.

You may use the included category 5 UTP Ethernet cable to connect the Ethernet port on the rear panel of HE102 Wireless Access Point to a 10 Base-T network hub, switch or router.

3. Connect the Power Cable.

Connect the power cord of the HE102 Wireless Access Point power adapter to the 3.3V DC power socket on the rear panel of the access point. Then, plug the power adapter into an A/C power outlet.

Note: Use only the power adapter supplied with the HE102 Wireless Access Point, otherwise the HE102 may be damaged.

4. Check the setup.

The *Power light* should be lit. It might take a few seconds after the power is applied to the access point for the power light to appear.

The *Ethernet Link light* should be on. If the connection is a 100 Mbps connection, the light is green. If it is a 10 Mbps connection, the light is amber. The Ethernet connection light also flashes to indicate that data has been sent and received by the access point.

The *Wireless Link light* should be on and blinking. A slow blink indicates that the access point is looking for wireless nodes, or that very little wireless activity is taking place. A fast blink indicates that the access point is receiving or transmitting wireless data.

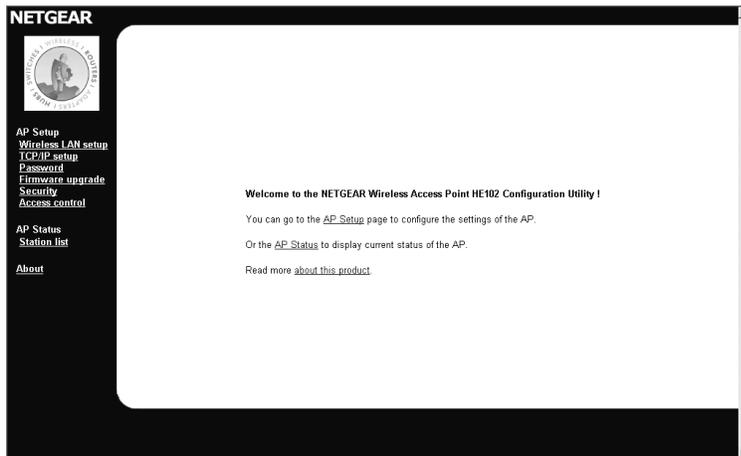
CHAPTER 4—ACCESS POINT CONFIGURATION

The HE102 Wireless Access Point can be configured remotely from either Microsoft I.E or the Netscape web browser on your computer.

1. Launch your web browser and enter the name of your access point in the Address or Location box.

To find the name of your access point, refer to the labels on the bottom of your access point. The access point name should be similar to this, “**netgear10d4b5**,” where “10d4b5” is the last 6 digits of the MAC address of the HE102. Your computer will automatically find the AP with the specified access point name.

2. NETGEAR’s HE102 Web Server home page will appear:



Note: You may access the HE102 Web Server home page, as displayed on the previous page, by specifying either the IP address or the access point name of the HE102 within the same subnet.

3. *If this is your first time* displaying the HE102 Web Server home page, click **AP Setup** to configure the access point. *If you have already entered and saved your AP password*, select any menu option.

Access Point Setup

To setup your access point, complete the following:

1. Choose the **AP Setup** option from the HE102 Web Server home page.
2. The Enter Network Password window will be displayed. The first time you see this window, you must enter the default user name “**admin**” with the default password “**1234**”.

Note: Both the user name and password are case sensitive.



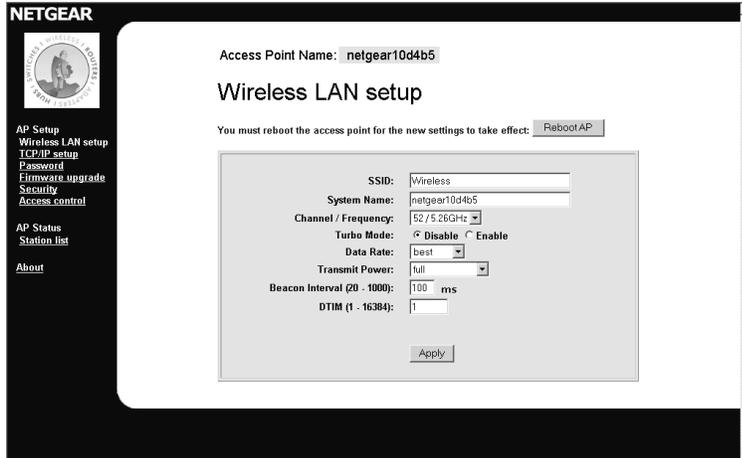
You may change the password at any time *after* this point by choosing **Password** from the **AP Setup** menu.

3. Click **OK**. The Wireless LAN Setup window will be displayed.

Wireless LAN Setup

To setup your wireless LAN, complete the following:

1. Choose the **Wireless LAN setup** option from the AP Setup menu on the HE102 Web Server home page.



2. Specify your configuration settings. When you are done, click **Apply** and then the **Reboot AP** button for the changes to take effect.

The Wireless LAN Setup screen lets you configure various wireless LAN parameters. Please refer to the chart on the following page for specific details.

Wireless LAN Configuration Parameters

CONFIGURATION	DESCRIPTION
SSID (Service Set ID)	Enter a 32-character (maximum) service set ID in this field; the characters are case sensitive. When in infrastructure mode, this field defines the service set ID (SSID). The SSID assigned to the wireless node is required to match the access point SSID in order for the wireless node to communicate with the access point. Default: Wireless
System Name	The unique name represents the access point. Default:
Channel/Frequency	Shows the current channel and frequency in use. The wireless channel in use will be between 36 and 64 or 42, 48, 54 with turbo mode enabled. Default: 52 (non-turbo), 42 (Turbo)
Turbo Mode	Enabling turbo mode allows the wireless node to transmit or receive at a higher rate, up to 72 Mbps. Default: Disable
Data Rate	Shows the available transmit data rate of the wireless network. The possible data rates supported are: 54 Mbps, 48 Mbps, 36 Mbps, 24 Mbps, 18 Mbps, 12 Mbps, 9 Mbps, and 6 Mbps. It can go up to 72 Mbps if the turbo mode is enabled. Default: Best
Transmit Power	Set the transmit signal strength of the HE102. The options are "full", "half", "quarter", "eighth", and "min". Decrease the transmit power if more than one AP is co-located using the same channel frequency. Default: Full
Beacon Interval	Specifies the Beacon Interval value. Enter a value in between 20 to 1000. Default: 100
DTIM	The Delivery Traffic Indication Message. Specifies the data beacon rate between 1 and 16384. Default: 1

TCP/IP Setup

To set the TCP/IP settings, complete the following:

1. Choose the **TCP/IP setup** option from the HE102 Web Server home page.

NETGEAR

Access Point Name: `netgear10d4b5`

TCP/IP setup

You must reboot the access point for the new settings to take effect: **Reboot AP**

MAC address:	00:30:AB:10:04:B5
IP address:	<input type="text" value="10.1.1.121"/>
Subnet mask:	<input type="text" value="255.255.255.0"/>
Default gateway:	<input type="text" value="10.1.1.13"/>
DHCP client:	<input type="radio"/> Disable <input checked="" type="radio"/> Enable

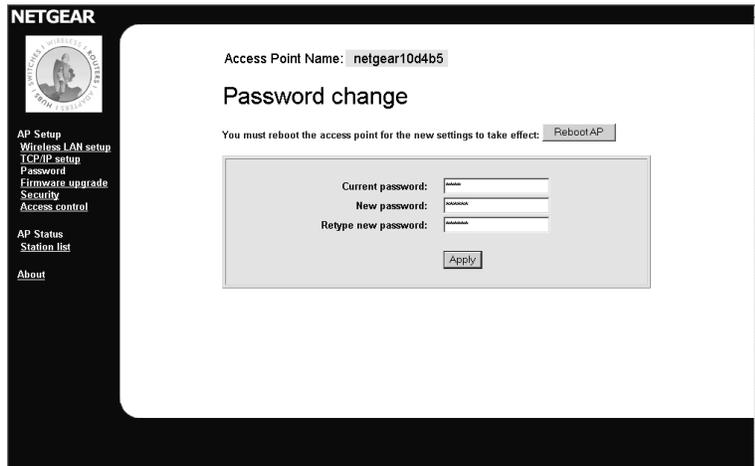
2. Configure the TCP/IP parameters. When you are done, click **Apply** and then the **Reboot AP** button for the changes to take effect.

CONFIGURATION	DESCRIPTION
MAC Address	Displays the MAC address of the access point.
IP Address	Specifies the IP address of the access point. Default: 192.168.0.225
Subnet mask	Specifies the subnet mask of the access point. Default: 255.255.255.0
Default gateway	Specifies the default gateway access point IP address. Default: 0.0.0.0
DHCP Client	The access point will get the IP address, subnet mask and the default gateway automatically from the DHCP server if the DHCP is enabled. Default: Enable

Note: If the HE102 Wireless Access Point cannot locate a DHCP server upon powering up, it will default to the IP address of **192.168.0.225**.

Password

1. To change the current password, choose the **Password** option from the AP Setup menu in the HE102 Web Server home page. The default password is “**1234**.”



The screenshot shows the Netgear HE102 Web Server interface. The top left corner features the Netgear logo and a navigation menu with the following items: AP Setup, Wireless LAN setup, TCP/IP setup, Password, Firmware upgrade, Security, Access control, AP Status, Station list, and About. The main content area is titled "Password change" and displays the "Access Point Name" as "netgear10d4b5". Below the title, a message states "You must reboot the access point for the new settings to take effect:" followed by a "RebootAP" button. The central form contains three input fields: "Current password:", "New password:", and "Retype new password:", each with a small "password" label to its right. An "Apply" button is located at the bottom of the form.

2. Change your password. Click **Apply** and then **Reboot AP** for the new password to take effect.

Security

1. To set security options, click **Security** from the AP Setup menu in the HE102 Web Server home page.



2. Select the security parameters, then click **Apply** and **Reboot AP**.

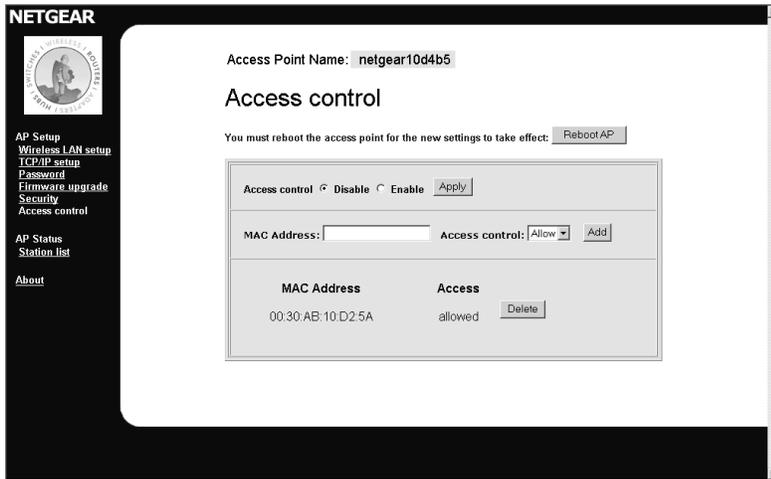
CONFIGURATION	DESCRIPTION
Authentication Type	Specifies the Authentication type used: Open System or Shared Key. If "Shared Key" is selected, you need to enable the WEP and enter at least one shared key. Default: Open System
WEP	Enable or Disable the Wired Equivalent Privacy. Default: Disable
Default Shared Key	Specifies the preferred share key entry from 1 to 4. Default: 1
Shared Key (1-4):	Specifies the shared key value in hexadecimal format based on the key size selected: 64 bits, 128 bits, or 152 bits. Default Key Size: 64 bits

Note: You must configure all the wireless devices with the same KEY values to communicate.

Access Control

The Access Control window lets you control the network access privilege of the stations through the HE102 Wireless Access Point. Follow these steps:

1. Choose the **Access Control** option from the AP Setup menu in the HE102 Web Server home page.



2. Select the access control options, shown below, then select **Reboot AP**.

CONFIGURATION	DESCRIPTION
Access Control	Specifies the state of the Access Control List: Disable or Enable. Default: Disable
MAC Address	Specifies the MAC address for the station to be included in the Access Control List.
Access Control	Specifies the current state of each station, Allow or Deny. Default: Allow

Firmware Upgrade

The Firmware Upgrade menu options will display the Firmware Upgrade window so that you may upgrade your HE102 firmware.

Please check the NETGEAR support website: <http://www.Netgear.com> for the latest firmware and upgrade procedure.

AP Status (Station List)

The Station List window displays the assigned ID, MAC address and the current state of the access point and all the stations currently part of its Basic Service Set (BBS).

- ◆ Choose the **Station List** option from the HE102 Web Server home page.



The screenshot shows the NETGEAR web interface. On the left is a navigation menu with the following items: AP Setup, Wireless LAN setup, TCP/IP setup, Password, Firmware upgrade, Security, Access control, AP Status, Station list, and About. The main content area displays the Access Point Name as 'netgear10d4b5' and the title 'Station list'. Below this is a table with three columns: ID, MAC Address, and State.

ID	MAC Address	State
AP	00:30:AB:10:D4:B5	up
STA 1	00:03:7F:00:20:93	associated
STA 2	00:30:AB:10:D2:5A	associated

CHAPTER 5—TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
I cannot configure the HE102 using the Web Browser	There is a possible system problem or you did not specify the right IP address or access point name.	<ul style="list-style-type: none"> • Remove and then reconnect the power to the HE102 Wireless Access Point. • Make sure your computer and the HE102 Wireless Access Point are in the same subnet if you don't know the IP address of the HE102. • Make sure you have clear the Web Browser's cache and enter the correct IP address or access point name. • Push the Restore to Default button on the back of the HE102 to restore the factory default settings.
No lights are lit on the access point	The access point has no power.	<ul style="list-style-type: none"> • It takes a few seconds for the Power light to be lit. Wait a minute and check the Power light status on the access point. • Make sure the power cord is properly connected to the access point. • Make sure the power adapter is properly connected to a functioning power outlet. If in a power strip, make it is powered on. • Make sure you are using the correct NETGEAR power adapter supplied with your access point.
The Ethernet light doesn't light up	The Power light is lit, the Ethernet network cable is attached to the Ethernet port, but the Ethernet light isn't lit. There is a possible hardware connection problem.	<ul style="list-style-type: none"> • The other side of the Ethernet cable is not connected to a hub or switch, or the hub or switch is not powered on. • The Ethernet cable is bad. Replace it with the one that came with the access point. • You have the wrong cable between the router and the modem. Use the cable that came with the access point.
I cannot get onto the Ethernet network from the wireless network	You may not have configured the wireless parameters of the wireless nodes to be the same as the access point.	<ul style="list-style-type: none"> • Check the wireless configuration of the wireless adapters, and access point through its Web-based interface from a computer connected to the Ethernet network.

APPENDIX A—GENERAL SPECIFICATIONS

MODEL	HE102 802.11A WIRELESS ACCESS POINT									
Radio Data Rate	Normal Mode: 6, 9, 12, 18, 24, 36, 48, 54 Mbps per channel Turbo Mode: 12, 18, 24, 36, 48, 72 Mbps per channel									
Frequency	5.15 ~ 5.25 GHz (lower band) for US/Canada, Japan 5.25 ~ 5.35 GHz (middle band) for US/Canada									
Operating Range	<table border="0"> <tr> <td></td> <td>Outdoor environment</td> <td>Indoor environment</td> </tr> <tr> <td>@6 Mbps</td> <td>1200 ft.</td> <td>300 ft.</td> </tr> <tr> <td>@54 Mbps</td> <td>100 ft.</td> <td>60 ft.</td> </tr> </table>		Outdoor environment	Indoor environment	@6 Mbps	1200 ft.	300 ft.	@54 Mbps	100 ft.	60 ft.
	Outdoor environment	Indoor environment								
@6 Mbps	1200 ft.	300 ft.								
@54 Mbps	100 ft.	60 ft.								
Encryption	40-bit (also called 64-bit), 128-bit or 152-bit WEP data encryption									
Network management	Web based configuration and status monitoring									
Maximum Clients	Limited by the amount of wireless network traffic generated by each node; typically 30 to 70 nodes.									
Standards	IEEE 802.3 10Base-T, IEEE 802.3u 100BASE-TX, IEEE 802.11a									
Power Adapter	3.3Vdc, 3.7A									
Dimensions	W: 7.38 in. (187.3 mm) D: 4.88 in. (111 mm) H: 1 in. (25.4 mm)									
Weight	845 g (29.7 oz)									
Status LEDs	Power/Ethernet/Wireless									
Electromagnetic Compliance	FCC Part 15 Class B and Class E									
Environmental Specifications	Operating temperature: 0 to 60° C Operating humidity: 5-95%, noncondensing									
Warranty	Limited 5-year warranty									

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