Configure a router with advanced MAC settings to work with your extender

If you enabled a WiFi MAC filter, WiFi access control, or access control list (ACL) on your router, when a WiFi device connects through the extender to your router, the MAC address of the WiFi device shown on the router is translated to another MAC address.

If your router’s MAC filter, WiFi access control, or ACL is enabled, the WiFi device connects to the extender but cannot get an IP address from the extender and cannot access the Internet.

To allow the WiFi device to receive an IP address from the extender and access the Internet, you must provide translated MAC address to the router.

To add a translated MAC address to your router and reserve an IP address for the Internet, you must provide translated MAC address to the router.

To allow the WiFi device to receive an IP address from the extender and access the Internet, you must provide translated MAC address to the router.

1. Log in to your router and disable the MAC filter, WiFi access control, or ACL. For more information about how to disable your router’s MAC filter, WiFi access control, or ACL, see your router’s documentation.

2. Power on the extender and connect all of your WiFi devices to the extender.

3. Make sure that the Link Status LED remains lit.

4. Log in to your extender:

   a. Launch a web browser from a computer or mobile device that is connected to your extender network.

   b. Log in to your extender:

      i. If you did not enable the One WiFi Name feature, enter www.mywifiext.net in the address field of the browser.

      ii. Next, enter your admin user name and password and click the LOG IN button. The Status page displays.

   c. Enter your admin user name and password and click the LOG IN button. The Status page displays.

5. Select Settings > Connected Devices

   The Connected Devices page displays the MAC addresses and virtual MAC addresses for computers and WiFi devices that are connected to the extender network.

6. On the router, add the all of the extender’s virtual MAC addresses and all of the virtual MAC addresses of the devices connected to the extender to your router’s MAC filter table.

Note:

To reserve a specific IP address for the extender, you must specify the first virtual MAC address that displays for your extender’s 2.4 GHz or 5 GHz network in your router’s IP reservation table. (The first virtual MAC address that displays for your extender’s 2.4 GHz and 5 GHz networks is the same.)

7. Enable the router’s MAC filter, WiFi access control, or ACL.

Support

Thank you for purchasing this NETGEAR product. You can visit www.netgear.com/support to register your product, get help, access the latest downloads and user manuals, and join our community. We recommend that you use only official NETGEAR support resources.

Si ce produit est vendu au Canada, vous pouvez accéder à ce document en français canadien à http://downloadcenter.netgear.com/francais_canadien/.

If this product is sold in Canada, you can access this document in Canadian French at http://downloadcenter.netgear.com/francais/.

For regulatory compliance information including the EU Declaration of Conformity, visit http://www.netgear.com/about/regulatory/.

See the regulatory compliance document before connecting the power supply.
Getting started

1. For initial setup, place your extender in the same room as your router. You can move your extender to a new location after the setup.

2. Connect the power adapter to your extender and plug the power adapter into an outlet.

3. Wait for Power LED to light green.

4. If the Power LED does not light, press the Power On/Off button.

5. Connect your extender to your existing WiFi network using one of these methods:
   - Connect with the Nighthawk app. The Nighthawk app guides you through the installation.
   - Connect with WPS. Wi-Fi Protected Setup (WPS) lets you join a secure WiFi network without typing the network name and password. Your router must support WPS to use this method.

For more information about the Nighthawk app, visit Nighthawk-app.com. For more information about the Link Status LED, see LED descriptions on the other side of this quick start guide.

Connect with the Nighthawk app

1. Download the Nighthawk app on your mobile device.

2. On your mobile device, open the WiFi connection manager, then locate and connect to the extender network called NETGEAR_EXT.

3. Launch the Nighthawk app.

4. Follow the prompts to connect your extender to your router WiFi network.

5. After the setup is complete, move your extender to a new location.

6. Connect your WiFi-enabled devices to the extended network.

For more information, see Connect your device to the extended network.

Connect with WPS

1. Press the WPS button on the extender until the WPS LED blinks.

2. Within two minutes, press the WPS button on your router.

When the extender connects to the router, the Link Status LED lights.

If the Link Status LED lights white, the connection between your router and extender is good. If the Link Status LED lights amber or red, move the extender closer to the router and try again.

Note: If your router supports the 5 GHz band, when your extender connects to it, the Maximum Throughput LED lights. If your extender didn’t connect to that band, repeat the WPS process.

3. Move your extender to a new location.

4. Connect your WiFi-enabled devices to the extended network.

For more information, see Connect your device to the extended network.

Find a good spot for your extender

1. Unplug your extender and move it to a new location.

We recommend that the new location be about halfway between your router and the area with a poor WiFi signal.

The extender must be within the range of your router WiFi network.

2. Power on your extender.

3. Use the Link Status LED to find a spot where the extender-to-router connection is optimal.

For more information about the Link Status LED, see LED descriptions on the other side of this quick start guide.

Connect your device to the extended network

After the setup, the One WiFi Name feature is enabled, which allows your extender to use the same WiFi network settings as your router.

If you used the Nighthawk app to connect your extender, the following table lists examples of what your 2.4 and 5 GHz extended WiFi names might look like:

<table>
<thead>
<tr>
<th>2.4 GHz</th>
<th>5 GHz</th>
</tr>
</thead>
<tbody>
<tr>
<td>MyWiFiExample</td>
<td>MyWiFiExample</td>
</tr>
<tr>
<td>MyWiFiExample-5G</td>
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If you used WPS to connect your extender, the extended WiFi network name is based on the first WiFi network that it connected to—2.4 or 5 GHz. The following table lists examples of what your extended WiFi name might look like:

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WPS does not support WEP network security or a hidden WiFi network. If you used the Nighthawk app to connect your extender, the following table lists examples of what your extended WiFi name might look like:

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