

## Insert a microSD Card

You can also insert a microSD card into the USB modem for mass storage.

**To insert a microSD card into the USB modem:**

1. Slide the back cover off the USB modem.
2. Insert a microSD card into the corresponding card slot in the USB modem.
3. Slide the back cover back onto the USB modem.

## Support

After installing your device, locate the serial number on the label of your product and use it to register your product at <https://my.netgear.com>.

You must register your product before you can use NETGEAR telephone support. NETGEAR recommends registering your product through the NETGEAR website.

For product updates and web support, visit <http://support.netgear.com>.

NETGEAR recommends that you use only the official NETGEAR support resources.

You can get the user manual online at <http://downloadcenter.netgear.com>.

For the current EU Declaration of Conformity, visit [http://support.netgear.com/app/answers/detail/a\\_id/11621/](http://support.netgear.com/app/answers/detail/a_id/11621/).

For regulatory compliance information, visit <http://www.netgear.com/about/regulatory/>. See the regulatory compliance document before connecting the power supply.

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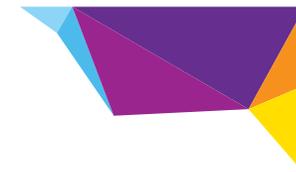
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# NETGEAR®

## Installation Guide



### AC327U 3G USB Modem

## Installation

Thank you for purchasing the AC327U 3G USB Modem. The dongle allows you to connect your computer to the Internet using a high-speed 3G network.

### Insert a SIM Card

Before you can set up the USB modem, you must insert a SIM card into the USB modem.

**To insert a SIM card into the USB modem:**

1. Slide the back cover off the USB modem.
2. Insert a SIM card into the corresponding card slot in the USB modem.
3. Slide the back cover back onto the USB modem.

### Set Up the Dongle

To set up the dongle, install the NETGEAR® Aircard® Mobile Broadband genie® on your computer using the Setup Wizard that is already installed in the USB modem.

**To install the NETGEAR Aircard Mobile Broadband genie:**

1. Insert the USB modem into the USB port on a computer.

The Setup Wizard displays.

**Note:** If the Setup Wizard does not display, browse the files on the USB modem and double-click **AutoRun.exe**.

2. Follow the onscreen instructions.

## Connect Your Computer to the Internet

Use the NETGEAR Aircard Mobile Broadband genie to select your Internet service provider (ISP) and connect your computer to the Internet.

### To select your ISP and connect to the Internet:

1. Insert the USB modem into the USB port on a computer.
2. Double-click the NETGEAR Aircard Mobile Broadband genie shortcut desktop icon on the desktop.

The NETGEAR Aircard Mobile Broadband genie home screen displays.

**Note:** If you did not create a shortcut desktop icon during the setup, search for the NETGEAR Aircard Mobile Broadband genie on your computer.

3. Click the **Connect** icon.
4. Select your ISP from the **Profile Name** drop-down menu and click the **Connect** button.

Your computer connects to the Internet.

**Note:** If your ISP is not listed in the drop-down menu, see [Create a Profile for Your ISP](#).

## Create a Profile for Your ISP

1. On the NETGEAR Aircard Mobile Broadband genie home screen, click the **Settings** icon.
2. Click the **Profile Management** link.
3. Click the **New** button.
4. Select an ISP from the **Profile Name** drop-down menu.
5. Select the **Dynamic** or **Static** radio button.
6. Complete the **APN** field.
7. Complete the fields in the Authentication section.
8. Click the **Save** button.

**Note:** If you do not know the information for these fields, get the information from your ISP.

9. To set this profile as your default profile, click the **Set as Default** button.

10. To connect to the new profile, repeat Steps 1–4 in [Connect Your Computer to the Internet](#).

If you still have problems establishing an Internet connection, contact your ISP to get more help.

## Indicator LED

The USB modem's Indicator LED is on the back of the USB modem.



The following table describes the activities indicated by the Indicator LED:

Indicator LED Activity	Description
LED lights solid red.	The dongle is successfully connected to a USB port.
LED lights red and green simultaneously.	The dongle is connected to a 2G network.
LED lights solid green.	The dongle is connected to a 3G network.
LED lights solid red after the USB modem successfully connects to a USB port.	The dongle detects an error.